Get WITH it
Information Technology

Newly admitted students must log on to the University of Oklahoma's official email system and online services with the four steps listed on the left.

Course enrollment, tuition payment and accessing your grades are all accomplished online using your OUNet account. Many university departments and organizations (such as financial aid, student organizations, etc.) send important information to your OU email account. Your OUNet account is created for you automatically after you are admitted to OU. Now, you just need to access your account!

Quick LINKS -->
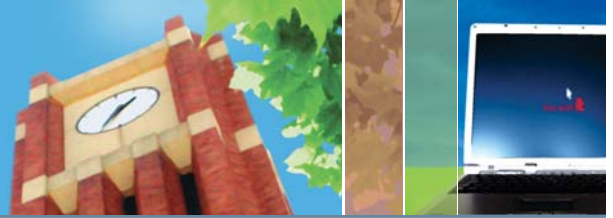
✉ **OU Mail:** **oumail.ou.edu**
– check your ou email

🛒 **IT Store:** **itstore.ou.edu**
– recommended computer systems and software discounts

👥 **Student Portal:** **Hub.ou.edu**
– online student community

❓ **Support:** **support.ou.edu**
– technology questions

Access your account

1

Go to **account.ou.edu**

Click on "New Users: Activate your account."

2

Enter your **OU Net ID (4+4):** The first four digits of your last name (lowercase) plus the last four digits of your OU ID number.
Example: if your last name is Sooner and your 9-digit OU ID number is 123456789, then your OUNetID is: soon6789

Enter your Date Of Birth (MM/DD/YYYY).

Answer the five password questions.

Create a complex password.
Create a password that is between 8 and 127 characters long. It should consist of upper and lower case characters, and either a number or a special character. Disallowed special characters are **@** , **'** , **?** , **+** , **:** , **(space)**.

3

Go to **oumail.ou.edu**

Log on to your email account with your User Name (your OU Net ID) and your password.

Go to **account.ou.edu** to create or change your email alias (e.g. sooner@ou.edu)

4

To purchase a
- Recommended computer system
- Enhanced Service Agreement
- Software

Visit **itstore.ou.edu**

Terms

OU ID
A nine-digit number given to you by the university.

OUNet ID (4+4)
The first four letters of your last name (lowercase) plus the last four digits of your nine-digit OU ID number.

Enhanced Service Agreements
Full service care for total coverage of your personal computer.

Password

If you forget your password, you can reset it online.

Go to **account.ou.edu**

Click on, "Forgot your password? Reset it here"

Answer the password questions to reset your password.

Technology Questions

24/7 phone support **(405) 325-HELP**

24/7 online support **support.ou.edu**

24/7 walk-in support **IT Service Centers**
- Felgar Hall, Room 300 (8am-5pm, M-F)
- Gould Hall, Room 264 (8am-8pm, M-F)
- Couch Residence Hall, Rm. W146 (24/7)

Student Services

Check your schedule, transcript, grades, bursar bill and enrollment online.

studentservices.ou.edu

Email

Many departments and organizations on campus communicate important information to you via your OU email address.

It is important you check your OU email daily.

OUMail.ou.edu

Anti-Virus Protection

Download free anti-virus software to be sure your computer is protected.

itstore.ou.edu

Security Best Practices

Be sure your computer stays protected. Visit this site regularly for up-to-date virus and security information.

security.ou.edu

Student Online Community

Get a peek at life on campus through this website developed for students by students.

Hub.ou.edu

IT Information for Current Students

Read about everything IT offers to current students.

it.ou.edu/students

information technol

Visit it.ou.edu/newstudents

Get it WITH it
Information Technology

Information Technology (IT) **at** The University of Oklahoma **is now offering its students a** FREE online music service **called** Ruckus. **Use your** ou.edu **email address to activate your account and start downloading today at** www.ruckus.com.

RUCKUS™

University Sponsored Online Music Service
FREE for ALL Students

The University of Oklahoma provides a **FREE** online music service called Ruckus.

Ruckus gives you unlimited download access to over **1.5 Million Songs.**
New releases are added every Wednesday and albums download in under a minute.

It's legal, virus free, and spyware free.

Browse your "friends'" music libraries and download anything you like.
You can start downloading music now, and once you're at school you can sign up to download movies too.

Use your **ou.edu** email address to **ACTIVATE YOUR ACCOUNT...**
AND START DOWNLOADING TODAY at **WWW.RUCKUS.COM**

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