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ChE 4273 Dr. Miguel Bagajewicz



Overview

- Problem Definition
- Process Overview
- Consumer Satisfaction and Preference
- Application of Model
- Business Model
- Conclusions
- Recommendations



Problem Definition History of Wine

- Predates recorded history
- Fables of medicinal uses
- Integral role in cultures
- Safe alternative to drinking water



Problem Definition Wine of Today

- Unique product
- Evolved into an experience
 - <u>Past</u>: Quality defined by producer
 - Present: Consumer holds buying power
- Tasks of Producer
 - Identification of consumer wants
 - Adjustment of Product or Price



Problem Definition Quality

- Outsourced for Evaluation

 Laboratories
 Competitions

 Problems

 Increased Cost
 - Defined Post Bottling
 - Adjustment: Selling Price

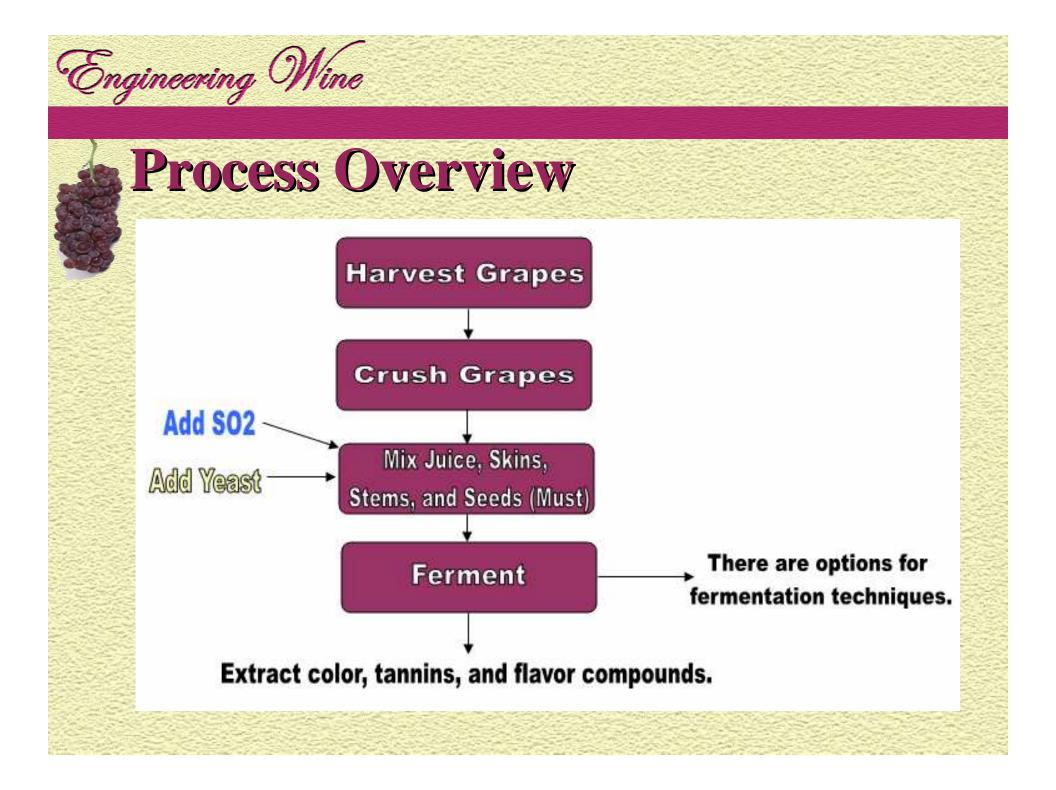


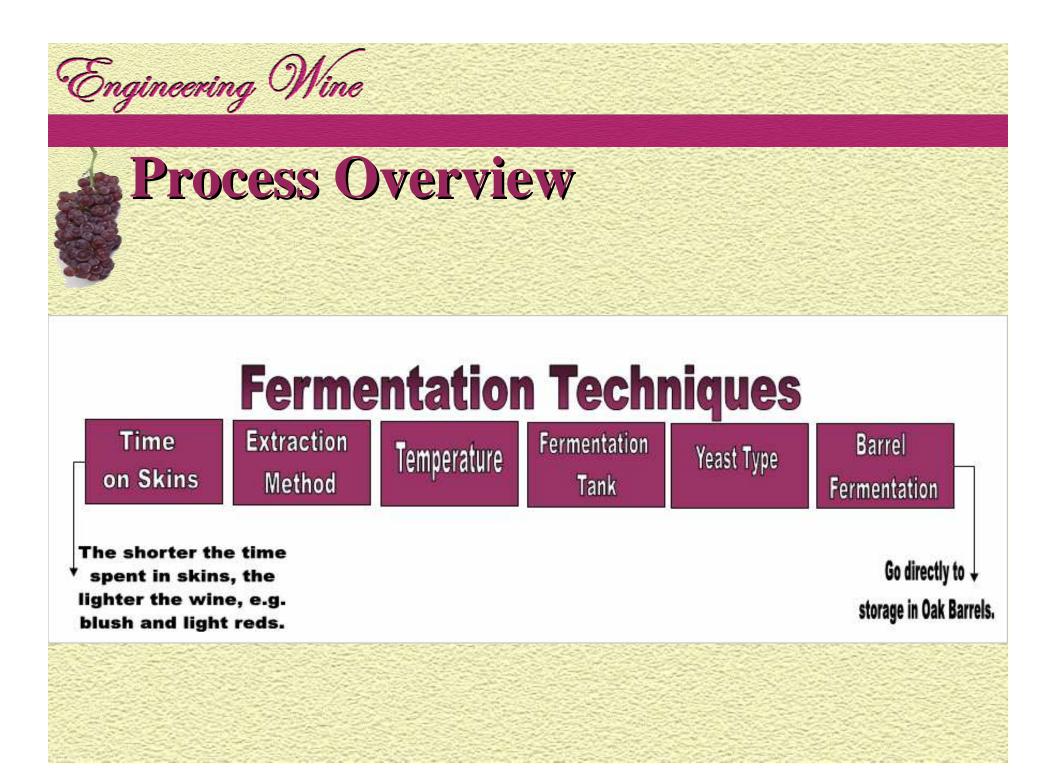
Problem Definition Solution

- Quality can be found before bottling
- Engineered to reach desired quality
- Profit can be maximized
- Method
 - Identification of Consumer Utility
 - Adjustment to Process
 - Competitor Comparison











Process Overview





Engineering Wine

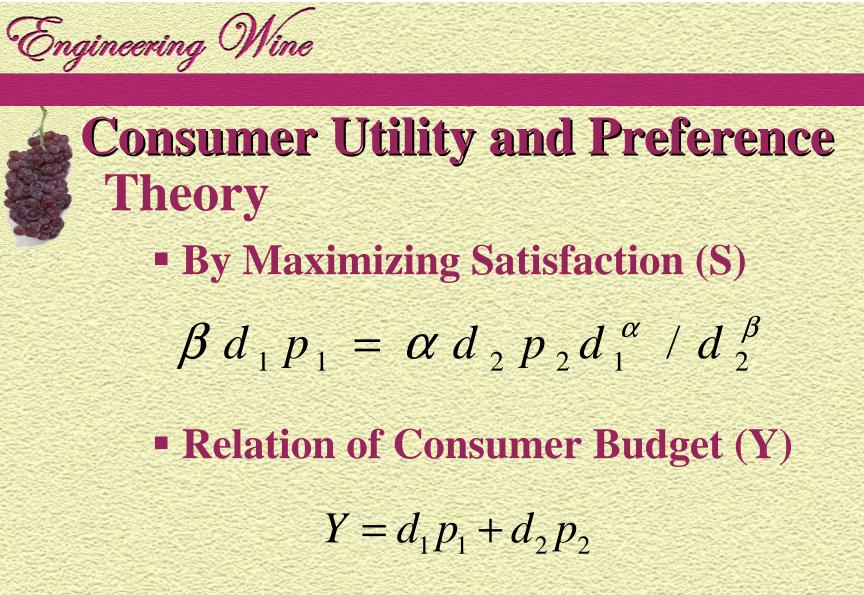
Consumer Utility and Preference Theory

Quantification of Consumer Satisfaction

$$S = d_1^{\alpha} + d_2^{\beta}$$

α = Inferiority Function•Knowledge of product•Function of Time

β=Superiority Function•Consumer preference•Comparison to competition





Consumer Utility and Preference Theory • β is ratio of consumer preference $\beta = H_2 / H_1$ • Happiness Function $H_i = \sum w_i y_i$

w_i = weight
 Based on consumer preference
 Fraction of 1

y_i = satisfaction score
Based on consumer evaluation
Manipulated by process

Consumer Utility and Preference Formation and Integration

- 1. Identification of Characteristics
- 2. Quantification of Consumer Perceptions
- 3. Relation to Physical Properties
- 4. Assignment of Weight
- 5. Integration into Process

Limitations

Engineering Wine

*Estimations used to generate consumer expectations.



Engineering Wine

Weights of Characteristics

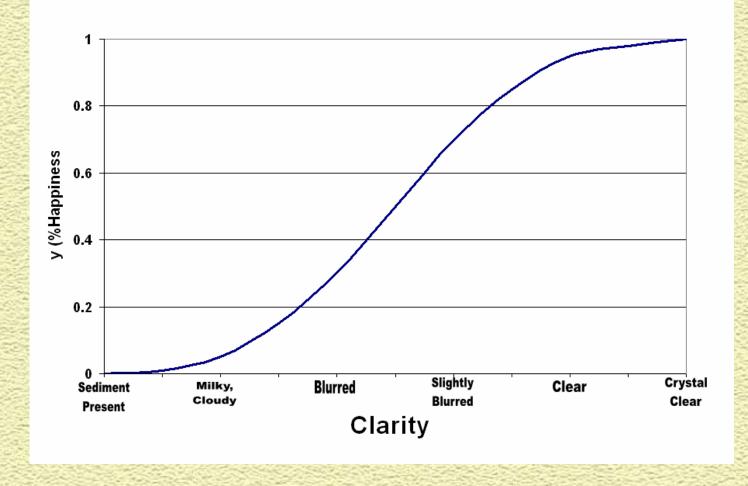
Characteristic	W i
Clarity	0.15
Color	
Hue	0.08
Brightness	0.08
Bouquet	0.30
Acidity	0.08
Sweetness	0.08
Bitterness	0.08
Body/Texture	0.15

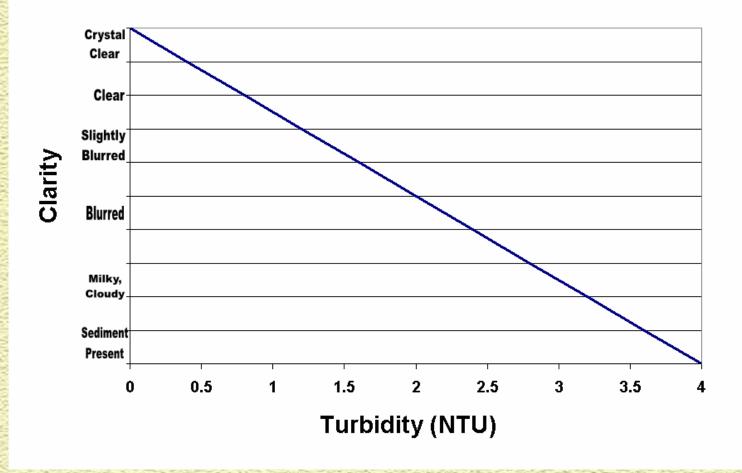
Engineering Wine

Consumer Utility and Preference Clarity **Turbidity (NTU)**

- Crystal Clear
- Clear
- Slightly Blurred
- Blurred
- Milky, Cloudy
- Sediment Present

- - **0.10 0.5**
 - **0.50 1.0**
 - **1.0 1.8**
 - **1.8 3.0**
 - **3.0 4.0**
 - >4







Consumer Utility and Preference Clarity

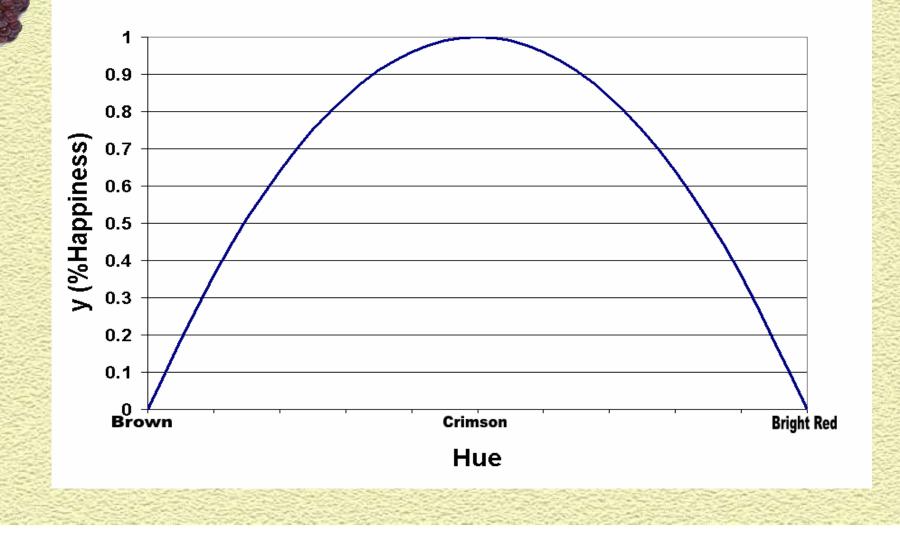
Utility Function

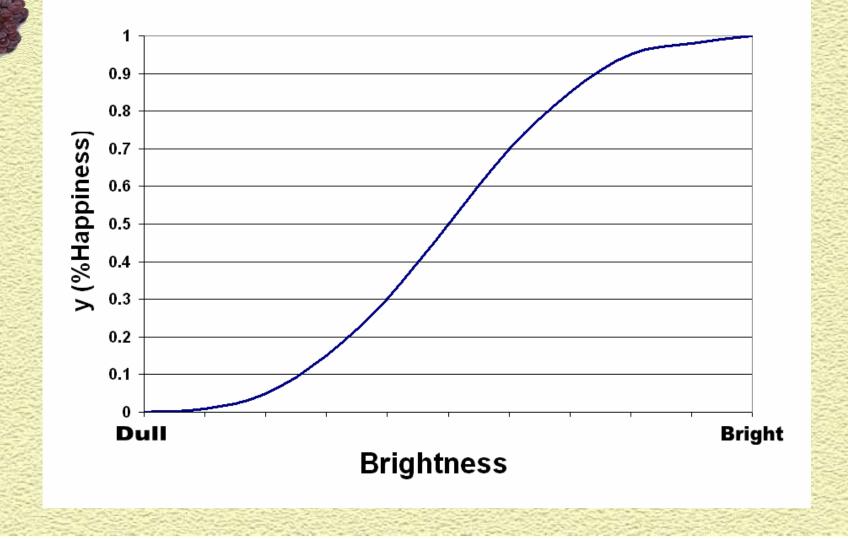
 $y_{clarity} = -.25x_{turbidity} + 1$

- Manipulation
 - Bentonite
 - Binds to proteins
 - Cost: \$7 / Sounces
 - 0.25-1.3 g/L of 5% Aqueous Solution

Hue

- Shade of color
- Ranges from brown to red
- Brightness
 - Intensity of color
 - Ranges from dull to bright





Engineering Wine

Consumer Utility and Preference Color

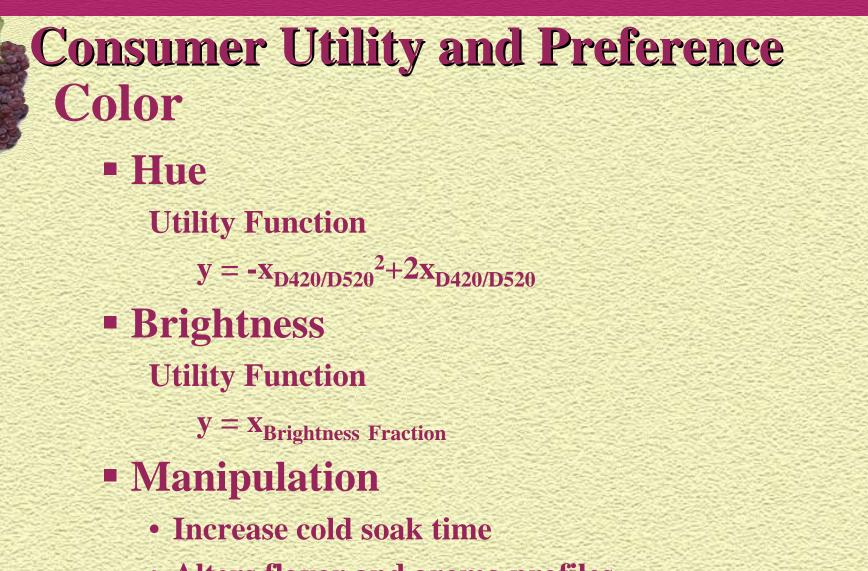
- Hue
 - Measurement

Absorbance Ratio = (D_{420}/D_{520})

- **Red:** <.44
- Crimson: 0.44-1.0
- Brown: >1.0
- Brightness
 - Measurement

% Brightness = $D_{420} + D_{520}$

- 0 (Dull)
- 1 (Bright)

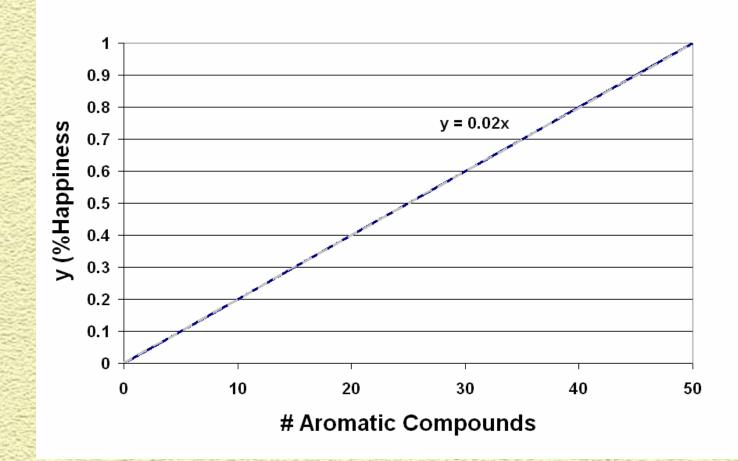


Engineering Wine

Alters flavor and aroma profiles

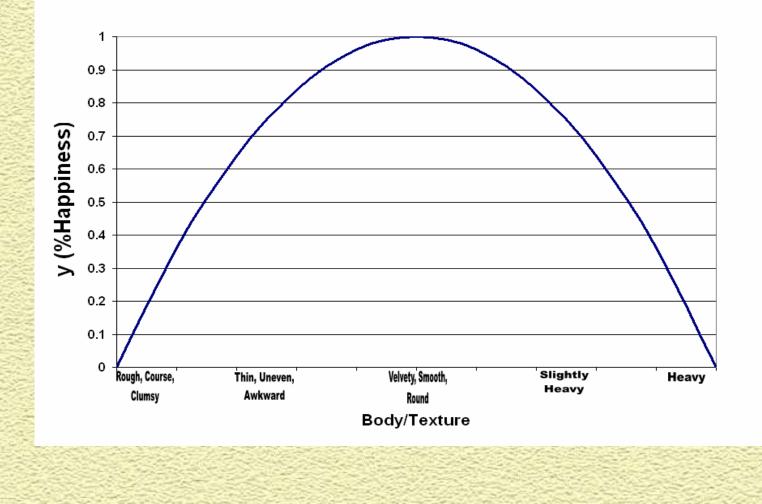
Consumer Utility and Preference Bouquet

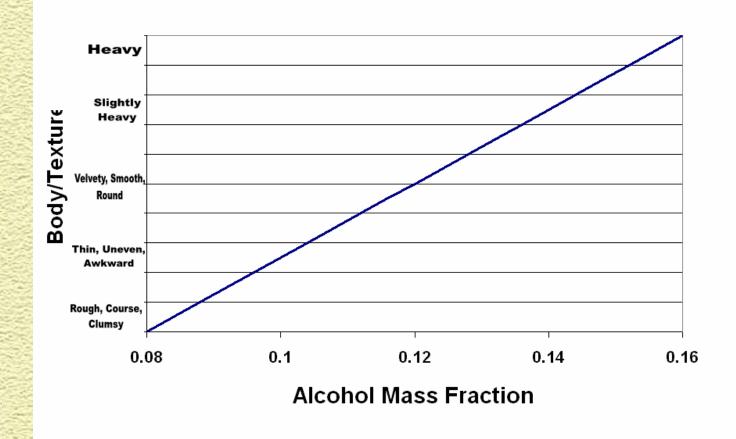
- Olfactory characteristics of wine due to processing
- Result of tannins, esters, and other compounds
- Measured by solid-phase micro-extraction
- Analyzed based on number of components
- Complexity in bouquet is desired





Consumer Utility and Preference Body/Texture • Feeling of wine in the mouth Depth and round feature Measured by % alcohol • Range: 8-16 % • **Optimum: 12%**

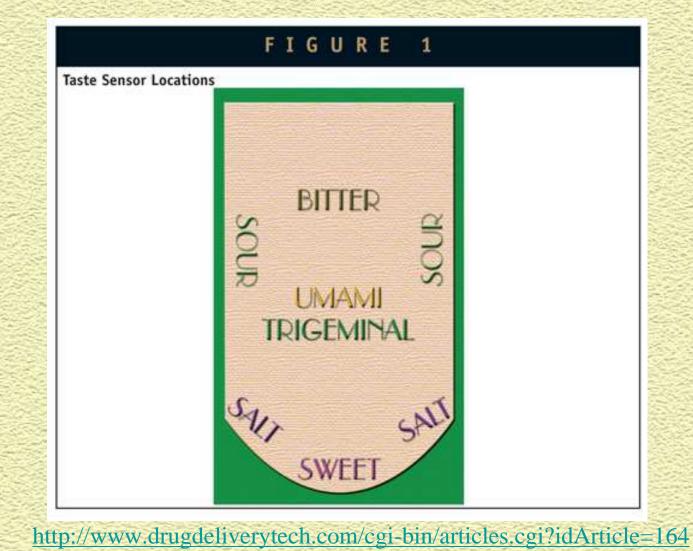






Consumer Utility and Preference Body/Texture • Utility Function $y_{Body/Texture} = -625 x_{alcohol}^2 + 150 x_{alcohol}^2 - 8$ • Manipulation Fermentation Time Increase time, increase alcohol

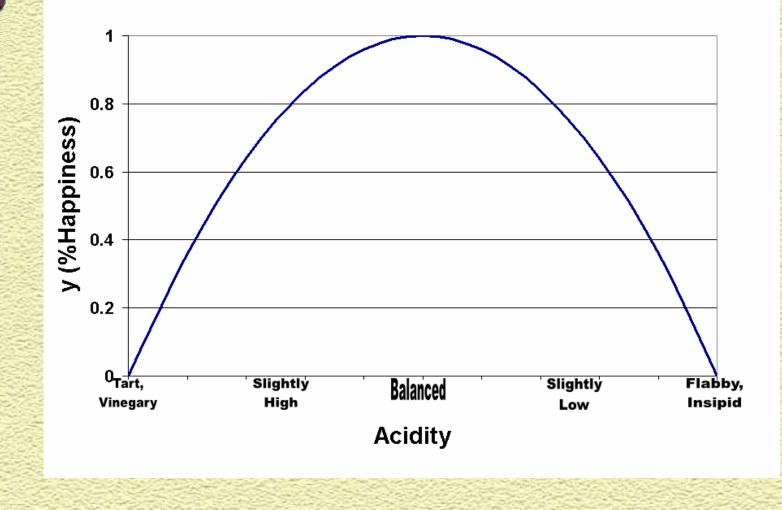


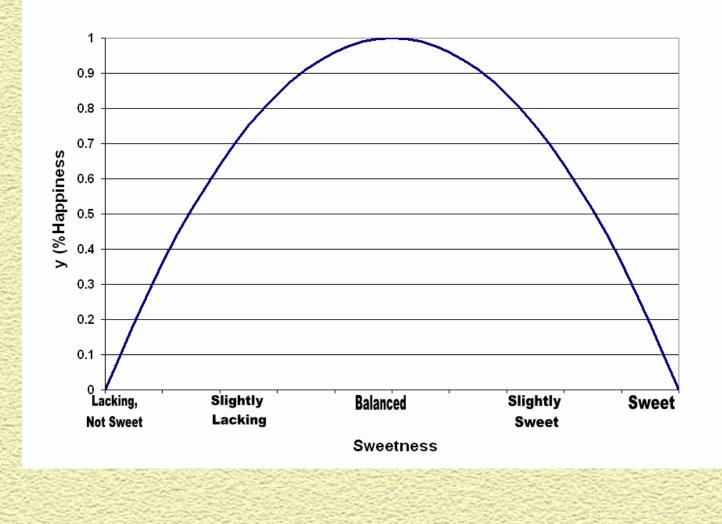


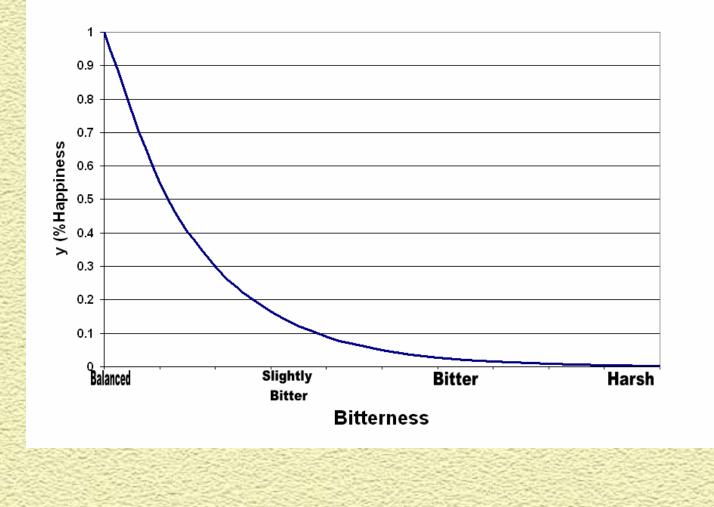
- Analyzed based on three attributes
 - Sweetness
 - Acidity

- Bitterness
- Balance is necessary









Consumer Utility and Preference Acidity

• pH Level

- Full Range: 2.9-4.9
- Optimum: 3.0-3.4
- Manipulation
 - Malolactic Fermentation
 - Acid Blend (\$5/6ounces)
 - 1 teaspoon/gallon





Consumer Utility and Preference Sweetness Bitterness

- Residual Sugar
 - Full Range: 0 .2wt%
 - Optimum: .1 wt%
- Manipulation
 - Decrease fermentation time

- - Tannin Content
 - Full Range: 0 3 g/L
 - Optimum: 0 g/L
 - Manipulation
 - Increase aging
 - Polyclar

 $y_{acidity} = -x_{pH}^2 + 6.4x_{pH} - 9.24$

Engineering Wine

$$y_{sweetness} = -100x_{\% Residual Sugar}^2 + 20x_{\% Residual Sugar}^2$$

 $y_{bitterness} = e^{-2x(tannin \ content)}$

SUM OF SQUARES EMPLOYED FOR ERROR

y_{balance}=(y_{acidity} + y_{sweetness} + y_{bitterness}) -{(y_{average}-y_{acidity})²+(y_{average}-y_{sweetness})²-(y_{average}-y_{bitterness})²} ACCOUNTS FOR EFFECTS ON BALANCE

Engineering Wine

Consumer Utility and Preference Finish/Aftertaste

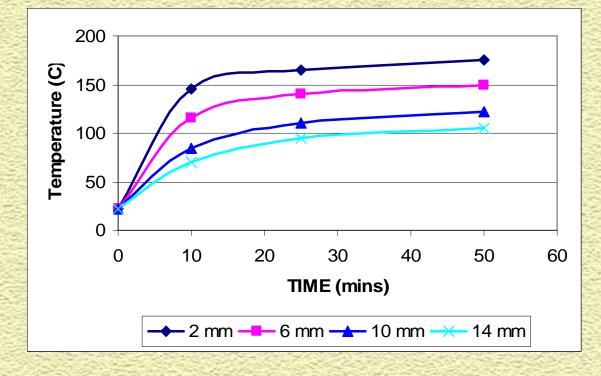
- Final step of wine evaluation
- Based on length of time on palate
- Measured by residence time on palate
- Cannot manipulate process to alter
- Will not be used in overall function

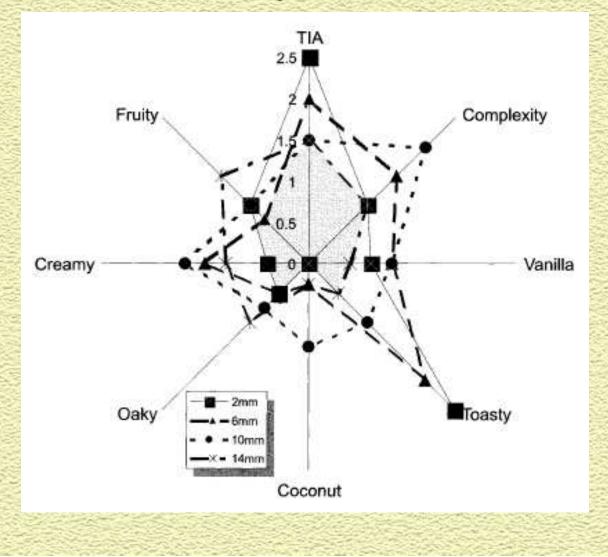


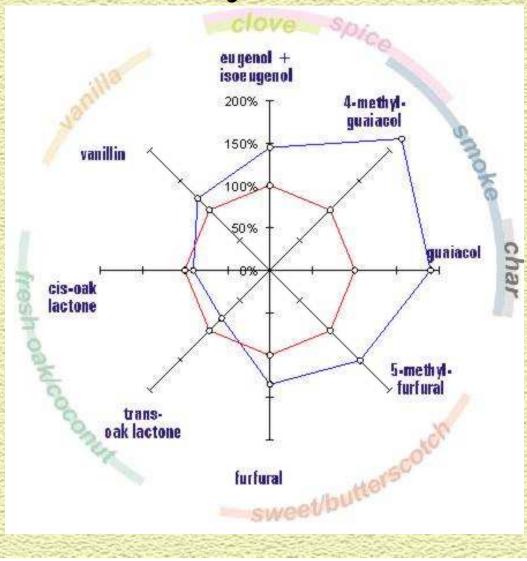
Consumer Utility and Preference Effects of Aging • Largest influential factor of process • Varies by type, time, and toasting effects • Toasting method: pyrolysis of oak • Ranges: Light – Dark

	Toast Level	TIME (min)				250	
		0	10	25	50		
		24	129	144	153		
	Light	24	127	145	148	9 1 50	
		22	125	141	147		
	Medium	22	151	172	178	150 150 50	
		23	147	172	181	50	
		22	141	160	171	o	
	Heavy	23	168	197	205	0 20 40 60	,
		22	176	200	208	TIME (mins)	
		21	162	185	194	Light — Medium — Heavy	

Consumer Utility and Preference Temperature profile of medium toast.





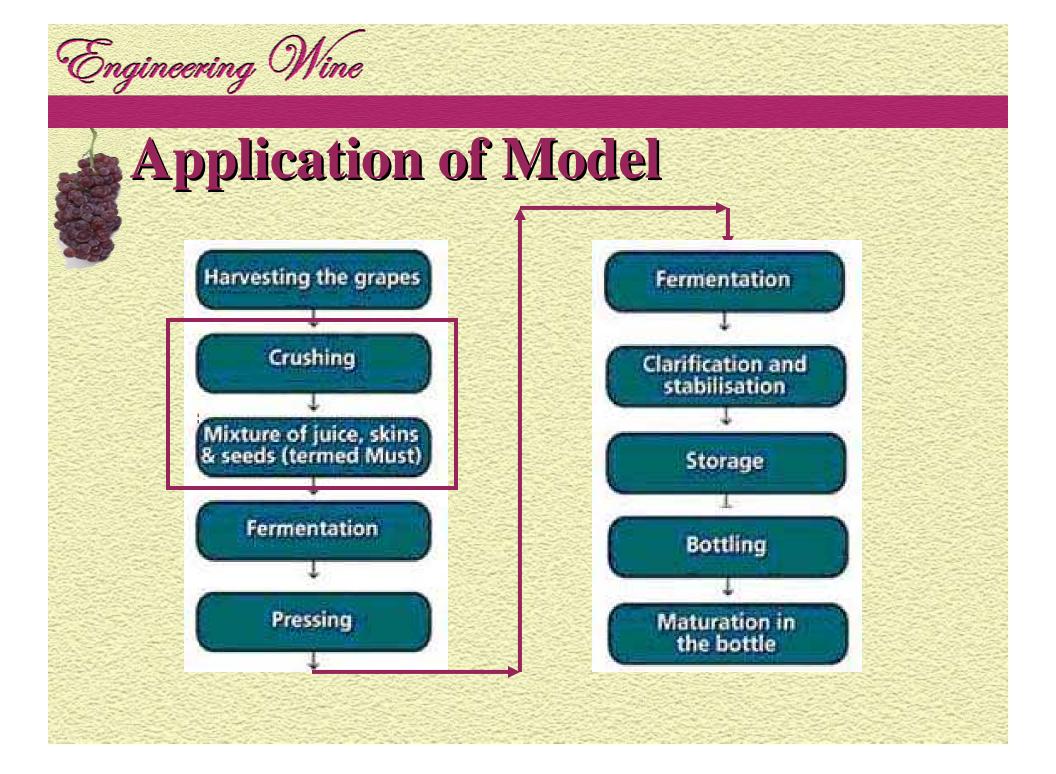


Complications

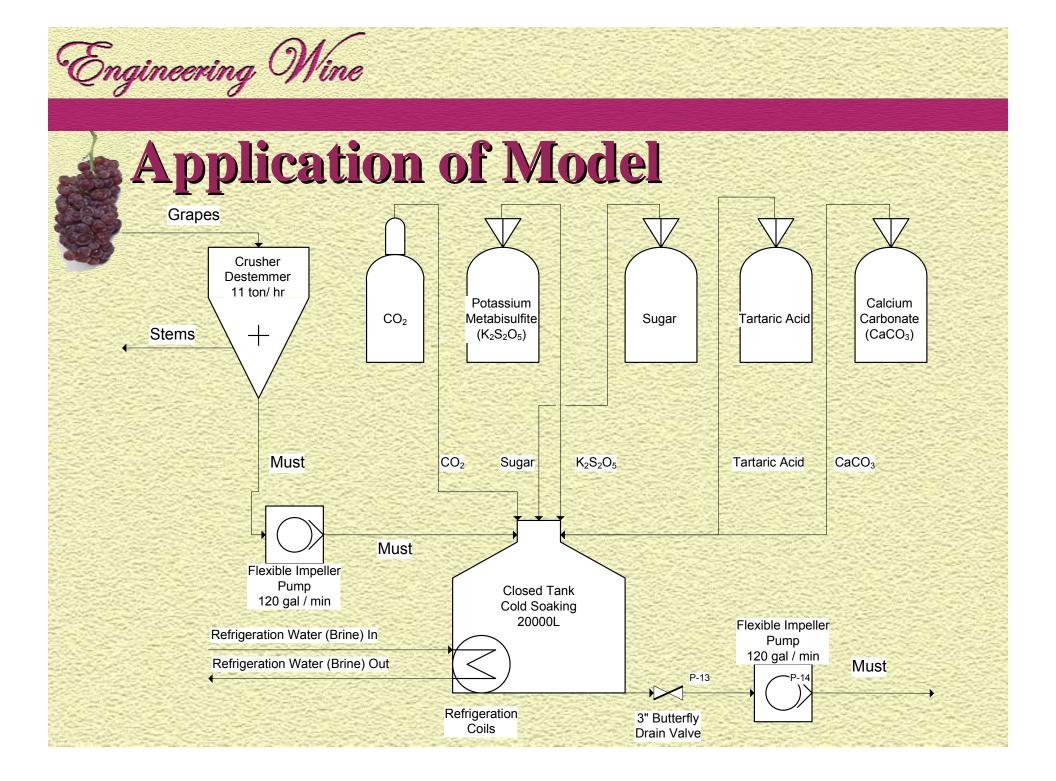
- Consequences of Manipulations
- More data is necessary
 - Diffusivity
 - Profile
 - Correlations of relationships

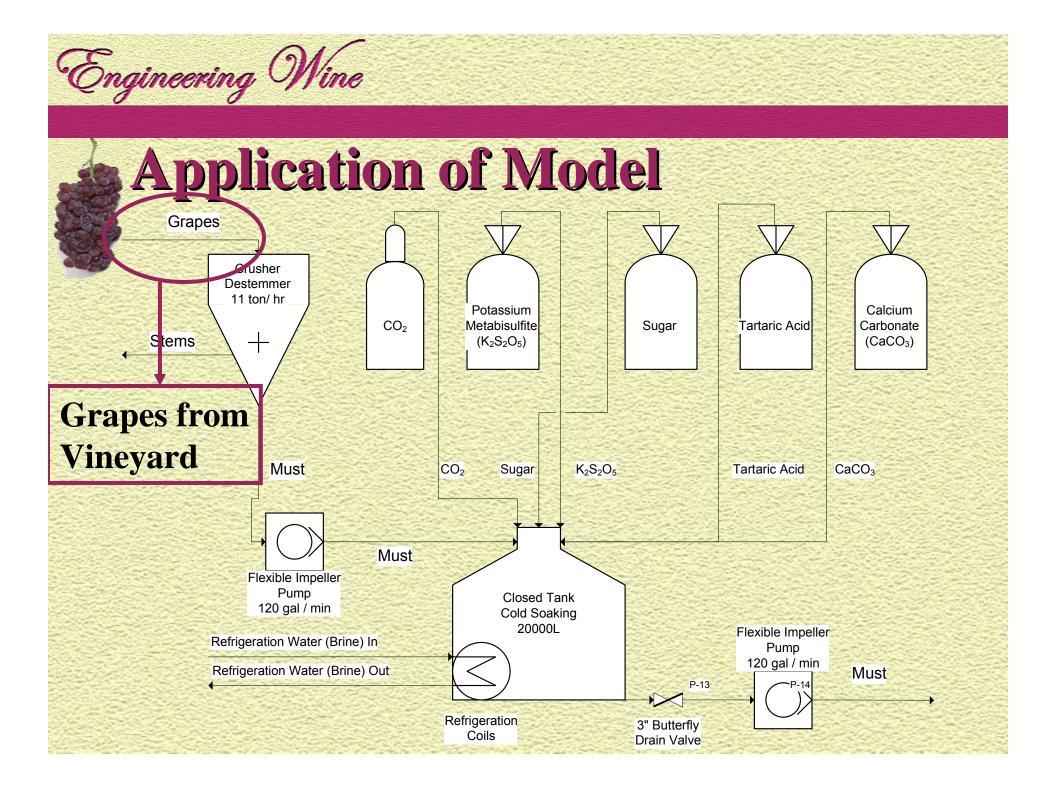
Perfect Bottle of Wine				
Characteristic	X i			
Clarity (NTU)	0			
Color				
Hue (D ₄₂₀ /D ₅₂₀)	1			
Brightness (%Brightness)	1			
Bouquet (#Aromatic Compounds)	60.00			
Acidity (pH)	3.2			
Sweetness (wt% Residual Sugar)	0.2			
Bitterness (g/L Tannins)	0			
Body/Texture (%Alcohol)	0.12			

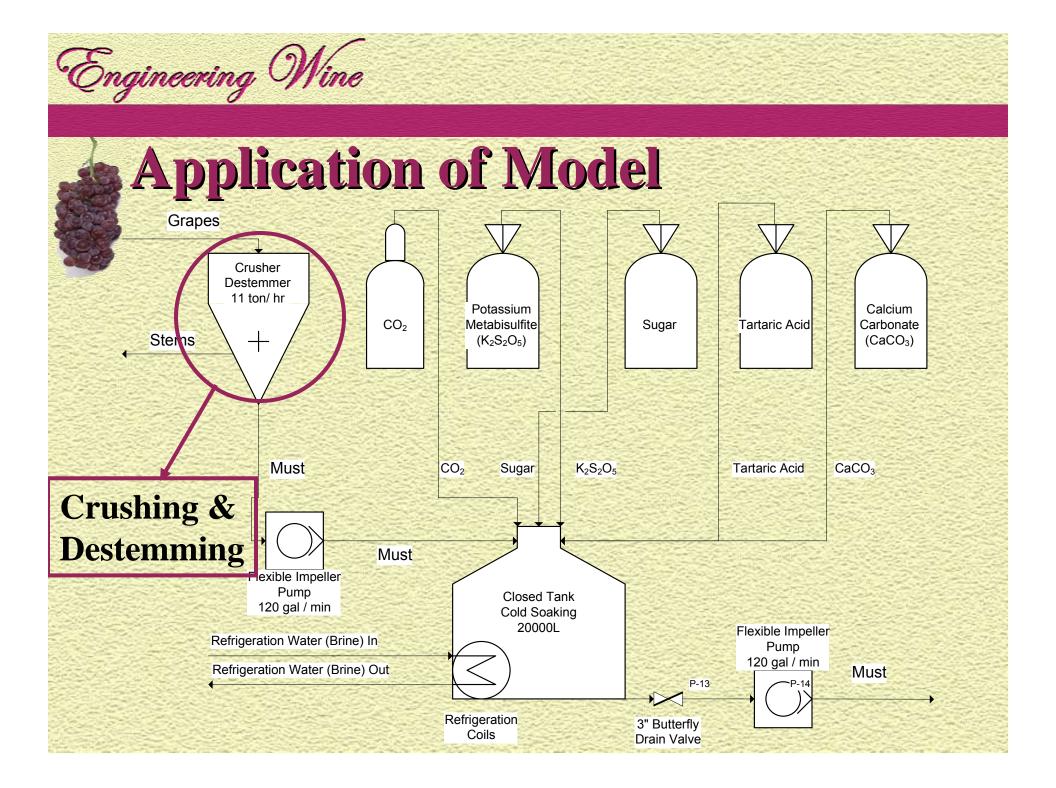


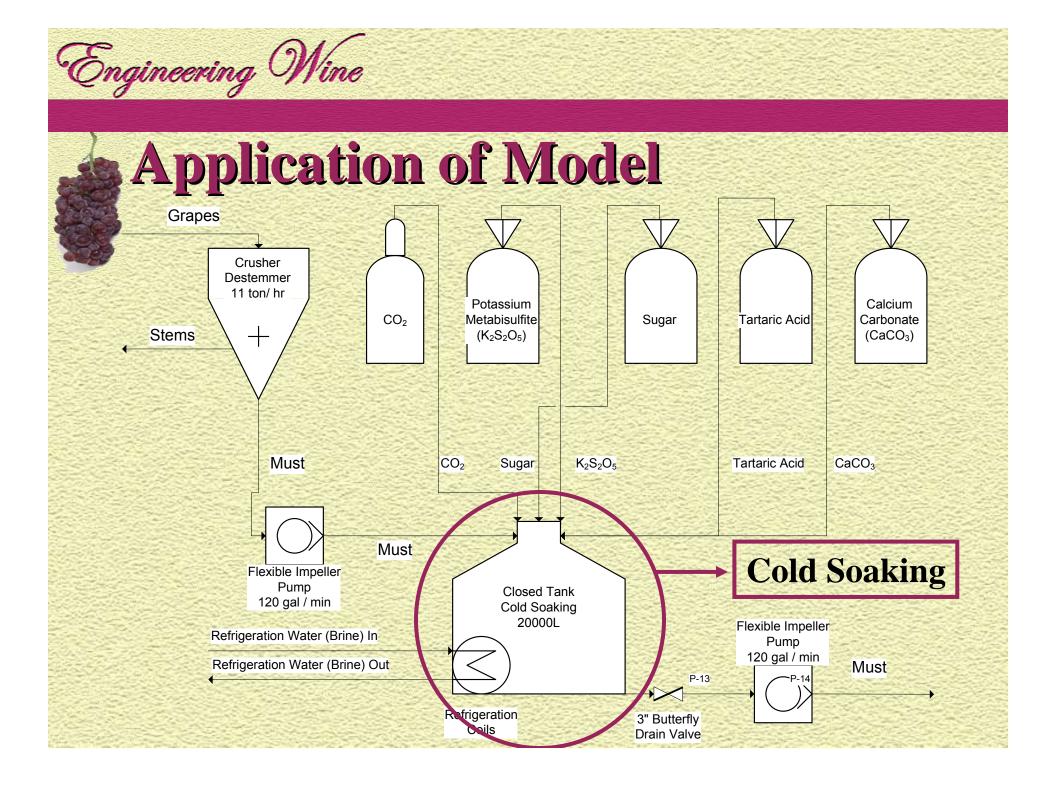


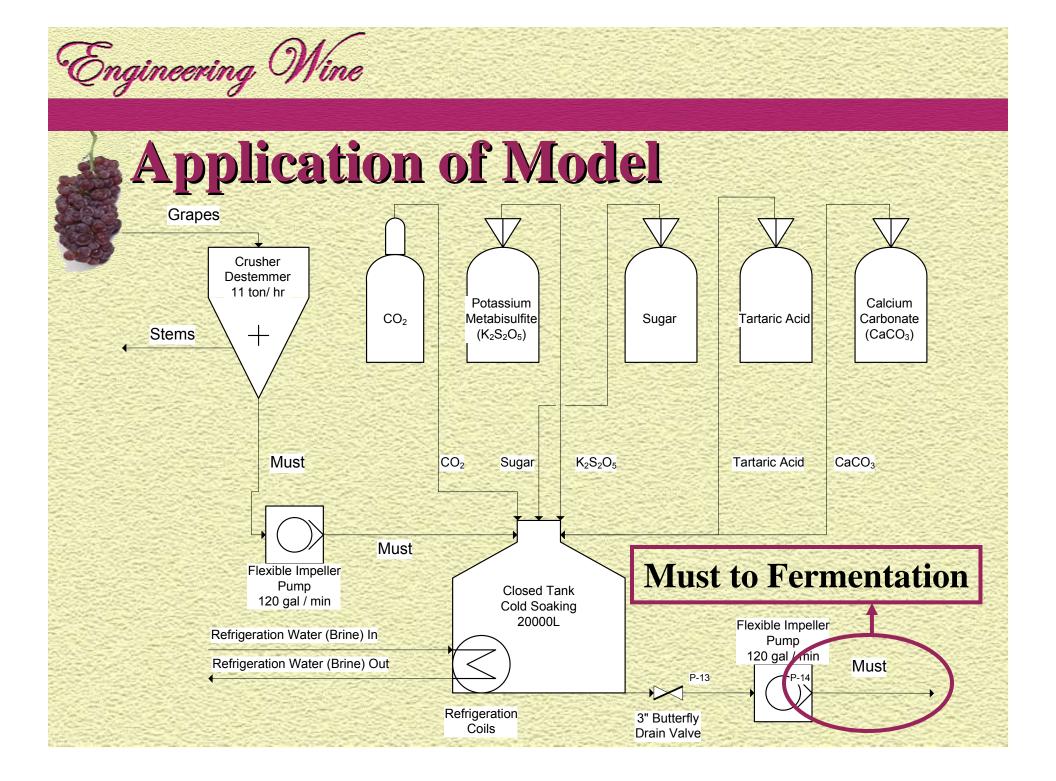
Process - Crushing / Destemming & Cold Soaking				
Physical Properties of Must	Initial	Final		
Clarity (NTU)	600	600		
Color (absorbance fraction)	0	0.3		
Color (brightness fraction)	0	0.5		
Bouquet (# of aromatic compounds)	0	15		
Acidity (pH)	3.6	3.2		
Sweetness (wt% sugar)	22	22		
Bitterness (g Tannin/L wine)	0	0.2		
Body (wt% alcohol)	0	0		
Calculated Happiness (H ₁)	0.20	0.39		

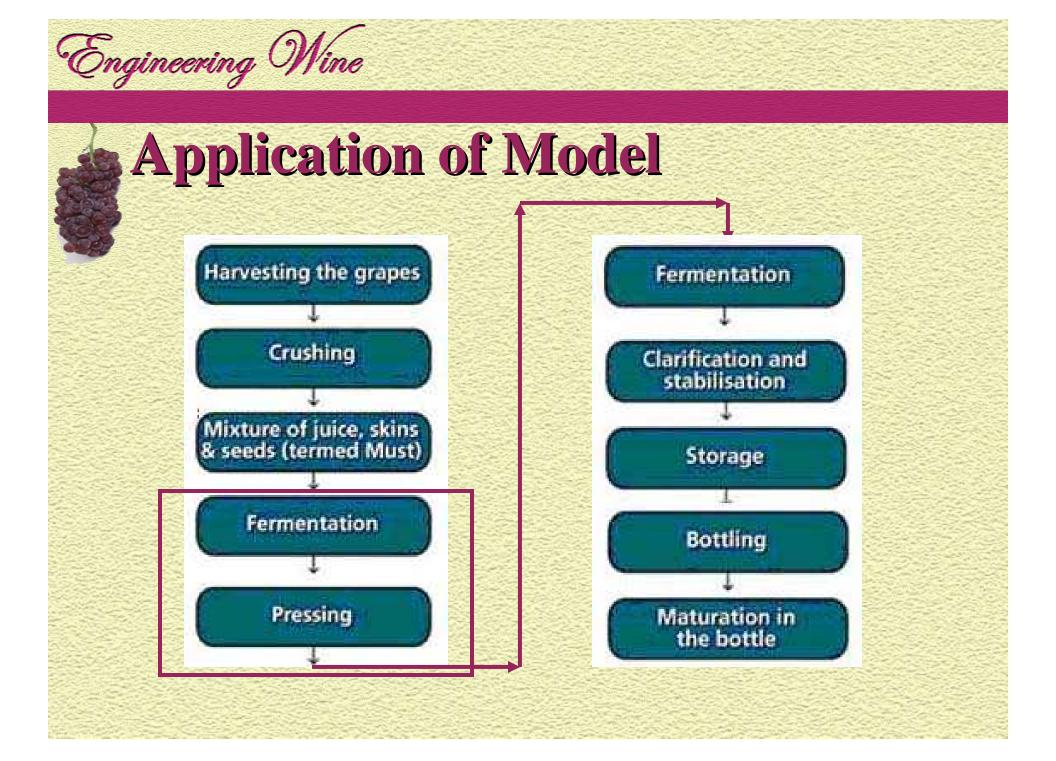




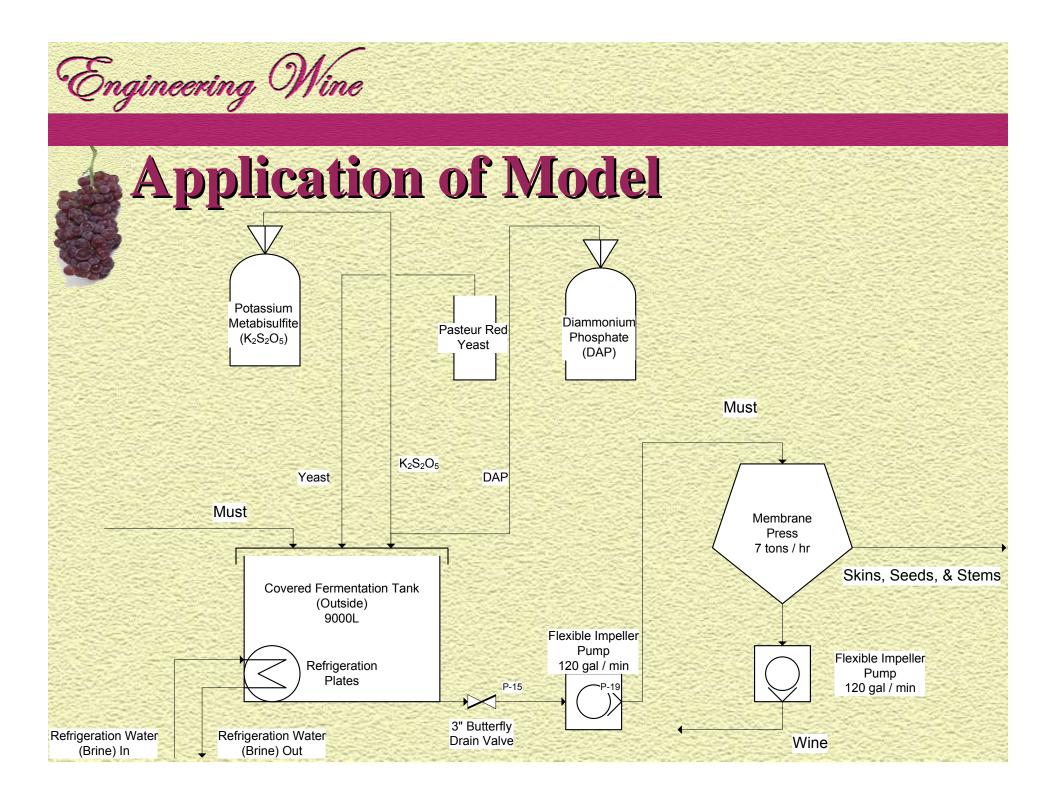


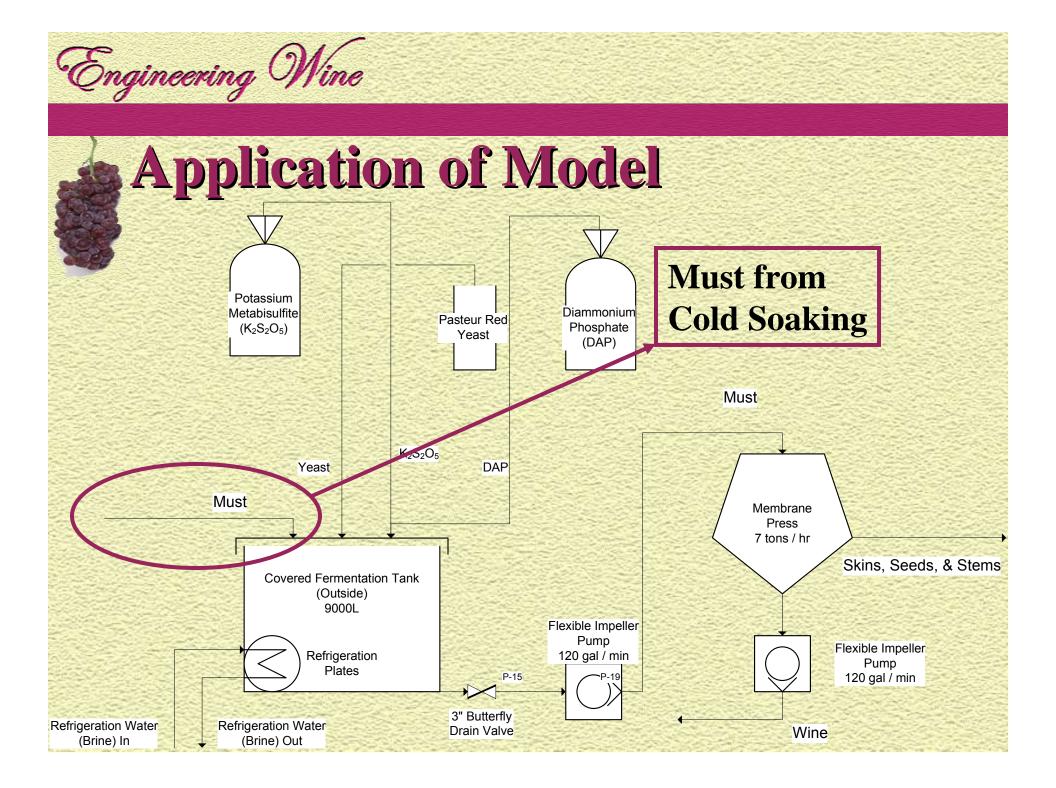


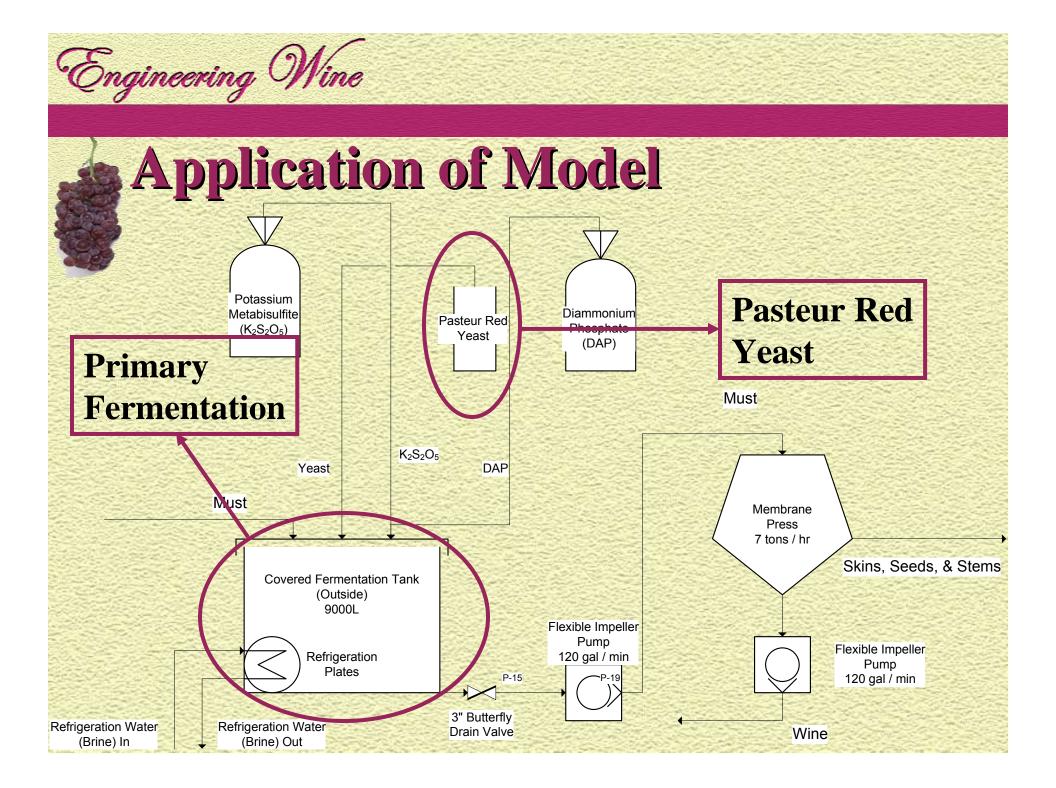


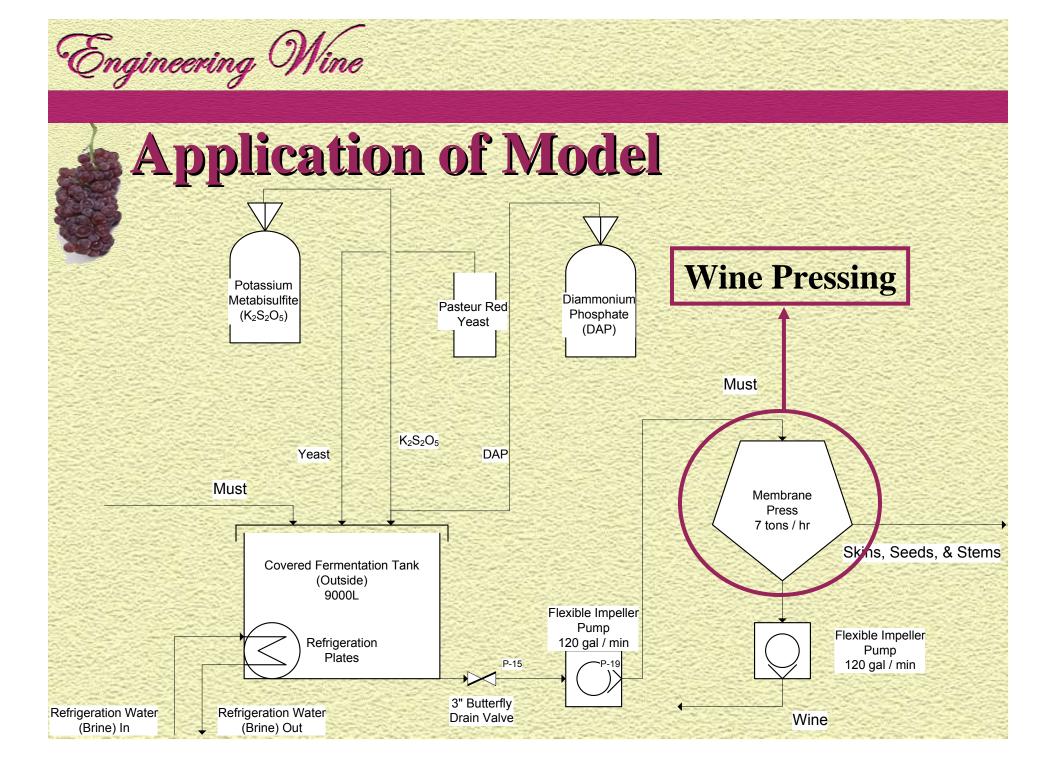


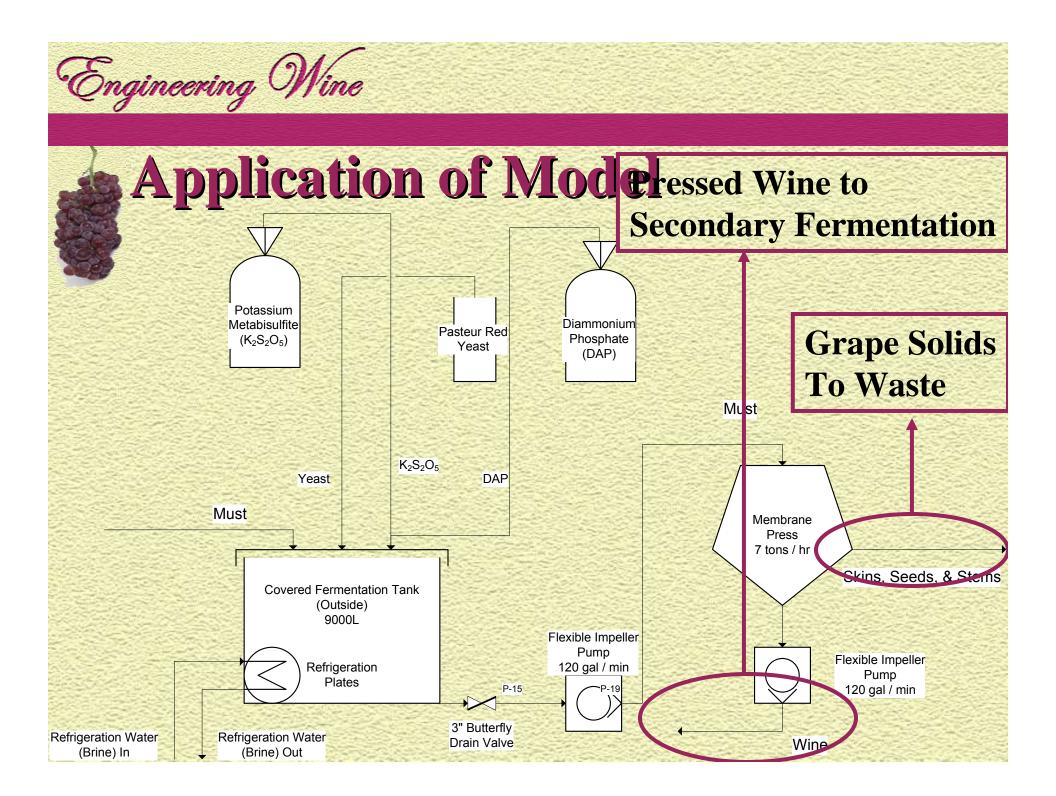
Process - Primary Fermentation & Pressing				
Physical Properties of Must	Initial	Final		
Clarity (NTU)	600	600		
Color (absorbance fraction)	0.3	1		
Color (brightness fraction)	0.5	1		
Bouquet (# of aromatic compounds)	15	18		
Acidity (pH)	3.2	3.2		
Sweetness (wt% sugar)	22	10		
Bitterness (g Tannin/L wine)	0.2	2.6		
Body (wt% alcohol)	0	0.07		
Calculated Happiness (H ₁)	0.39	0.40		

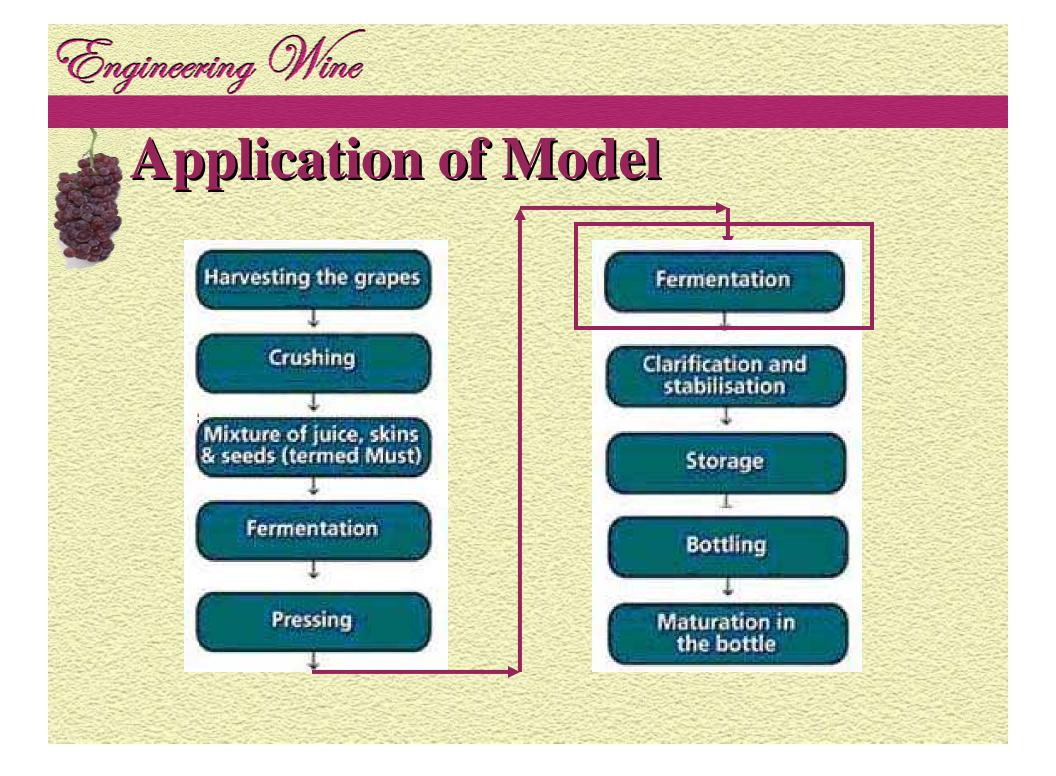




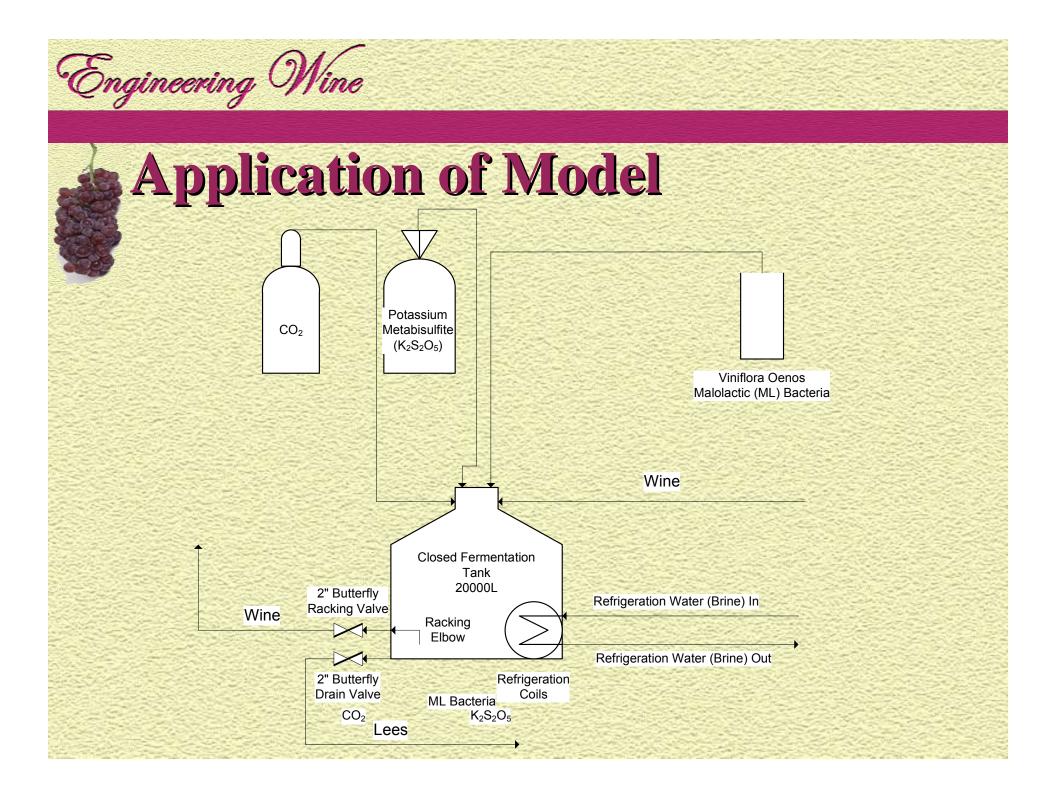


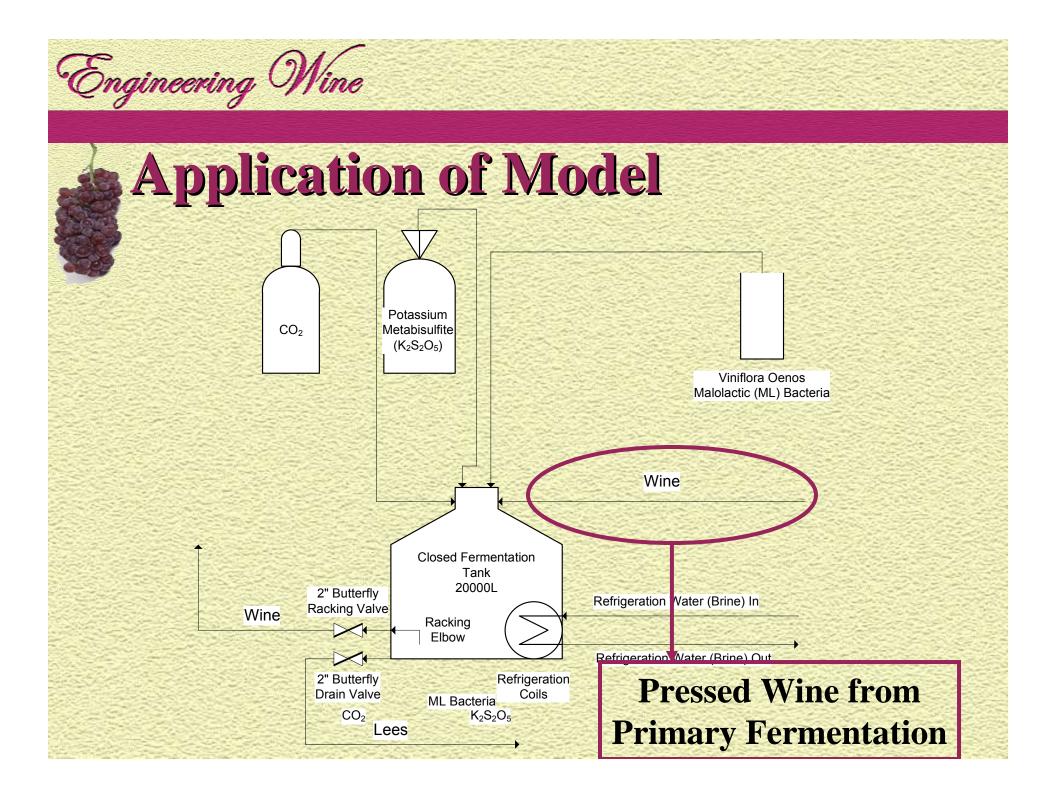


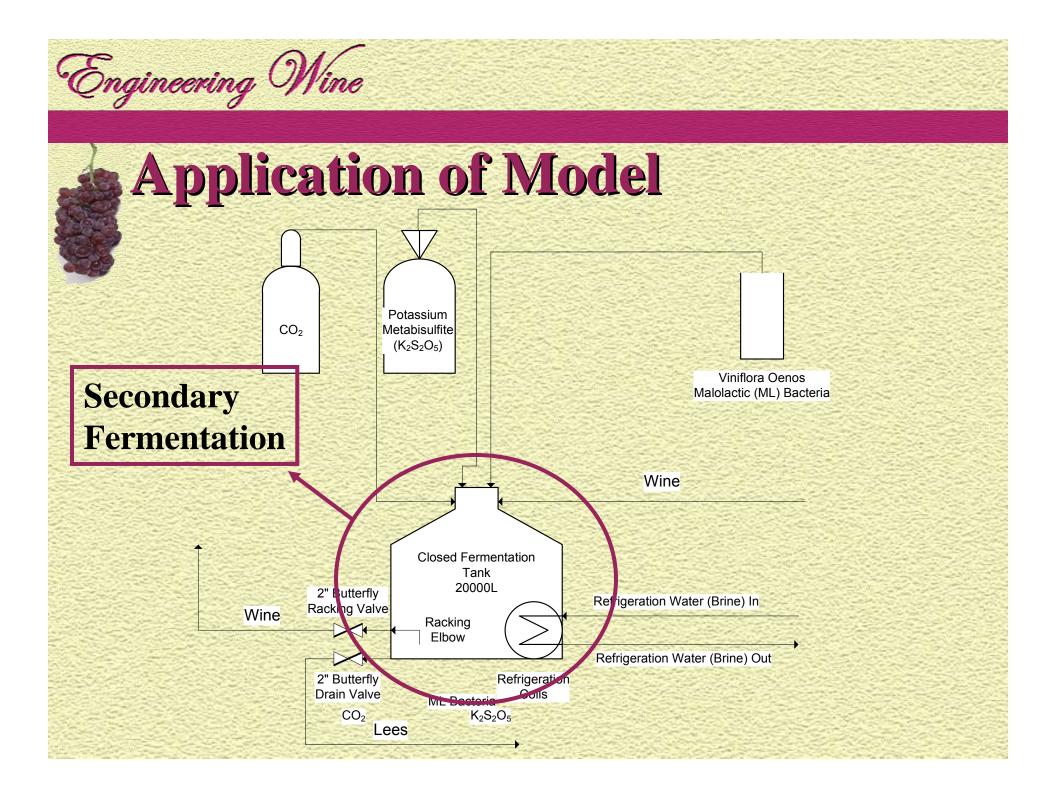


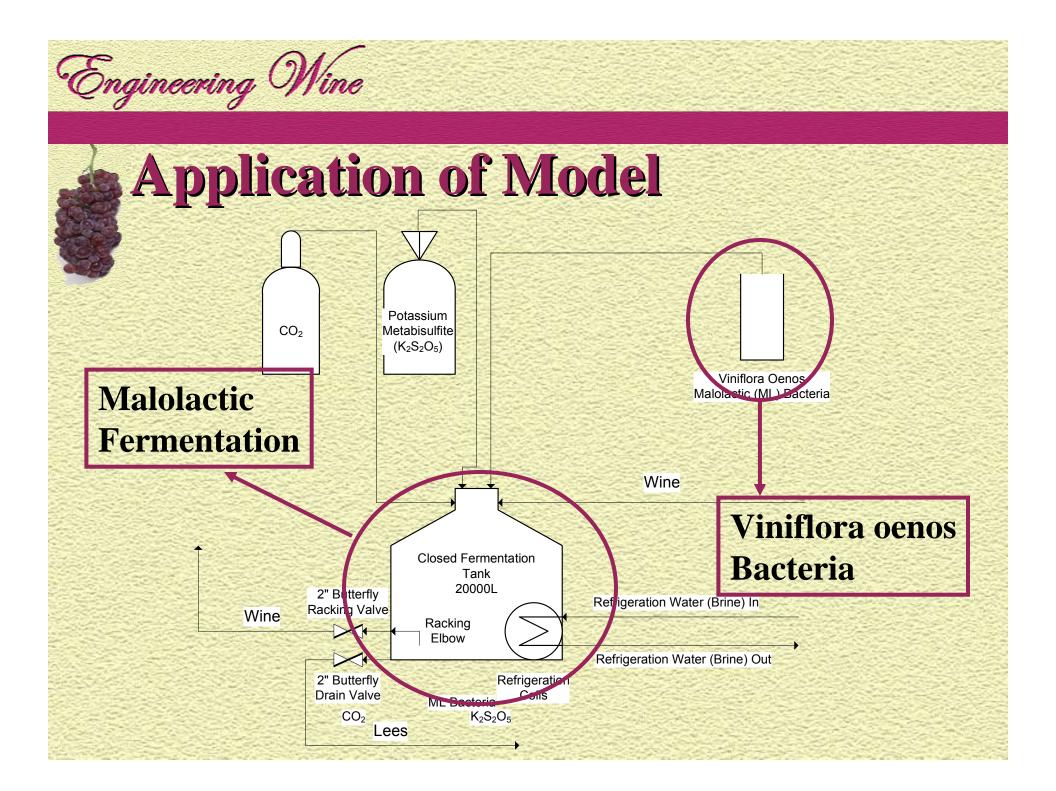


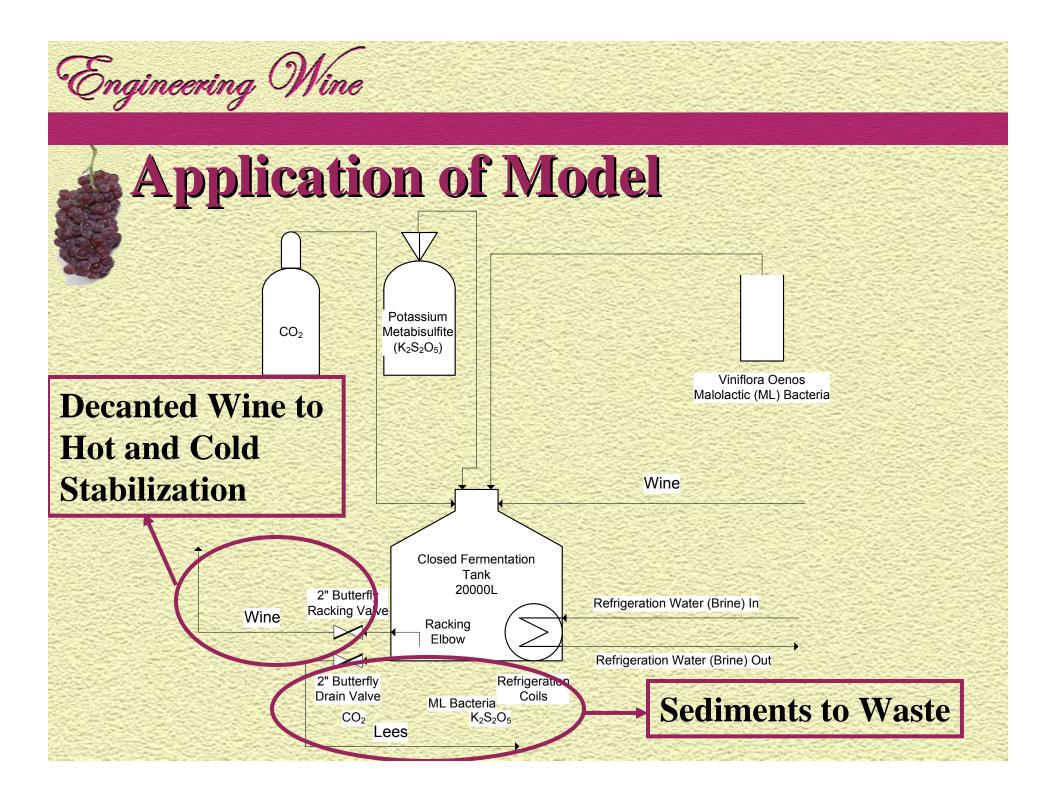
Process - Secondary Fermentation (Malolactic)				
Physical Properties of Must	Initial	Final		
Clarity (NTU)	600	600		
Color (absorbance fraction)	1	1		
Color (brightness fraction)	1	1		
Bouquet (# of aromatic compounds)	18	18		
Acidity (pH)	3.2	3.8		
Sweetness (wt% sugar)	10	0.2		
Bitterness (g Tannin/L wine)	2.6	2.6		
Body (wt% alcohol)	0.07	0.12		
Calculated Happiness (H ₁)	0.40	0.43		

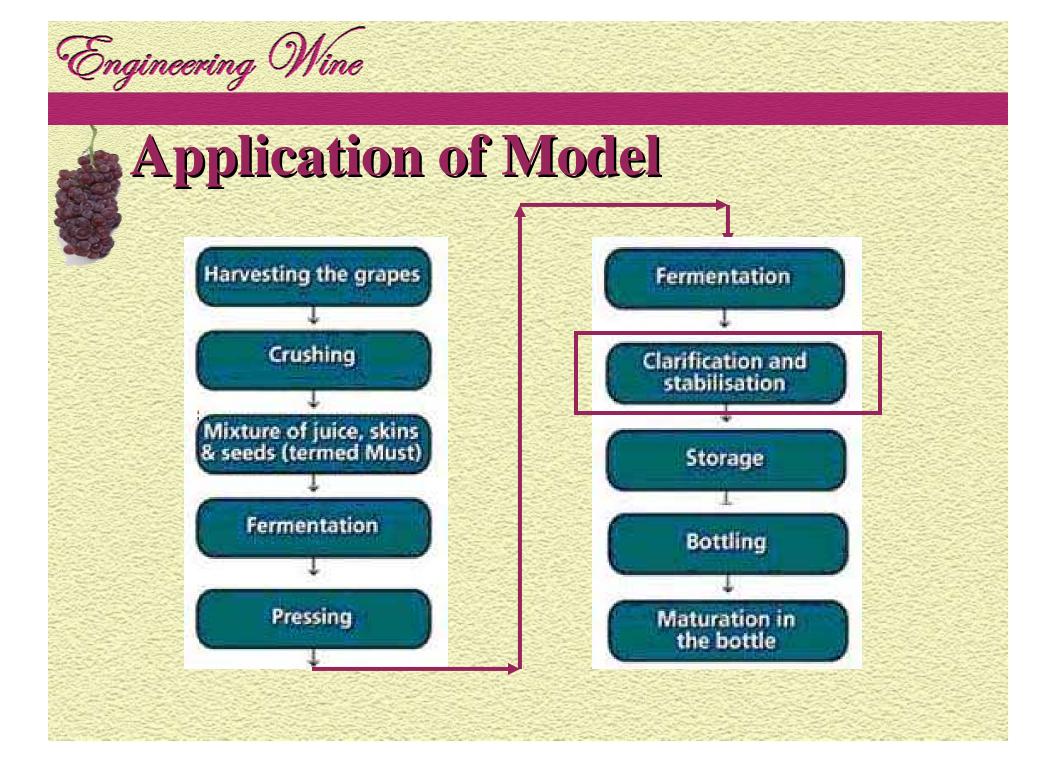




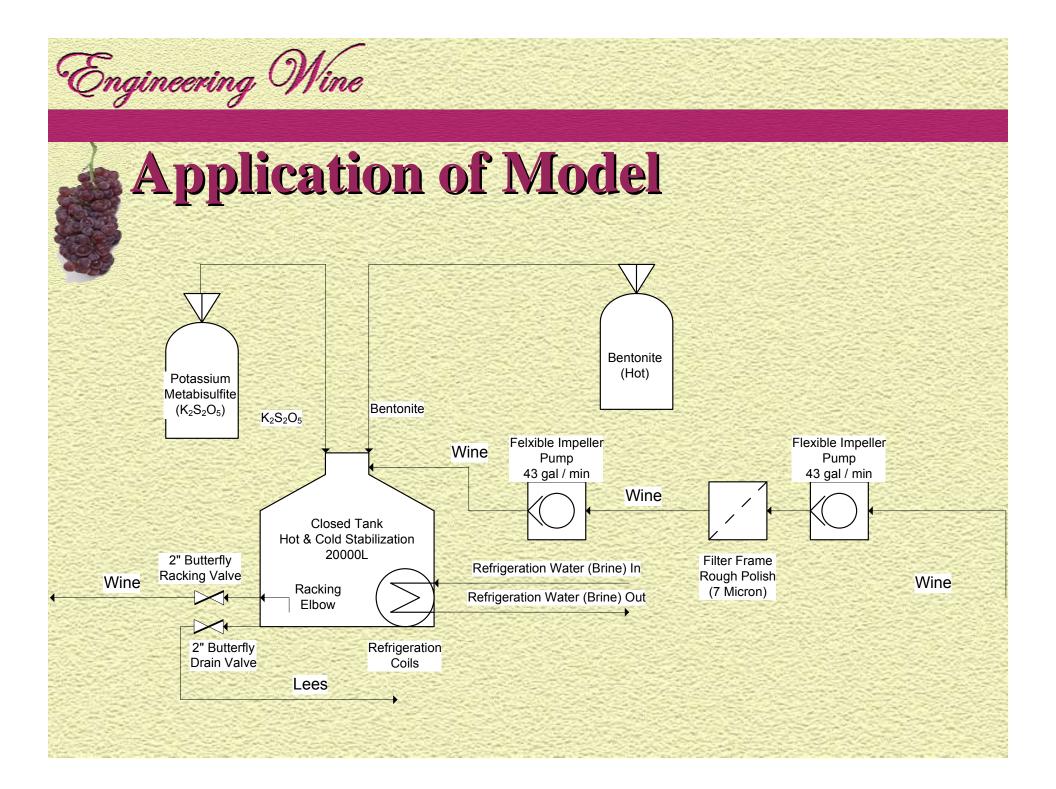


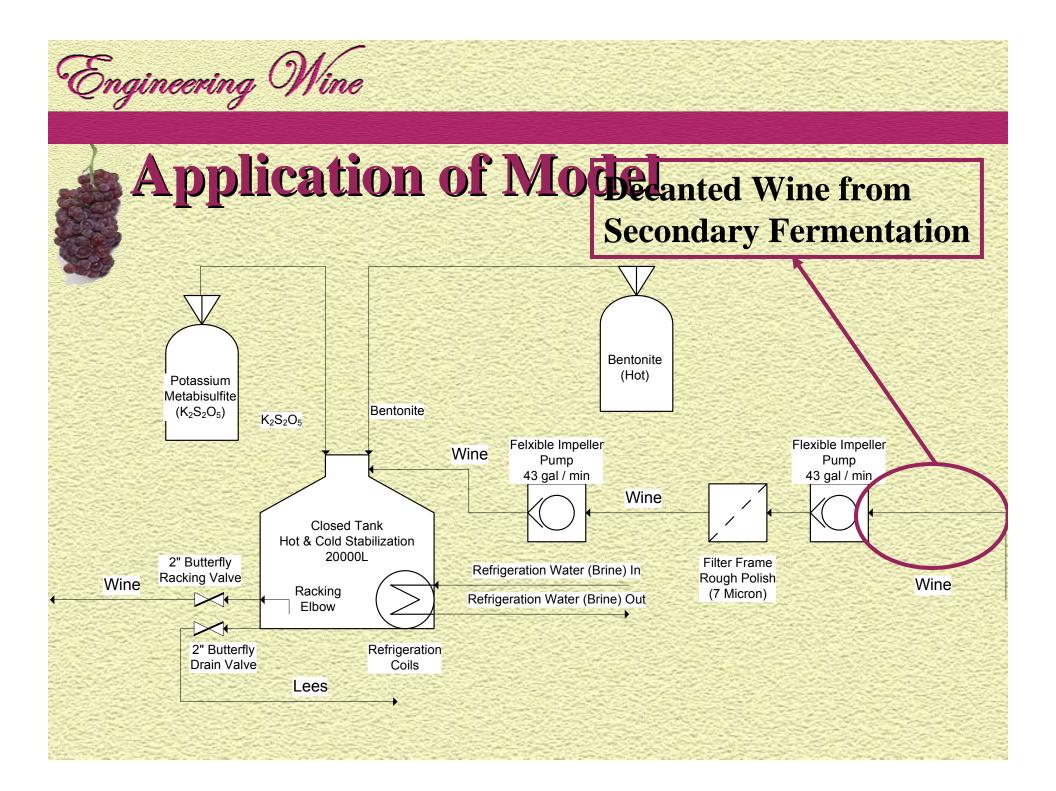


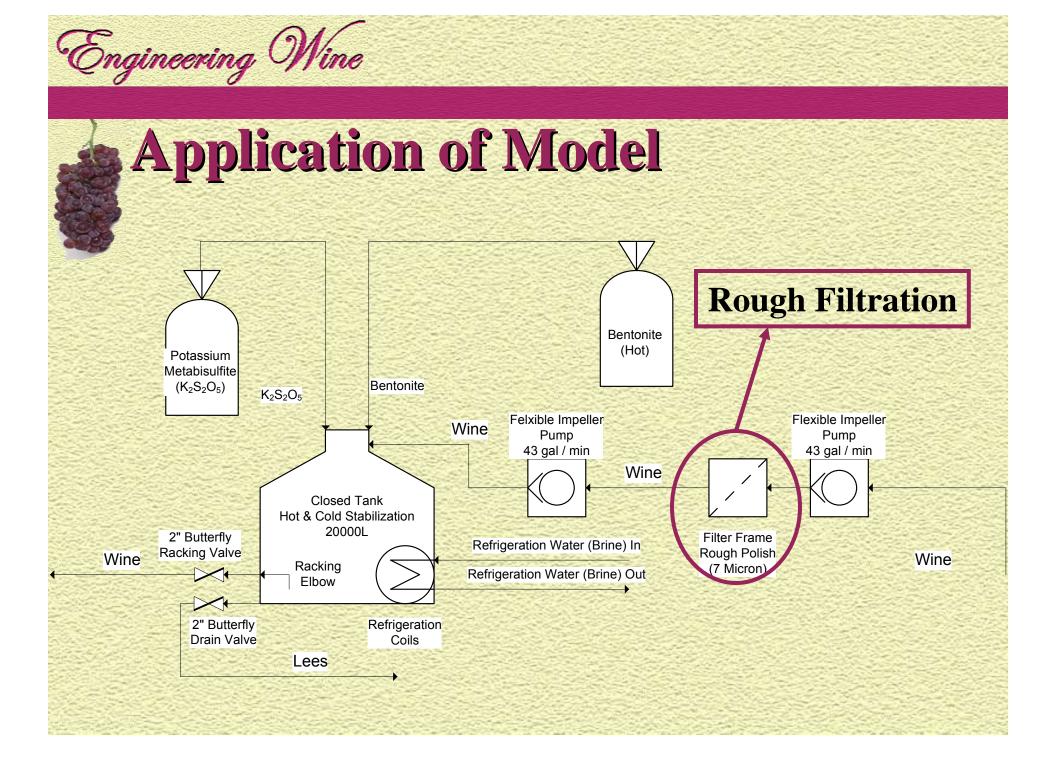


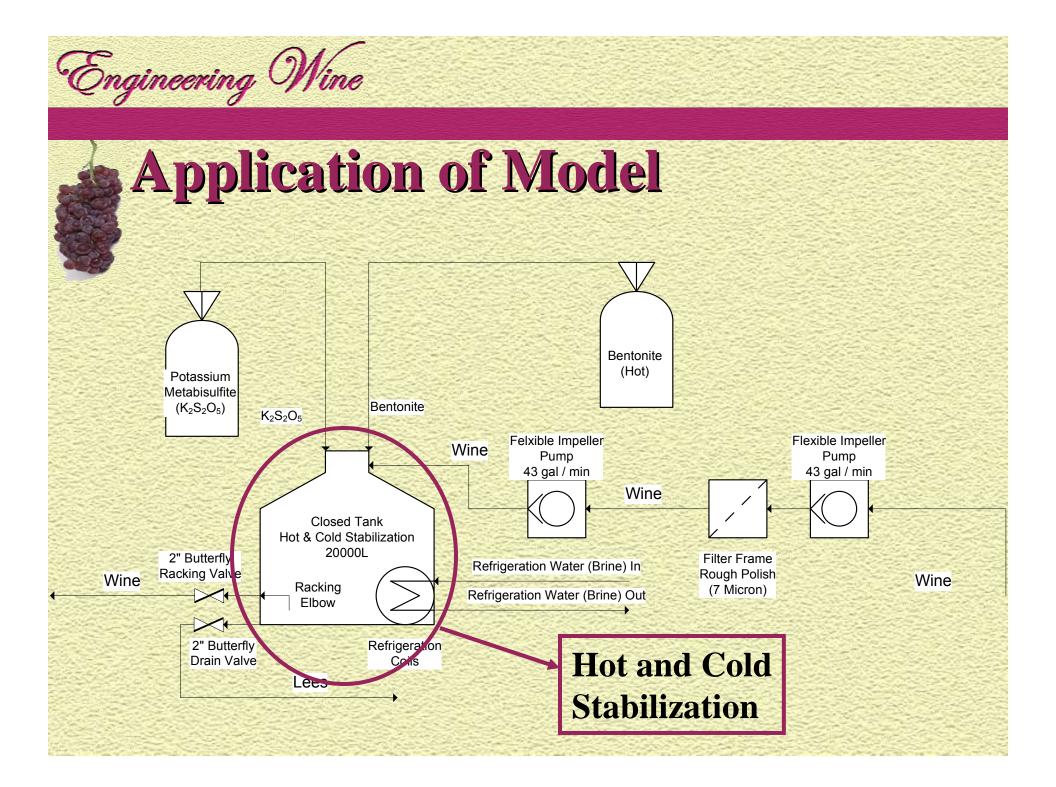


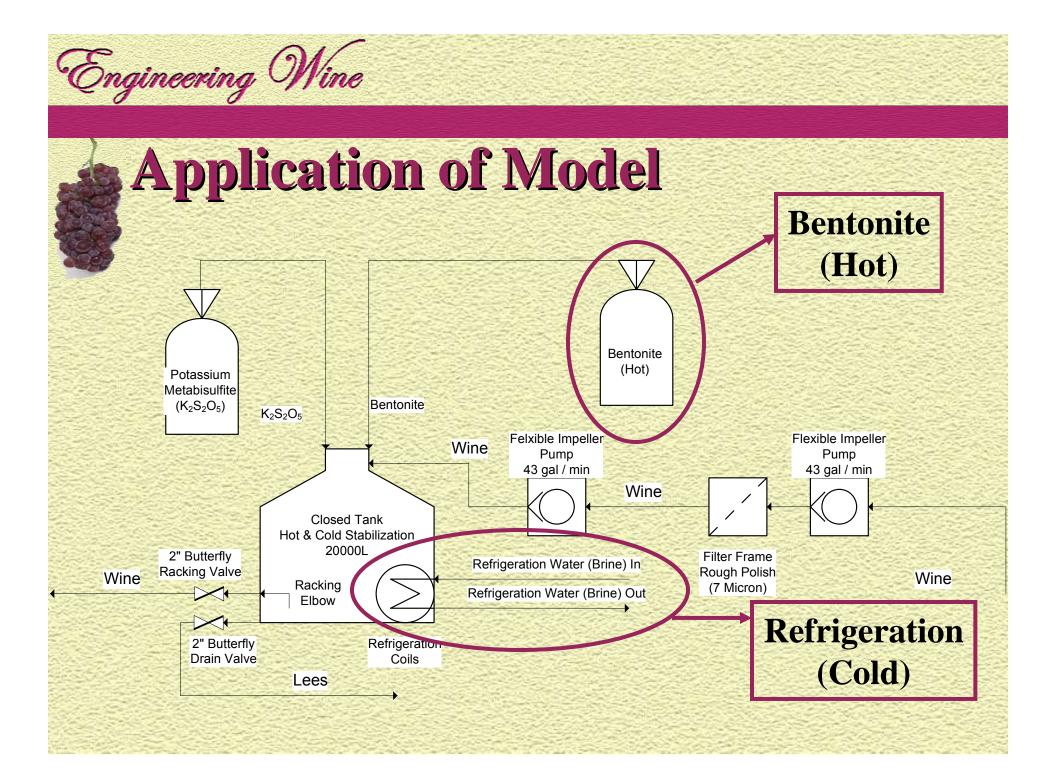
Process - Rough Filtering & Hot / Cold Stabilization				
Physical Properties of Must	Initial	Final		
Clarity (NTU)	600	50		
Color (absorbance fraction)	1	0.9		
Color (brightness fraction)	1	0.97		
Bouquet (# of aromatic compounds)	18	18		
Acidity (pH)	3.8	3.2		
Sweetness (wt% sugar)	0.2	0.2		
Bitterness (g Tannin/L wine)	2.6	2.6		
Body (wt% alcohol)	0.12	0.12		
Calculated Happiness (H ₁)	0.43	0.45		

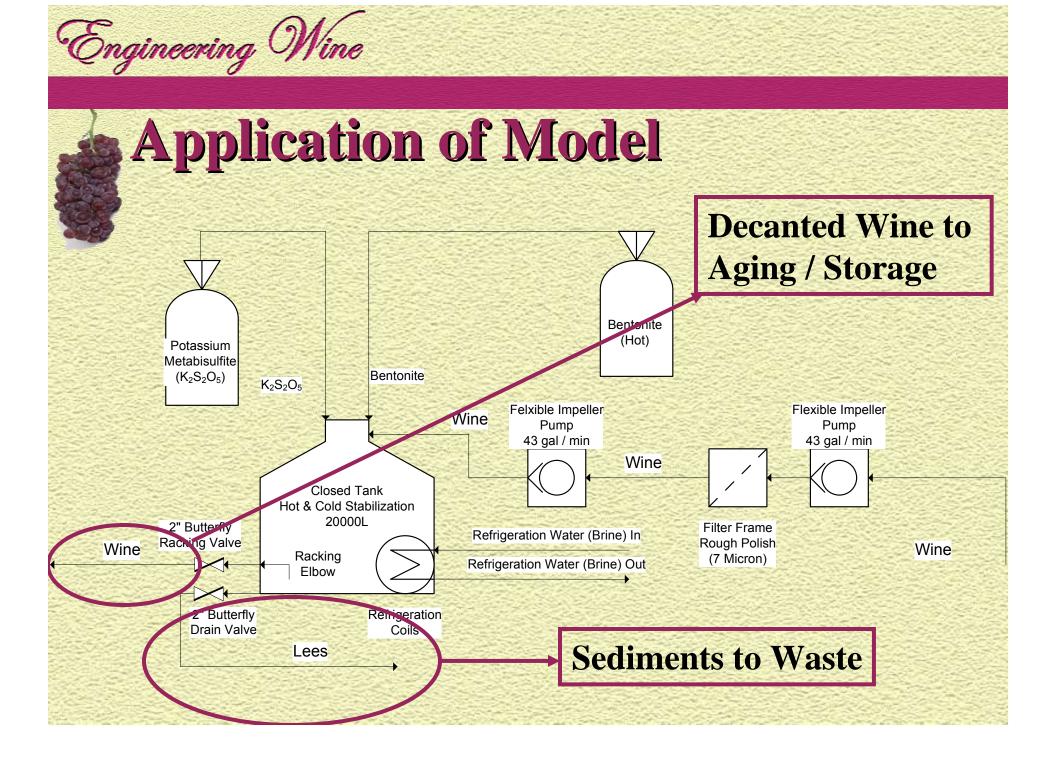


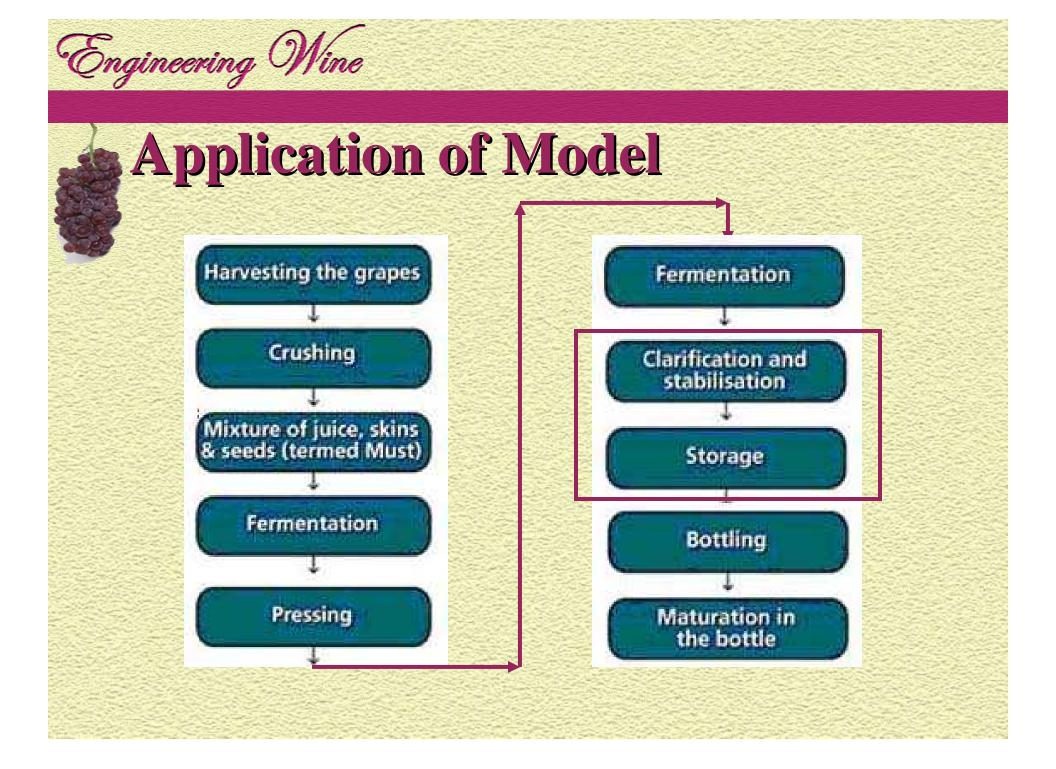






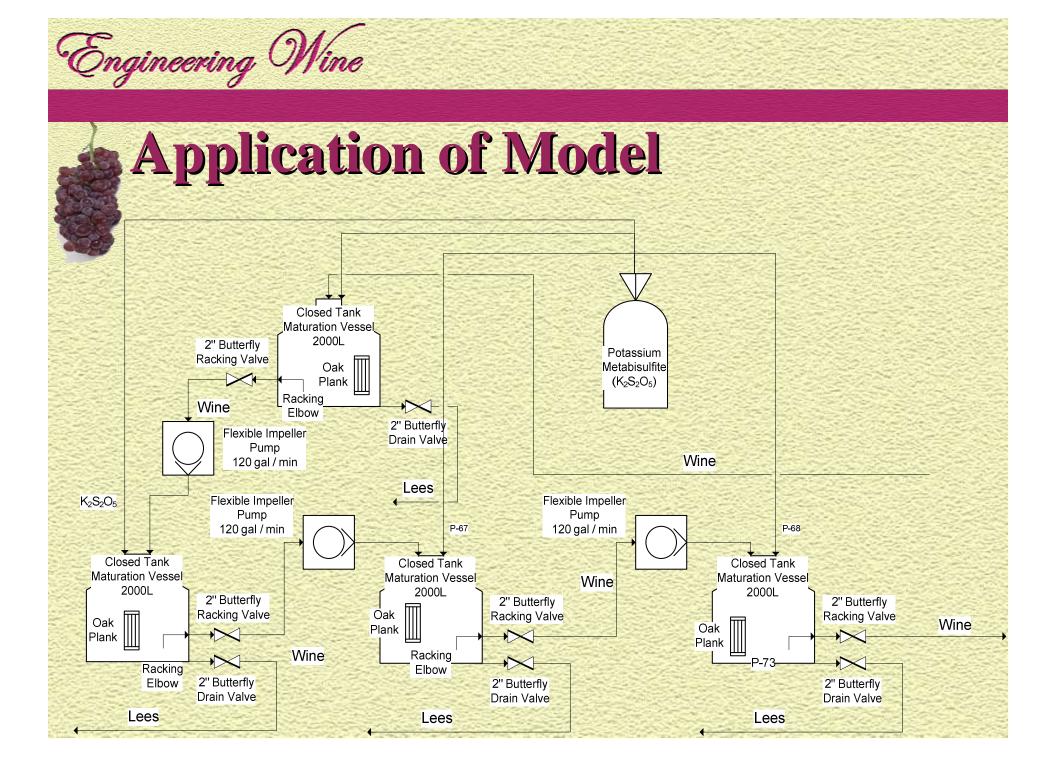


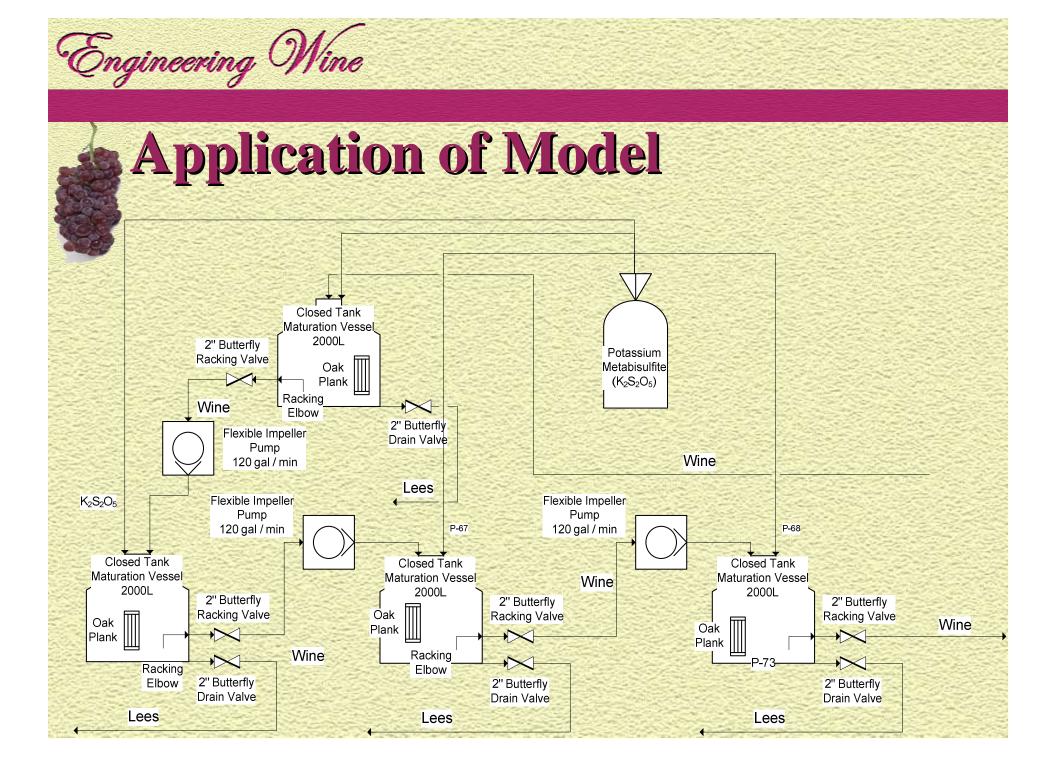


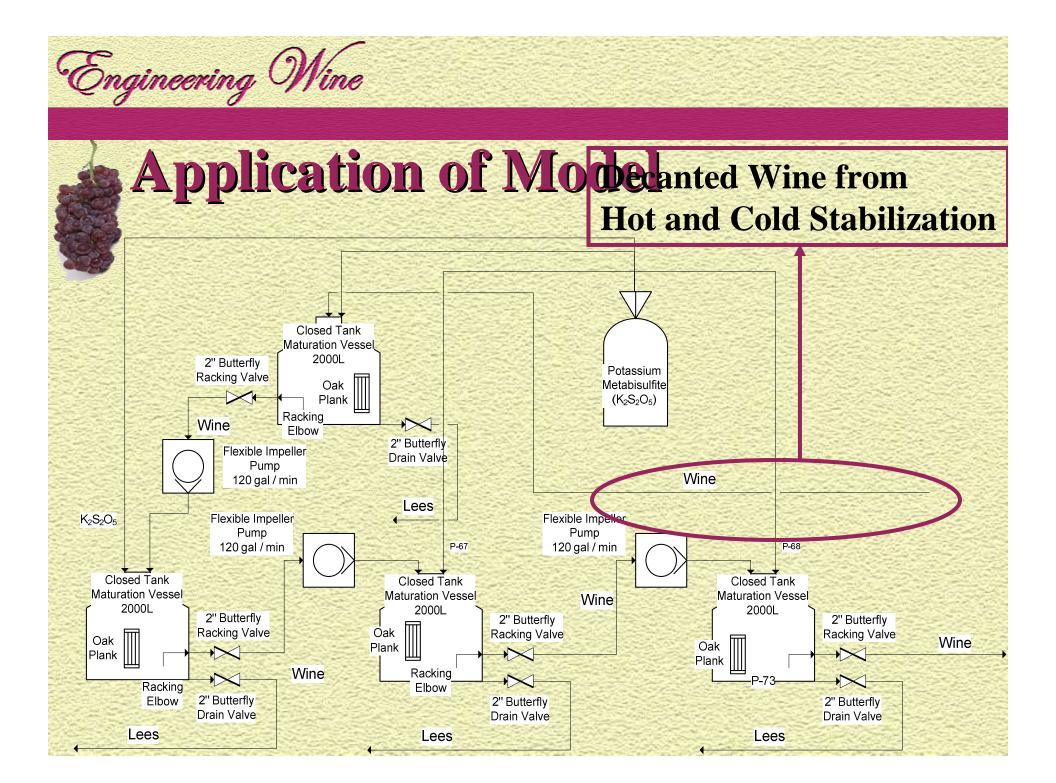


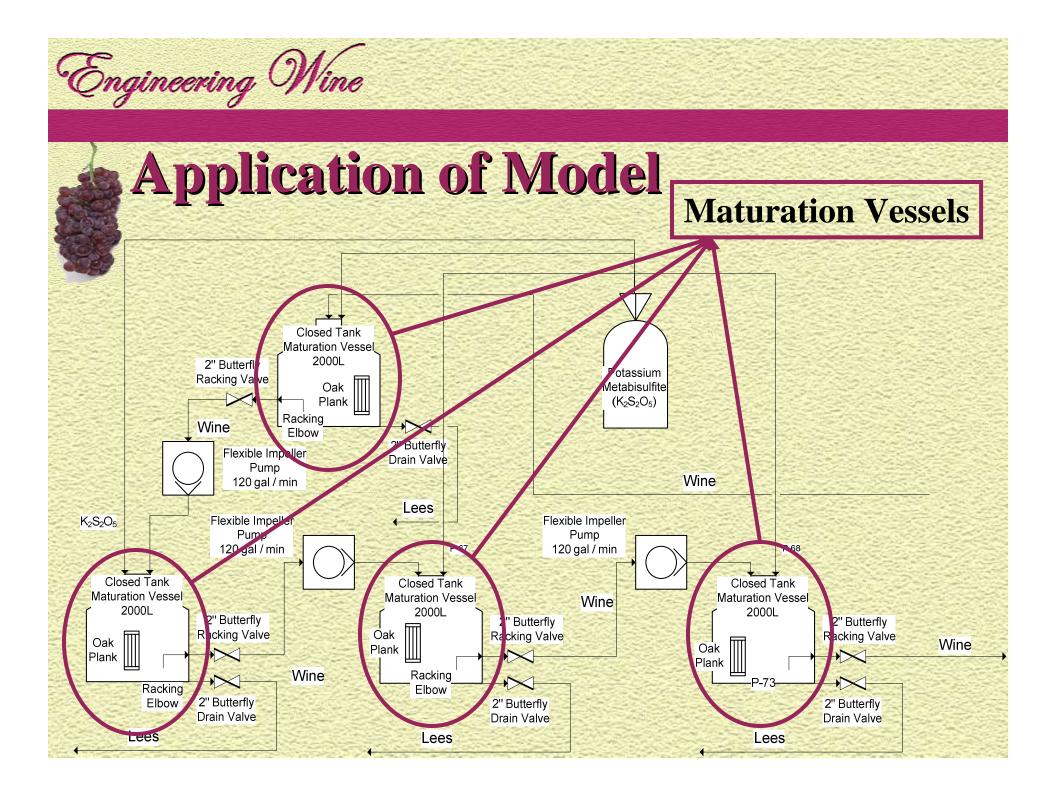
Application of Model

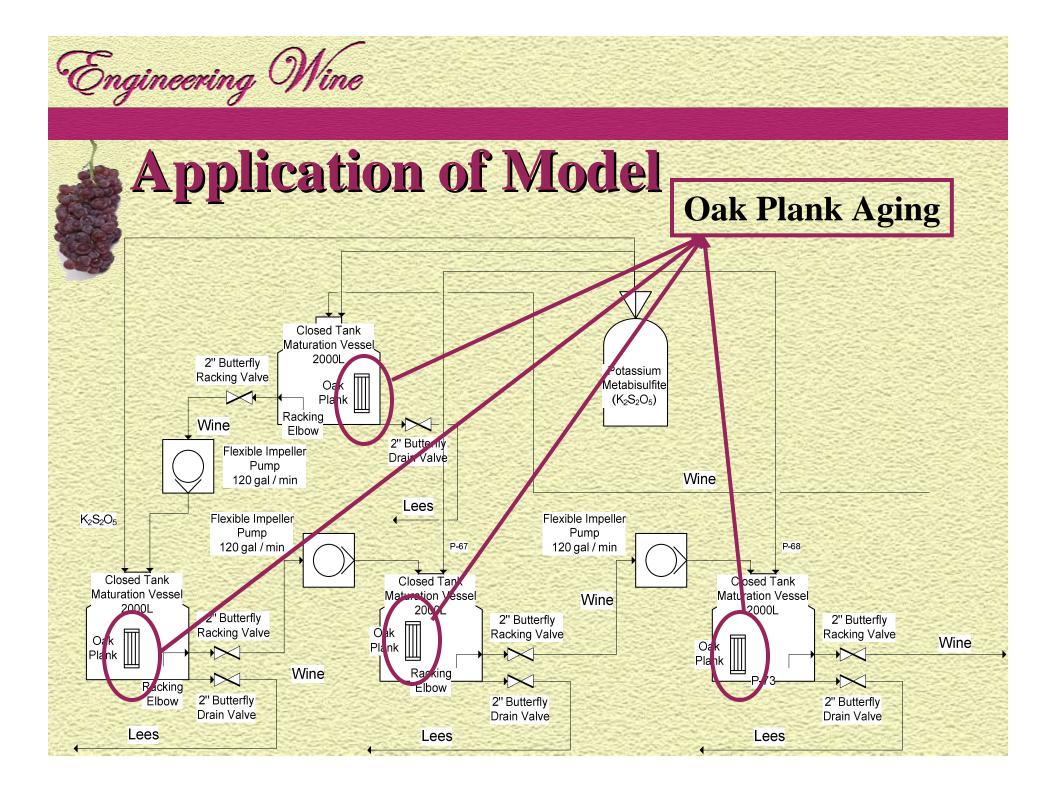
Process - Aging		
Physical Properties of Must	Initial	Final
Clarity (NTU)	50	30
Color (absorbance fraction)	0.9	0.7
Color (brightness fraction)	0.97	0.95
Bouquet (# of aromatic compounds)	18	30
Acidity (pH)	3.2	3.2
Sweetness (wt% sugar)	0.2	0.15
Bitterness (g Tannin/L wine)	2.6	0.2
Body (wt% alcohol)	0.12	0.12
Calculated Happiness (H ₁)	0.45	0.63

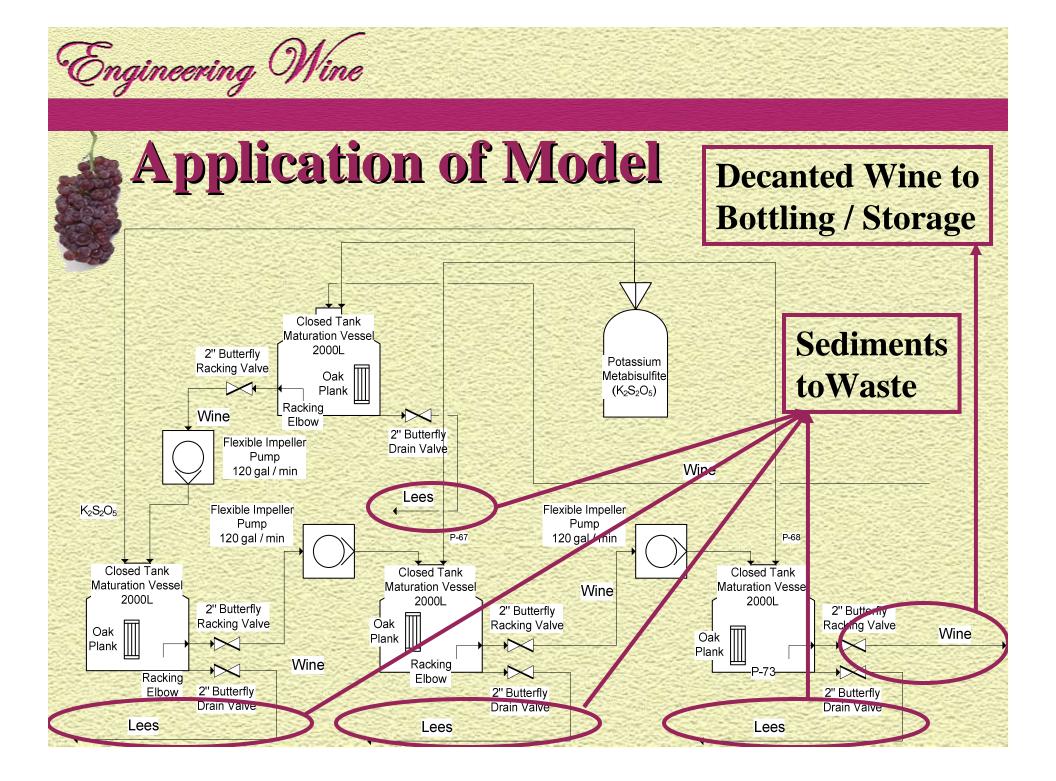


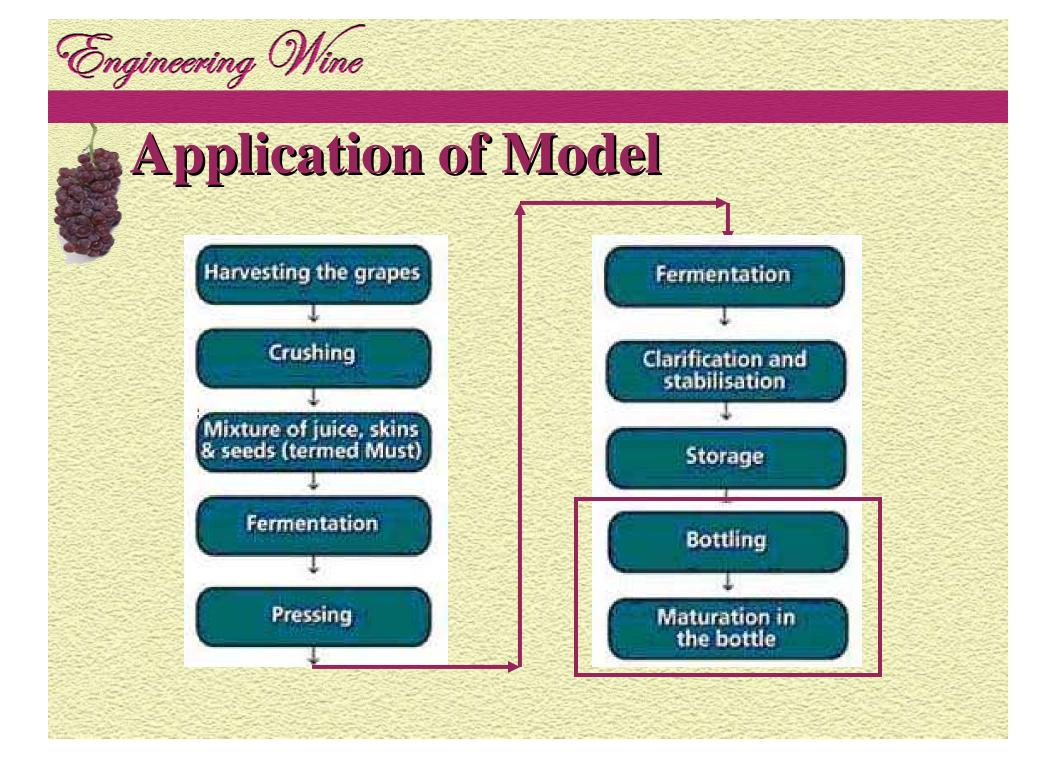






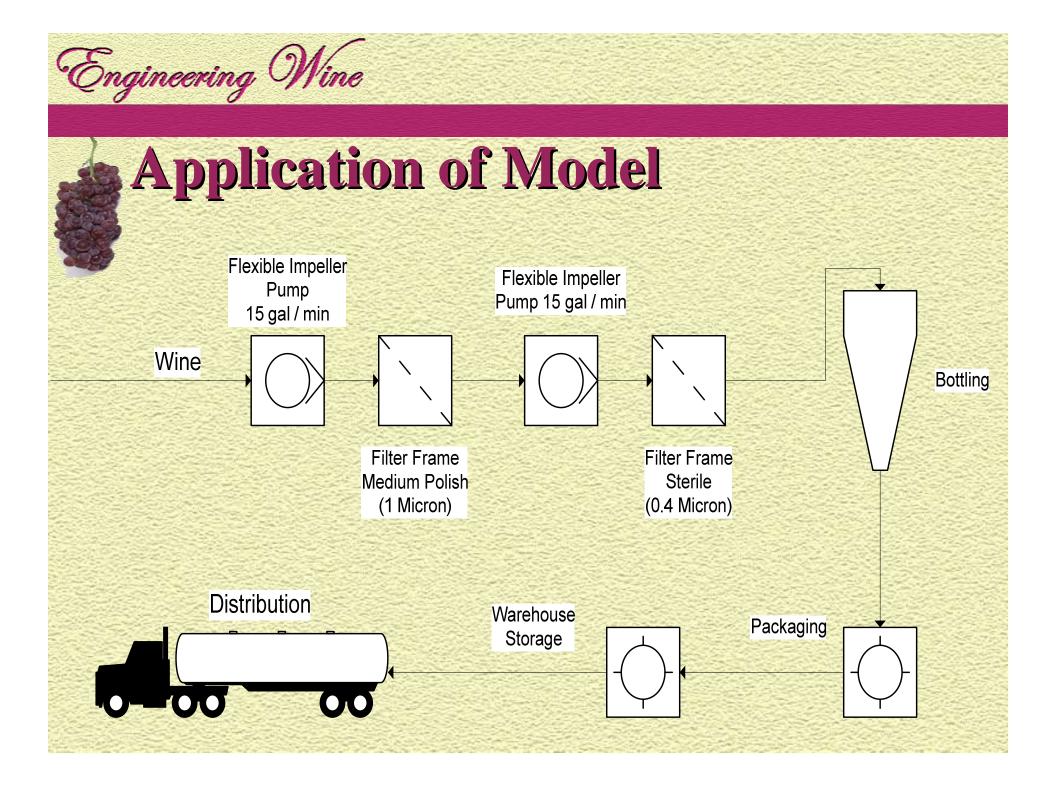


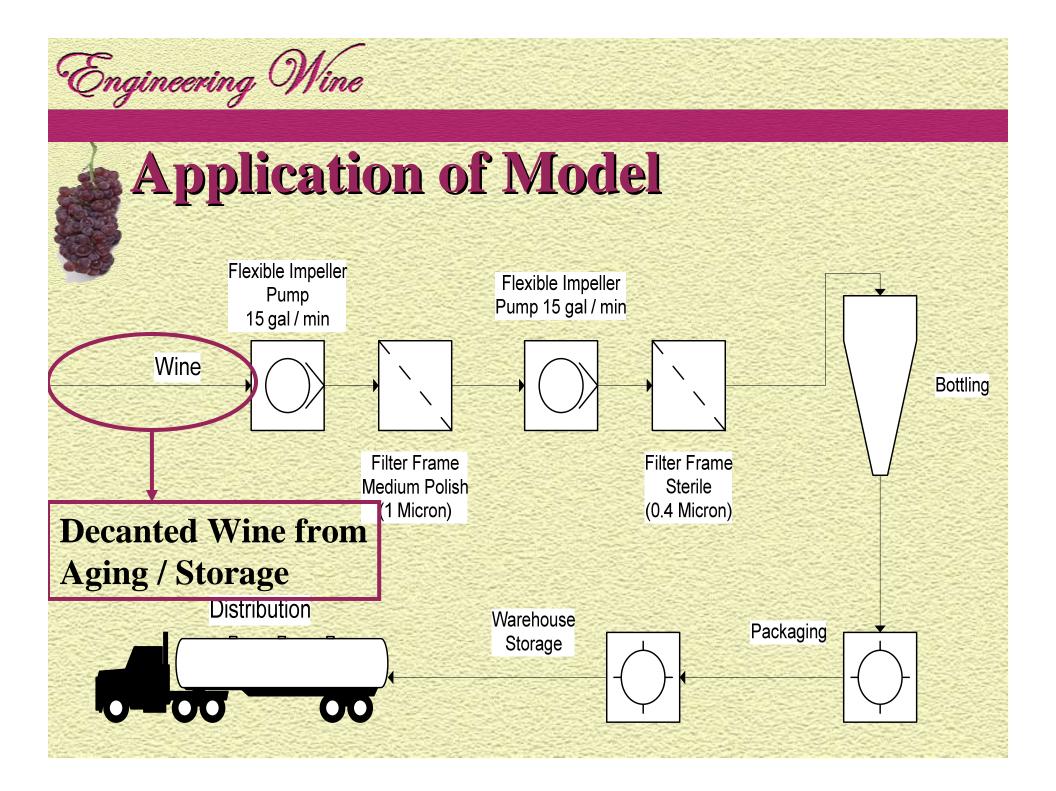


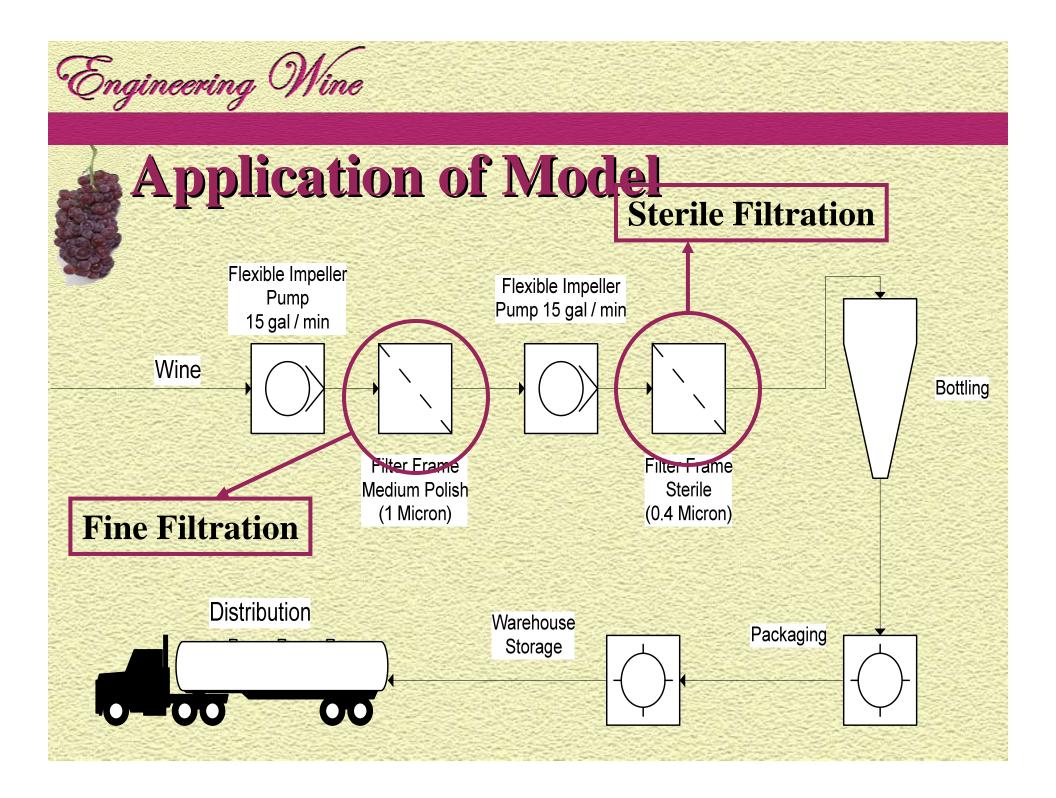


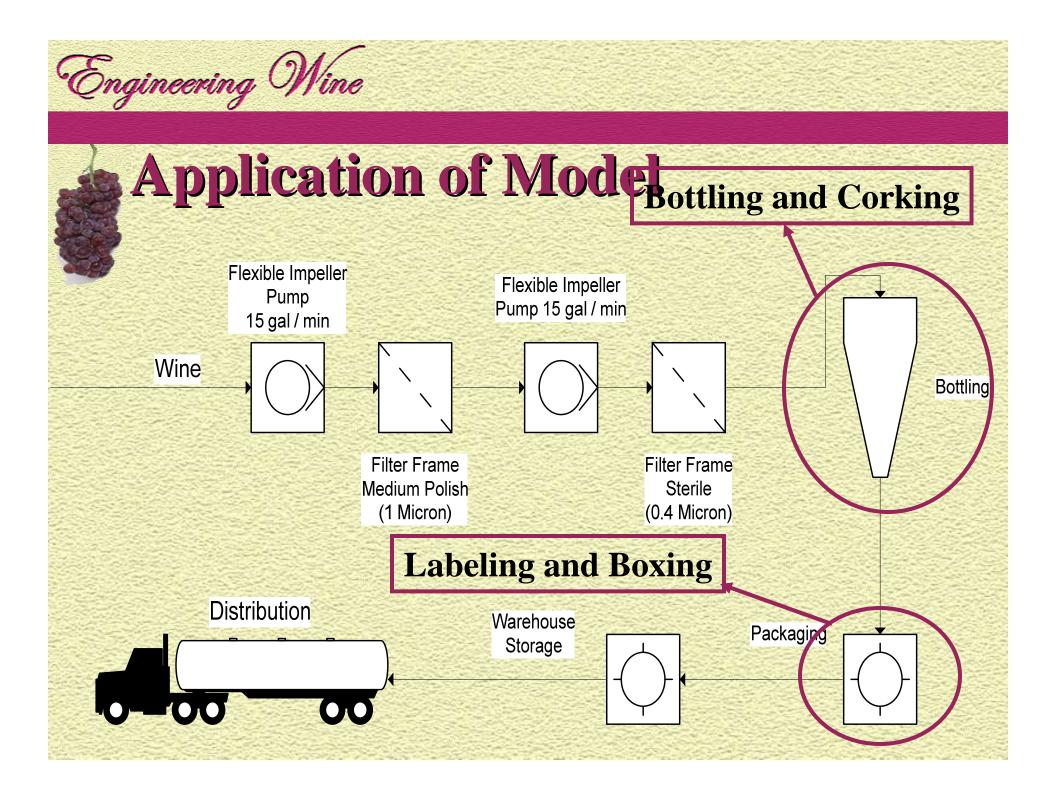
Application of Model

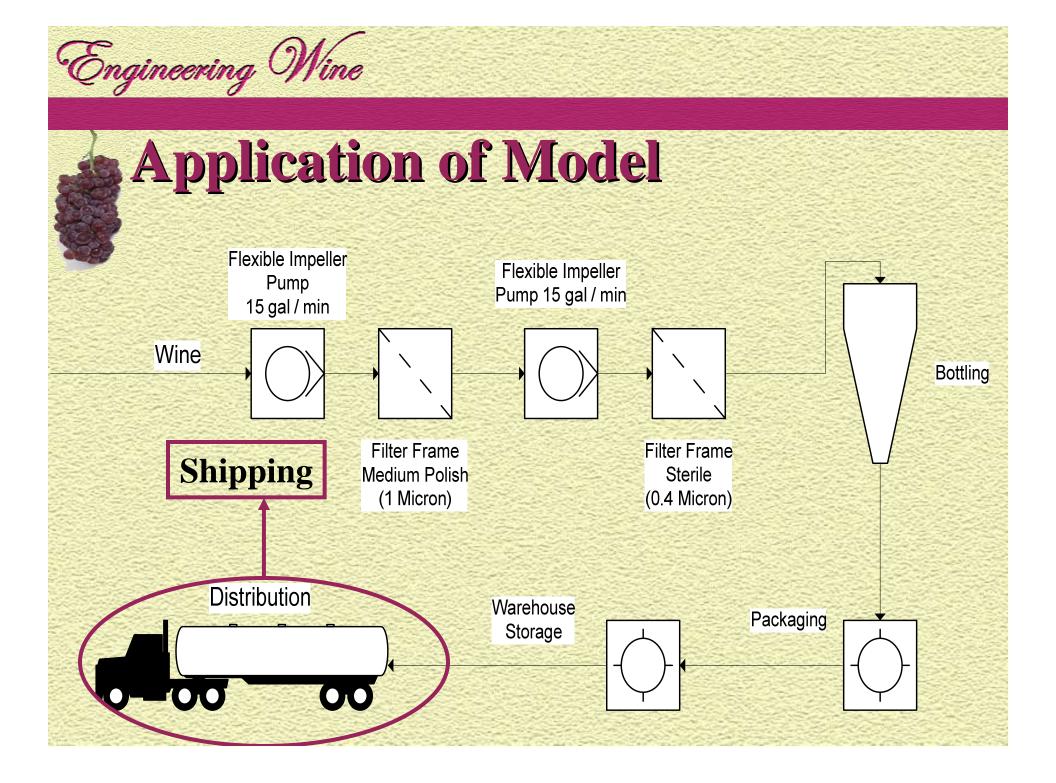
Process - Fine / Sterile Filtering & Bottling		
Physical Properties of Must	Initial	Final
Clarity (NTU)	30	0.02
Color (absorbance fraction)	0.7	0.6
Color (brightness fraction)	0.95	0.93
Bouquet (# of aromatic compounds)	30	30
Acidity (pH)	3.2	3.2
Sweetness (wt% sugar)	0.15	0.15
Bitterness (g Tannin/L wine)	0.2	0.1
Body (wt% alcohol)	0.12	0.12
Calculated Happiness (H ₁)	0.63	0.77

















Goals

- Maximize return on investment (ROI)
 - Maximize net present worth (NPW)
 - Minimize total capital investment (TCI)

 $ROI = \frac{NPW}{TCI}$

Do not run out of working capital (WC)

Minimize pay out time (POT)



- Location Oregon
- Grape Variety Pinot Noir
 - Purchase grapes initially
 - Replace with vineyard production



- Rate of Return (ROR) 10%
- Product Selling Price (p₁) \$30
- Competitor Selling (p₂) \$30
- Superiority function (β) 0.64
 - Happiness of Product (H₁) 0.78
 - Happiness of Competitor Product (H₂) 0.5
- Total pinot noir market (Y) \$148 MM / year



 $\beta = \frac{H_2}{H_1}$

 $\beta d_1 p_1 = \alpha d_2 p_2 d_1^{\alpha} / d_2^{\beta}$

 $Y = d_1 P_1 + d_2 P_2$



$$d_{1} = \frac{\alpha}{\beta} * \frac{p_{2}}{p_{1}} * \left[\frac{Y - p_{1} * d_{1}}{p_{2}} \right]^{1 - \beta} * d_{1}^{\alpha}$$

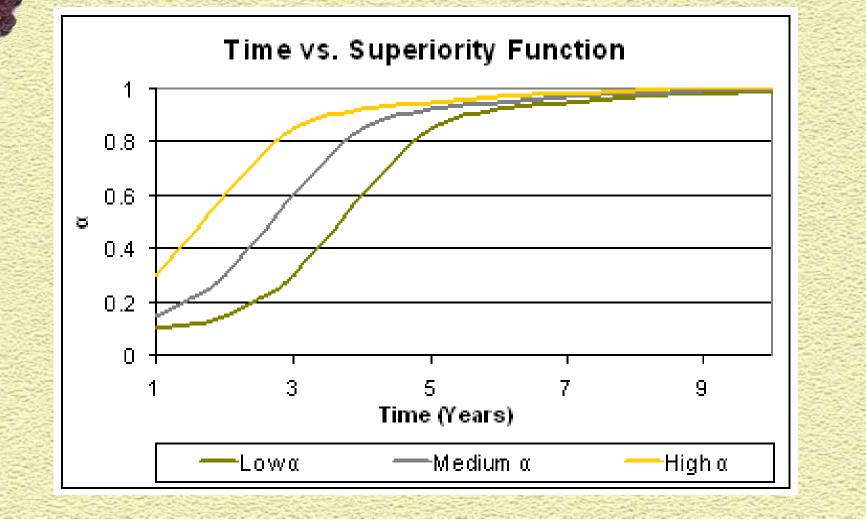


Variables

- Production 0.1 to 2.0 MM Bottles / Year
- Advertising 2.0, 1.0, or 0.2 MM \$ / Year
- 99% > WC > 50% of TCI

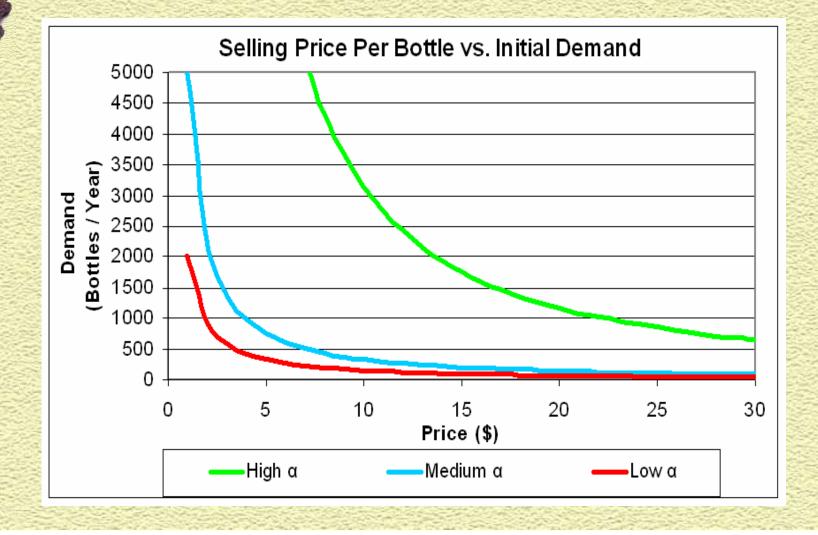


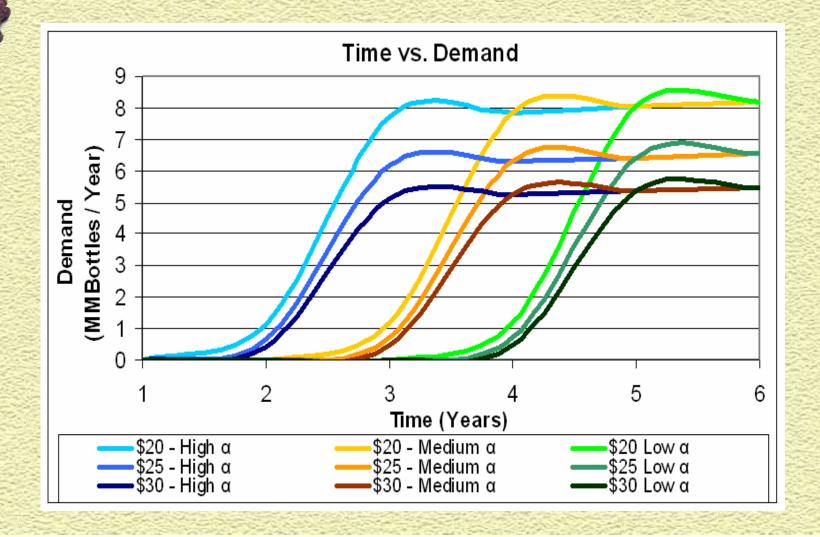
- α is a function of time
- α values based on advertising costs
 - High \$2.0 MM / year
 - Medium \$1.0 MM / year
 - Low \$0.2 MM / year





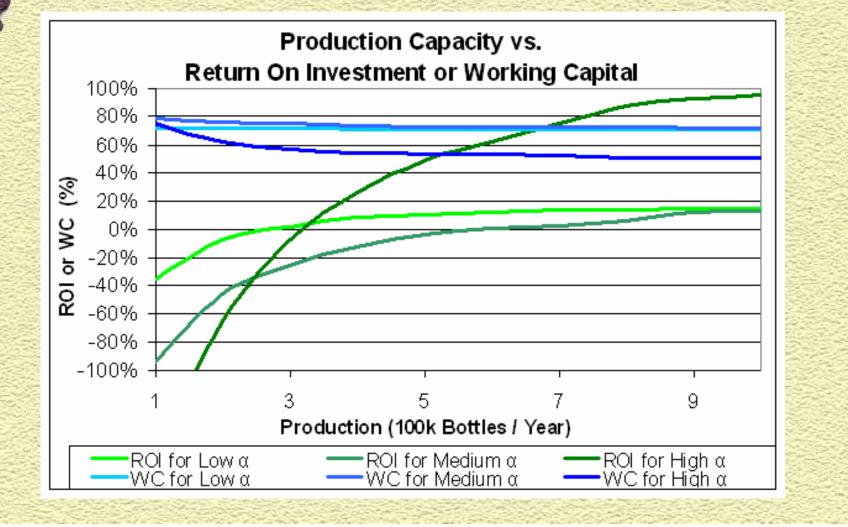
- Demand (d₁) varies with selling price (p₁)
 - Constant α values
 - Constant competition selling price (p₂)







- Constant production
 - Increase α
 - Decreases WC
 - > Increases ROI
- Constant α
 - Increase production
 - Decreases WC
 - ➢ Increases ROI

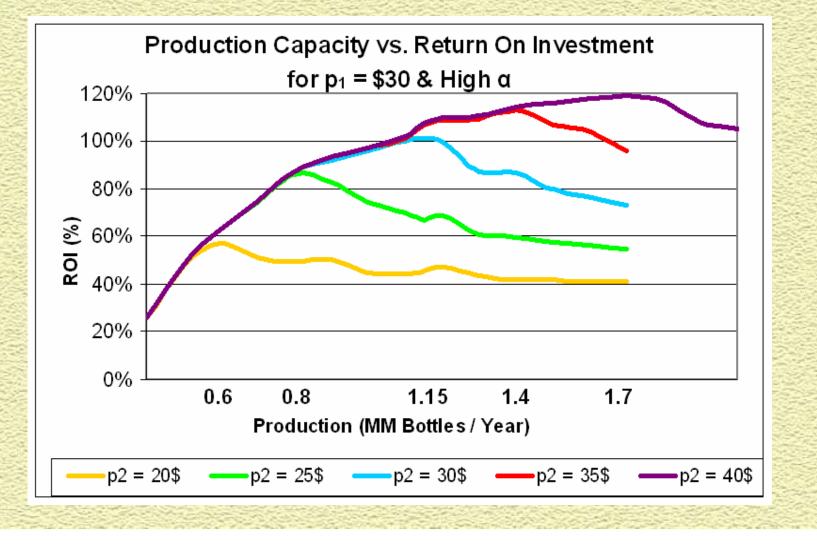




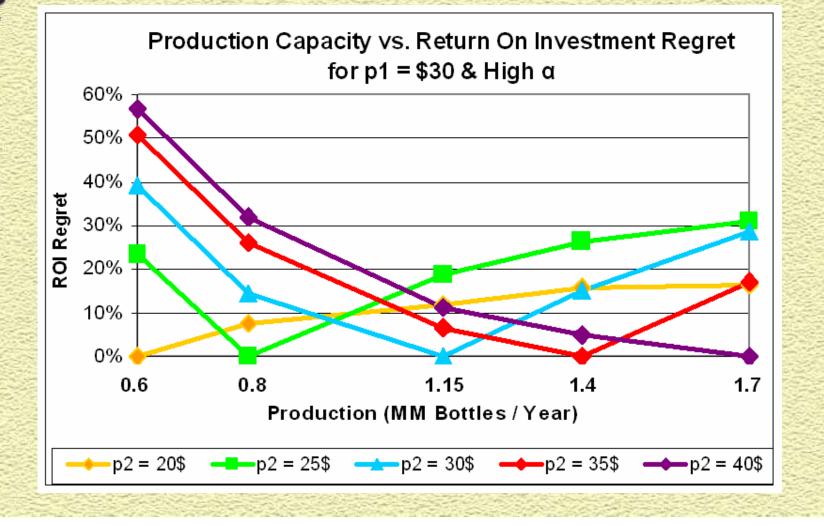
Business Model – Regret Analysis

- Assumptions
 - Constant α, p₁, and production
 - Increase p₂ ≻Increase ROI
 - Constant α, p₁, and p₂
 - Increase production
 ROI finds a maximum

Business Model – Regret Analysis



Business Model – Regret Analysis



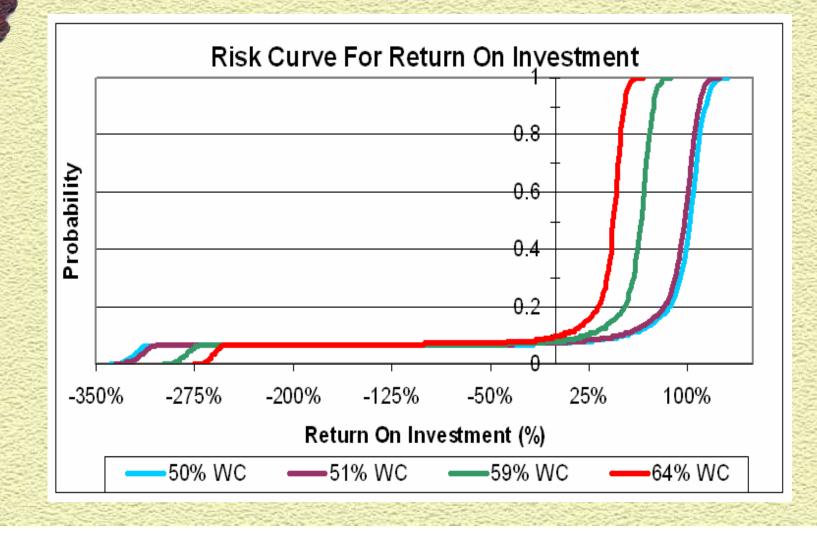
Optimum Scenario Comparison					
Production = 1.15 MM bottles / year & p ₁ = \$30					
p ₂ (\$)	ROI	NPW (\$)	TCI (\$)	POT (years)	W C %
20	33%	21000000	64000000	6	67%
25	46%	27000000	59000000	5	64%
30	67%	35000000	51000000	5	59%
35	93%	42000000	45000000	4	53%
40	107%	45000000	42000000	4	50%

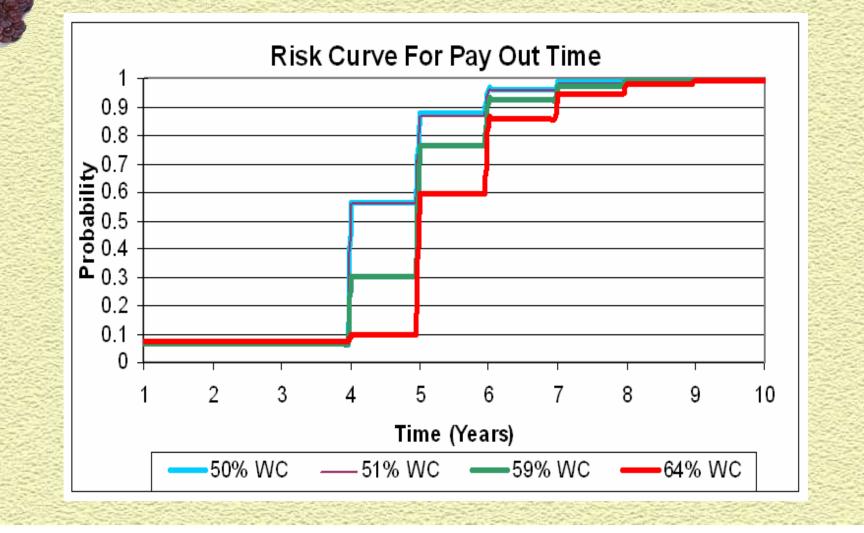
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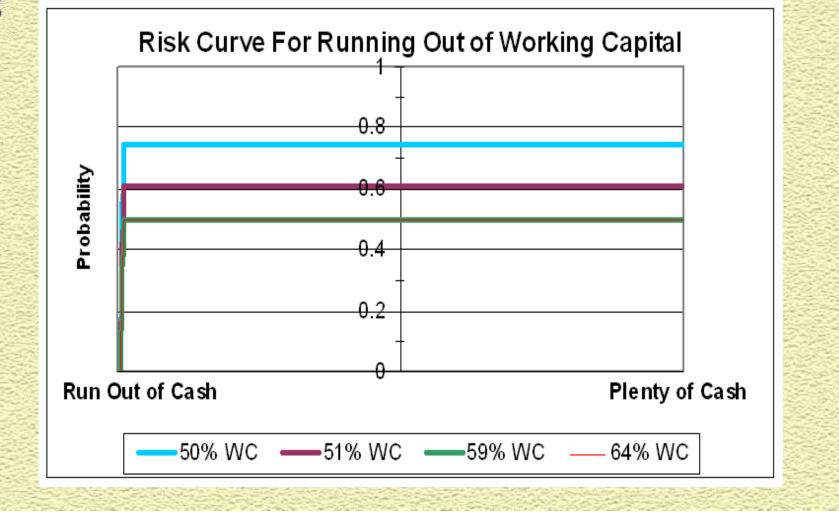
Business Model – Risk Analysis

Assumptions

- Production costs 20% standard deviation
 - Raw materials, labor, utilities
- Superiority function β
 - $H_1 \& H_2 20\%$ standard deviation in each
- Inferiority function α
 - 20% standard deviation for each year
- Selling price p₂
 - \$30 with a standard deviation of \$10







Conclusions

- Quality of wine can be evaluated before bottling.
- Process can be adjusted at negligible cost.
- A business model can be formed to maximize ROI.

Conclusions

- For higher values of α and lower values of β, the less a competitor's price effects the producer's ROI.
- Based on the current business model, the optimum production capacity is 1.15 million bottles / year at a selling price of \$30:
 - ROI 102%
 - NPW \$44,000,000
 - Pay Out Time 4 years

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Future Work

- Incorporate more detailed economies of scale
- More detailed analysis of the physical properties and effects of process adjustments : modeling
- Study effect of bottle aging on happiness of wine

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