Welcome to the Jeannine Rainbolt College of Education from the JRCoE IT team

Best methods of contact:

- In person, room 238 or 241
- Email: jcoe_it@ou.edu
- Phone:
  - Sandra L. O’Brien Collaborative Learning Hub Student Assistant...325-1575
  - Chad Bryant-IT Support Technician...325-5969
  - Scott Davis-IT Support Technician-325-6854
  - Ashton Sears-Systems Administrator...325-1262
  - Ron McCarty-Director of Technology...325-3610

Services we provide:

- New Faculty/Adjunct orientations and ongoing support for all who use our classrooms in Collings Hall
- Training and assistance in use of distance learning platforms (Anne Beck)
- Purchasing advice and assistance for technology devices
- Maintain complete inventory records of all JRCoE owned computers
- Installation and monitoring of antivirus software for all JRCoE owned computers, and all remedial actions of infected machines
- Maintain a patch management system that provides updates to operating systems and most third party software programs on all enrolled JRCoE computers
- Installation and management of software licenses on JRCoE owned computers
- Limited troubleshooting and assistance with personal devices (e.g. phones and tablets)
- Technology setup and assistance for meetings, distance learning classes, and student defenses

The Sandra L. O’Brien Collaborative Learning Hub, located in room 244 in Collings Hall, is a place for you and your students to utilize for individual or group study and collaboration. It is fully staffed during open hours and equipment checkout is a resource you should be aware of. Following is a list of resources that are available in the hub, followed by a list of items available for daily checkout. Checkout policies are posted as well as hours of operation:

- 3 PC and 3 Mac workstations are available on a first come basis
- Black and white printing service (JRCoE Students receive $15 per semester, $0.05 per page)
- Collaboration spaces with large displays for sharing content
- SMART Board practice room, 2 hour reservations are available
- Green screen for photo and video projects in the practice room
- Locking charging stations for mobile devices

Items for checkout:

- iPads, Laptops, and MacBook Pros for classes or coursework, class reservations take priority
- Lightning cables and USB Micro chargers
- Microphones and headphones
- Portable LCD Projectors
- Portable projector screen
- Portable green screen
- Video cameras, tripods, and wireless microphones
- Digital voice recorders
- Professional lighting kits
- Kubi iPad robot
- Tiggily iPad interactive kits
- Various cabling, adapters, and cord solutions
- JustStands for iPads
- SwivL for iPad
- Turning point clicker systems

Software available on desktops in the hub and laptops for checkout:

- Adobe Creative Suite (win & mac) (*Acrobat Pro, Dreamweaver, Flash Pro, Illustrator, Premiere Pro, Photoshop*)
- Amos: SPSS Statistical add-on
- ATLAS.ti: Qualitative data analysis
- Camtasia: Screen and lecture capture
- Geometer’s Sketchpad: Mathematics visualization software
- LISREL: Statistical modeling software
- Logger Lite: Science and Math
- Microsoft Project: Project planning
- R: Statistical computing and graphics
- SmartNotebook: Smart board software
- SPSS: Statistical program
- Turning Point: Audience response system
- Zorb: Microscope Viewer

Collings Hall has the following technology in our Classrooms:

- Two active learning classrooms with multiple displays and flexible presentation capabilities
- Two classrooms and three meeting rooms with video conferencing capabilities
- Interactive boards in most classrooms
- All rooms have presentation capabilities either with backlit displays, or projection
- DVD/Blu-ray players in most rooms
- Inputs for BYOD (bring your own device)
- Apple TVs for streaming content from mobile devices
Other resources:

- Anne Beck – (405) 325-1266 abeck@ou.edu ECH 138A
  - Assistance with Canvas and instructional technology integration
- OU IT – askit.ou.edu (405) 325-HELP help@ou.edu
  - Assistance with technology support outside of JRCoE
  - Assistance with the OU websites and web services
  - Assistance with your OU account and email
- Office365 – portal.office.com
  - Sign in with your OU email
  - Access to OneDrive and Microsoft Office products
  - The Microsoft Office suite can be installed on up to 10 devices using your account while you are an OU employee
- Adobe Creative Cloud – adobe.com
  - Select Sign-In in the upper right corner
  - Use your OU email and select the Enterprise option
  - You can install a wide variety of Adobe products like Acrobat or Photoshop
  - You can install on multiple devices, but can only activate on 2 devices at one time