Quick Reference Guide: Agency Booking Fees

**Agency Booking Fees** are fees charged by a travel agency to book a flight, hotel or rental car. These fees vary depending on the method used to book, the types of arrangements made and the types of vendors used. Please use this guide to appropriately expense **Agency Booking Fees**.

**Accessing Concur**
1. Go to Travel.ou.edu and login with your 4x4 information.
2. Click Expense from the main menu and either select + Create New Report or access an open report by clicking on the report name.

**Travel Card Charges**
3. To expense a Travel Card charge, select Import Expenses and the available card charges will appear on the right side of the screen.
4. Click the box to the left of the transaction and click Move to pull the charge over to the expense report or click on the charge and drag it to the expense report on the left side of the screen.
5. If the transaction does not default to the correct expense type, use the drop-down menu under Expense Type to select Agency Booking Fees.
6. Ensure that the Traveler Type, Trip Type, Report/Trip Purpose and Event Name/Nature of Business fields all fill down appropriately from the report header as these are required entries.
7. Additional information may also be entered in the available fields.

**Cash/Out of Pocket Charges**
8. To expense a Cash/Out of Pocket charge, click on + New Expense at the top of the screen.
9. Either type in Agency Booking Fees in the Expense Type search bar at the top right of the expense report or scroll though the list of All Expense Types at the bottom right of the expense report and select Agency Booking Fees.
10. Enter in the Transaction Date by using the calendar option or type in the date using the format of MM/DD/YYYY. The date used should be the transaction date noted on the receipt.
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11. Change the Payment Type to Cash/Out of Pocket. Please note that Pending Card Transactions should not be expensed until the transaction has posted. Please see the above section on Travel Card Charges for more information.

12. Enter the amount in the Amount field. Note that the amount will default to US Dollars (USD). Do not enter in commas or dollar signs in this field.

Receipts

13. Charges for Agency Booking Fees in excess of $25.00 will require a receipt. To satisfy the receipt requirement if the vendor did not provide an e-Receipt, this is a Cash/Out of Pocket expense or there is a more detailed receipt to add to the expense line, add the receipt by selecting Attach Receipt.

14. A pop-up box will appear and you can click Browse to locate the receipt saved on a local device or, if the receipt image was uploaded previously, the receipt will be available in Available Receipts. Locate the correct receipt and select Attach.

15. Once the receipt requirement has been added, the icon will show a blue check box indicating that the receipt requirement has been met.

16. Click Save.

Additional Information

17. Most Agency Booking Fees will originate from flights. The OU contracted travel agency will assess their Agency Booking Fee for flights booked through them but if you choose a flight with Southwest Airlines, an increased fee will be assessed. Southwest Airlines charges an additional fee to book their flights through a travel agency but the Agency Booking Fee will come from the contracted travel agency. Typically the online Agency Booking Fee is $5.00 and $25 for over the phone booking.