OU-FAN FACTS

Important Information About Your OU-Financial Aid Notification (OU-FAN)

- Go to oZONE for the status of your financial aid at The University of Oklahoma.
- You must accept, reduce, or decline each award and submit the OU-FAN to Financial Aid Services for disbursement of most financial aid funds.
- All information and awards listed on your OU-FAN are subject to change.
- All financial aid funds are disbursed by the Office of the Bursar no earlier than the scheduled early disbursement.
- Students must read and meet the requirements listed for Satisfactory Academic Progress. This includes all information provided in this document and within the various links within your OU-FAN. Failure to meet these requirements will result in suspension from aid.
- Students receiving financial aid must meet minimum enrollment requirements.
- Courses taken at other schools (including OCCC courses taught on the OU campus), audit courses, some correspondence courses through the Center for Independent and Distance Learning, CLEP, Advanced Standing, and intersession courses do not count toward minimum enrollment requirements and are not used to demonstrate satisfactory academic progress.

************************************************************************************
IMPORTANT NOTICE - ALL AWARDS SHOWN ON YOUR OU-FAN ARE SUBJECT TO CHANGE FOR REASONS INCLUDING BUT NOT LIMITED TO: CHANGES IN FEDERAL, STATE, AND INSTITUTIONAL FUNDING, ENROLLMENT LEVEL, RESIDENCY STATUS, THE RECEIPT OF OUTSIDE SCHOLARSHIPS, AND FAILURE TO MAINTAIN SATISFACTORY ACADEMIC PROGRESS.
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By accepting the financial aid offered on your OU-FAN you agree to the following.

Review the My Financial Aid links in oZONE carefully. This includes all links and information contained in this document and within the website. The Money tab includes additional information and reminders to help navigate the financial aid process. The OU-FAN link lists the type(s) and amount(s) of aid you are eligible for the Aid Year selected. By accepting aid you are agreeing to accept the obligations stated within this document and your OU-FAN links. Be sure to visit the Money tab in oZONE regularly for updates.
Liberal Studies and Advanced Programs Students - enrolled in Liberal Studies or Advanced Programs have different enrollment requirements, aid eligibility requirements, and disbursement procedures. Visit the Liberal Studies Financial Aid or the Advanced Programs Financial Aid website for detailed information or contact the Financial Aid Services Non-Traditional Programs Office at (405) 325-2929.

The OU-FAN Facts provides additional information about your OU-FAN.
Additional information about financial aid is available on the OU Financial Aid Services website including a link for OU Scholarships. Use Ask the Sooners by typing a keyword in the search to find answers about financial aid, billing, transcripts, online enrollment, and degree navigator. The oZONE is the student portal to their OU student information including financial aid, bursar account balance, online enrollment, and your transcript. The Student Guide published by the U.S. Department of Education provides complete details about the federal aid programs and is normally available in English and Spanish.

Financial Aid - includes all grants, loans, scholarships and work-study programs, and resources that help fund college. Resources may include Vocational Rehabilitation benefits, tribal grants, tuition waivers, cash scholarships, resident adviser benefits, etc.

Summer Financial Aid – a separate Summer Application is required for summer financial aid with a priority application deadline of April 1st. Additional loan applications may be required. Summer aid funds are very limited. Summer information is normally available in late February or early March and is available in Ask the Sooners.

Common abbreviations used by OU Financial Aid Services:
ATS - Ask the Sooners
FAFSA - Free Application for Federal Student Aid
FAS - OU Financial Aid Services department
OU-FAN – Financial Aid Notification (online awards notification)
oZONE - OU Student portal, includes enrollment, billing and financial aid information, etc.
SAP – Satisfactory Academic Progress for financial aid recipients

How to Review My Financial Aid

- Log into oZONE using your OUNet ID (4+4) and Password. Call 405-325-HELP for login help.
- Go to the Money tab. Information about financial aid is on this page.
- Go to the My Financial Aid section. Find your personal financial aid information here.
- Review all the links in the My Financial Aid section. Explanations are provided below.
- Select the Aid Year desired.

MISSING INFORMATION
This section includes the forms needed and the current document status of your aid application. An email is sent to your OU student email when Missing Information is needed. Submit complete, signed forms to FAS as quickly as possible as deadlines apply. Links are provided for most forms requested.

AWARDS (OU-FAN)
Select the Aid Year desired. The OU-FAN is a series of up to five tabs which display specific information about your financial aid. Print or save these screens for future reference.
**General Information** - includes important information about your OU-FAN specific to the Aid Year selected including general disclaimers. Also find quick links to additional aid programs that require a separate application (typically loan programs).

**Award Overview** – this is an overview of your financial aid for the aid year selected.

- **Need Calculation** – is used for determining your financial aid eligibility.

  **The components used to determine your financial aid eligibility include:**

  o **Cost of Attendance** - These costs are determined by FAS using a federally mandated formula. These costs include a standard amount for tuition, mandatory fees, books, transportation, personal, and housing/food expenses. These are not your actual costs, which will vary. There are federal restrictions on the type of costs that may be included. Certain expenses, such as day care or disability-related expenses may be considered. Type [Special Circumstances](https://www.ou.edu/AskTheSooners) in the Ask the Sooners search for more information.

  o **Estimated Family Contribution (EFC)** - The EFC is also known as the Expected Family Contribution on the FAFSA website. The EFC is the amount used by FAS to determine your financial aid eligibility. The EFC is calculated from the information reported on the FAFSA using a federal formula established by law. Taxable and nontaxable income, savings, family size, and number attending college are considered. The EFC is not the amount due to the university. Some aid programs, such as the Parent PLUS Loan, Graduate PLUS Loan, Institutional Loans, or Private Loans may be considered to help offset the EFC.

  o **Initial Need** - The initial need shown on your OU-FAN is the difference between your cost of attendance minus your estimated family contribution.

  o **Outside Resource** – This is the amount of aid coming from other sources, not from OU. For example, freshman scholarships you bring to OU from your high school or a state grant.

  o **Need** – FAS determines what combination of financial aid can be packaged to help meet your need. Program limitations may not allow us to meet all your need, but additional loan options may exist. The total financial aid offered including other scholarships or resources cannot exceed the cost of attendance, with very limited exceptions. Aid programs have limits and funds are normally awarded on a first come first served basis. FAS recommends all OU students apply for aid by the recommended deadlines.

- **Housing** – this reflects your housing status for processing aid. Updates may be made using the Aid Revision Form up until the first day of classes for that Aid Year.

- **Expected Enrollment** – expected enrollment used for awarding aid. Updates may be made using the Aid Revision Form up until the first day of classes for that Aid Year.

- **Financial Aid Award** – this is a quick view of your awards. Go to the Accept Award Offer tab for award details.

- **Cumulative Loan Information** – lists the amount of loans borrowed as of the date listed. For your complete federal loan history, go to the [National Student Loan Data System](https://www.nslds.ed.gov). Please note that loans can take up to 8 weeks to post to your accounts.

**Resources/Additional Information** – This tab displays when specific information is requested to process aid (this is in addition to the information requested in the Missing Information link). Typically the information requested here may be submitted online and helps FAS process your aid more accurately. This tab may also be used for the Summer Application. Instructions are provided to students when to apply for Summer financial aid and can also be found in Ask the Sooners.
Accept Award Offer – This tab provides instructions on how to accept, reduce, or decline award offers including additional instructions for loan borrowers. You must accept, reduce or decline award offers for most disbursement to occur. All financial aid resources known by OU Financial Aid Services at the time the awards are made are listed here.

The Aid Revision Request Form is available for revisions that cannot be submitted online using the OU-FAN. Additional information about each program is included in the Financial Aid Programs chart near the end of this document and in the federal The Student Guide.

Special Messages – This tab may include any special messaging as determined by FAS. FAS uses your OU email account for most notifications and may also send forms or letters to the student’s local or permanent mailing address. Keep your address and phone numbers updated in oZONE at all times.

Financial Aid Changes - may occur for many reasons including: changes in federal and/or state regulations, institutional policies or procedures, changes in funding, enrollment level, residency status, degree program, receipt of outside scholarships or resources, or changes made by the awarding organization, failure to maintain Satisfactory Academic Progress (SAP). These changes can affect your eligibility for financial aid and/or the amount(s) awarded.

Additional Resources & Overawards - if you receive financial resources not listed on your OU-FAN, FAS may be required to adjust awards so you do not have an overaward (more funds than federal financial aid rules allow). A reduction may be made equally from fall and spring awards or entirely from spring if fall aid has already been disbursed.

- If spring awards are reduced be prepared to budget the total amount of funds listed on your OU-FAN (including the resource which caused the overaward) for the entire year.
- If you receive more than one tuition waiver you may have one of the waivers reduced if the total amount of all waivers exceeds the amount of tuition.
- In rare cases, a repayment may be required to resolve an overaward for the Federal Perkins Loan, SEOG, and/or TEACH funds. If a repayment is required FAS will send a Revised OU- FAN and notification via mail or email.

Disbursement of Financial Aid
Most funds are disbursed by the Office of the Bursar, Buchanan Hall Room 105, 1000 Asp Ave., Norman, OK 73019-4071. Phone (405) 325-3124.

Auto Deposit – sign up to avoid waiting in line! Log in to oZONE and go to the My Bursar Account section on the Money tab. Then go to the View and pay account link. Then go to the Refund Account Setup page. Banking information is required. Auto Deposit allows most financial aid to be applied directly to your bursar’s account. If your financial aid is greater than your balance, a refund will be electronically deposited into your selected bank account. If your aid does not cover what you owe, you will owe the difference. Most aid can only be held for 14 days. If you don’t pick aid up, your aid may be cancelled. Bring a valid photo ID for aid to be disbursed. Use Ask the Sooners or contact the Office of the Bursar for disbursement questions.

Early disbursement - begins one week prior to the start of classes in the fall and spring semesters. To be eligible for early disbursement, you must have your OU-FAN submitted online at least two weeks prior to the start of classes and be officially enrolled at least half time. Aid is adjusted based on your enrollment on the last day of add/drop. Some scholarships and outside aid may not be available for disbursement until after classes start. Disbursement is an ongoing process during each semester. After classes begin, you should allow one week from the date you submit your OU-FAN online for funds to be
available. Federal Direct Stafford, Parent and Graduate PLUS, and private loans can take up to two weeks to be disbursed.

**Tuition due dates – Fall - September 21 and Spring - February 21**

Payments not made on time will be assessed service charges by the Office of the Bursar. FAS will only waive services charges for complete applications at FAS by June 1st for the following fall semester or November 1st for the following spring semester. Check the [Office of the Bursar](#) website for summer tuition due dates when posted.

**SATISFACTORY ACADEMIC PROGRESS STANDARDS AND ENROLLMENT REQUIREMENTS FOR FINANCIAL AID**

Students receiving financial aid must maintain Satisfactory Academic Progress (SAP) and meet minimum enrollment requirements as described in the chart below. Financial aid probation and suspension are separate from academic probation and suspension as set by the university academic community.

**Academic Progress** - Log into [oZONE](#) to check your current financial aid Academic Progress status. Go to the Financial Aid Main Menu and follow the Academic Progress links to view your status and the online Satisfactory Academic Progress links.

<table>
<thead>
<tr>
<th>Minimum GPA*</th>
<th>Enrollment Requirements per Academic Year</th>
<th>Minimum Hours to Be Completed per Academic Year**</th>
<th>Maximum Time Frame Allowed for Degree Completion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undergraduates 2.0</td>
<td>Full-time: 24 3/4-time: 18 Half-time: 12</td>
<td>Full-time: 16 3/4-time: 13 Half-time: 8</td>
<td>Up to 150 Credit Hours</td>
</tr>
<tr>
<td>Graduate Students 3.0</td>
<td>Full-time: 18 Half-time: 10</td>
<td>Full-time: 10 Half-time: 10</td>
<td>48 Master’s credit hours 87 Doctoral credit hours</td>
</tr>
<tr>
<td>Law Students 4.0</td>
<td>Full-time: 20 (No provision for ½ time)</td>
<td>Full-time: 20 (No provision for ½ time)</td>
<td>3 years for Juris Doctorate 4 years for combined JD and MBA</td>
</tr>
</tbody>
</table>

*Minimum GPA--The combined cumulative retention grade point average (including transfer credits) and the OU cumulative retention grade point average must also be at least the minimums stated above.**

*Academic year is defined as the traditional fall and spring semesters combined. Completion of enrollment (hours earned) is as important as maintaining a satisfactory grade point average. Enrollment terms for non-traditional programs may vary.

In addition, you must demonstrate that you are making satisfactory progress toward degree completion. Financial Aid Services reviews your academic progress after each spring semester and/or as needed.

**Summer Satisfactory Academic Progress** - summer attendance is considered optional. If you receive financial aid for the summer term you are expected to complete the coursework you have been aided for with at least the minimum grade point average and hours earned.

**Failure to Maintain Satisfactory Academic Progress** - if you do not meet the minimum requirements for SAP you are not eligible for additional or future financial aid. Aid awarded may be revoked if FAS later determines you were not eligible. FAS sends a separate notification when you are in a probation or suspension status.

**Suspension** – is failure to meet minimum SAP, poor academic performance, and/or failure to progress toward degree completion. If suspended from financial aid, you may submit a written appeal to FAS documenting the extenuating circumstances that affected your academic performance.
Probation - if an appeal is approved, you may continue to receive financial aid for a probationary period as defined in your financial aid probation letter. The letter will include the minimum grade point average and credit hours required. If an appeal is not approved or probationary terms are not met, you must successfully complete one full-time semester at OU at your own expense to regain financial aid eligibility. Coursework considered for reinstatement must be completed at OU.

For additional information type Academic Standards or SAP in the Ask the Sooners search.

Enrollment Requirements
Your initial financial aid awards are normally based on full time enrollment. In some cases awards may be based on another enrollment configuration. If your planned enrollment changes from that listed on your OU-FAN, you must notify our office using the Aid Revision Form. Note that changes in your enrollment may reduce or cancel some awards.

ENROLLMENT STATUS BY SEMESTER FOR FINANCIAL AID

<table>
<thead>
<tr>
<th>Undergraduate Students</th>
<th>Full-Time Hours</th>
<th>Half-Time Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall or Spring</td>
<td>12</td>
<td>6</td>
</tr>
<tr>
<td>Summer</td>
<td>12</td>
<td>6</td>
</tr>
</tbody>
</table>

Graduate Students
| Fall or Spring | 9  | 5* |
| Summer         | 9  | 5  |

Law Students
| 10 | No provision for ½ time enrollment. |

*Some graduate assistants are considered to be full-time students by the Graduate College. This full-time status applies only to loan deferments. Loan Deferment Forms for Norman Campus students are certified by the Office of Academic Records, Room 330 Buchanan Hall, 1000 Asp Avenue, Norman, OK 73019-4076. Phone: (405) 325-2251 Fax: (405) 325-7047.

Liberal Studies and Advanced Programs students are subject to different enrollment and satisfactory progress requirements. Refer to the Liberal Studies and Advanced Programs information below.

Enrollment Not Recognized for Financial Aid - courses taken at other schools (including Oklahoma City Community College courses taught on the Norman campus), audit courses, correspondence courses through the Center for Independent and Distance Learning, CLEP, Advanced Standing, and Intersession courses do not count toward minimum enrollment status requirements and are not used to demonstrate satisfactory academic progress.

Letter grades of “F” (failure), “U” (unsatisfactory), “I” (incomplete), or “W” (withdrawal), or “AW” (administrative withdrawal), are not considered satisfactory completion of a course and will not be counted toward the minimum hours completed per academic year.

Graduate on Time – Most OU undergraduates should plan to take approximately 15 to 16 credit hours per semester to move towards a timely graduation in 4 years. A timely graduation benefits you when applying to graduate schools as many graduate programs only accept students in the fall semester. A one semester delay can result in a one year delay of entering and completing a graduate degree. A timely
graduation also benefits you when seeking employment by enabling you to enter the work force sooner, saving you thousands of dollars on tuition, fees, books and housing expenses. Check out your current Cost of Attendance to figure what you can save by graduating on time and not extending another year!

**Norman/OU Health Sciences Center Combined Enrollment** - apply for aid through the financial aid office on the campus that will grant your degree. OU Norman campus degree seeking students who officially enroll in OU HSC classes must inform the Norman campus Financial Aid Services and the Office of the Bursar when contacting these offices that you have combined enrollment. OU HSC degree seeking students must apply for and receive financial aid through the HSC Financial Aid Office.

**Enrollment at More Than One Institution in One Semester** - for most aid programs, you can receive aid at only one institution each semester. If you receive aid at more than one college and were not eligible, you may be required to repay aid back. There are limited exceptions. Oklahoma’s Promise students should contact the Financial Aid office at each school they are attending for guidance.

**Enrollment in Certain Programs/Admit Status**

**Teacher Certification and Second Bachelor’s Degree Information** - are considered undergraduates for financial aid and not eligible for the Federal Pell Grant or Federal Supplemental Educational Opportunity Grant (SEOG). A 2nd BA Form is required and will be requested in your Missing Information link. Your adviser will determine your graduation date and time needed to complete the 2nd degree.

**Ineligible Programs/Students** - admission to the following programs are not eligible for financial aid:
- Freshmen attending the Summer by Performance Program.
- Students enrolled only in correspondence study.
- Certificate programs such as Licensed Professional Counselor (LPC), Legal Assistant, Nursing Home Administration, and Fire Fighting.
- Non-degree (NED) Teacher Certification Codes (GRDTEACHE NED).
- Unclassified, Provisionally Admitted graduate students, or Early Entry students.

**Special Student Admit** – are not considered admitted to an OU degree or certificate program and are normally not eligible for aid. Eligibility may be available for federal Stafford, PLUS or Graduate PLUS Loan programs for up to 12 months only if you are enrolled in courses necessary for admission to a degree program. FAS will request a Special Student Certification Form in your Missing Information to determine if you meet the requirements for limited aid. After that time, you must be admitted to a regular OU degree program before future aid can be awarded. If you are an Oklahoma’s Promise student attending OU as a special, unclassified or visiting student, please contact OU FAS to be placed on the Oklahoma’s Promise list.

**Enrollment Changes**

**Dropping Courses or Complete Withdrawal (CWD)**
There are serious consequences when dropping classes or completely withdrawing from the semester. Dropping affects your ability to meet the credit hour completion requirements of the financial aid satisfactory academic progress policy. Dropping will reduce your student loan grace period (your loans enter repayment sooner), you can lose loan deferment status, etc. If you completely withdraw, you may owe a repayment of aid funds. If a student completely withdraws from the university, Federal Pell Grant, SEOG, or TEACH funds may be subject to immediate repayment. Refer to the [Complete Withdrawal Fact Sheet](#) for more information.
Refund Regulations for Complete Withdrawal for all students who are TITLE IV Aid Recipients. Any student receiving Federal Title IV funds will be subject to the following policy regarding return of Title IV funds: The University and the student will be required to return to the federal aid programs the amount of aid received that was in excess of the aid “earned” for the time period the student remained enrolled. By federal law, the university has 45 days from the date the university determines the student withdrew to return unearned federal aid to the specified programs. Refer to the Complete Withdrawal Fact Sheet for more information.

Refer to the University of Oklahoma Refund Policies in the most current OU Class Bulletin, or check with the Office of the Bursar if you have additional questions.

If you are considering dropping your enrollment below half-time or completely withdrawing, review the Fact Sheet above and any answers in Ask the Sooners. Contact FAS for more information before taking action.

### Major Financial Aid Programs

<table>
<thead>
<tr>
<th>Aid Programs</th>
<th>Does This Program Require Repayment?</th>
<th>Method of Disbursement</th>
<th>Special Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Pell Grant*</td>
<td>No*</td>
<td>Credit to student account at Bursar</td>
<td>Cannot have received a bachelor’s degree.</td>
</tr>
<tr>
<td>Federal SEOG*</td>
<td>No*</td>
<td>Credit to student account at Bursar</td>
<td>Cannot have received a bachelor’s degree.</td>
</tr>
<tr>
<td>TEACH Grant/Loan*</td>
<td>No * (If you fill program requirements once you graduate.)</td>
<td>Credit to student account at Bursar</td>
<td>Must complete Agreement to Serve and a promissory note. Refer to information in Ask the Sooners.</td>
</tr>
<tr>
<td>Tuition Waiver Scholarships</td>
<td>No</td>
<td>Credit to student account at Bursar</td>
<td>Cannot be used for any charge other than tuition (resident or non-resident). Cannot be used to pay any other fees (such as health, facilities, etc.).</td>
</tr>
<tr>
<td>Oklahoma Tuition Aid Grant</td>
<td>No</td>
<td>Credit to student account at Bursar</td>
<td>Must be an Oklahoma resident. OU does not determine recipients but believes you meet eligibility criteria for OTAG. Enrollment verified at end of add/drop.</td>
</tr>
<tr>
<td>Oklahoma’s Promise (OHLAP)</td>
<td>No</td>
<td>Credit to student account at Bursar</td>
<td>Must be an Oklahoma resident. OU lists an award on the OU-FAN if you appear eligible. Eligibility is confirmed with the Oklahoma Promise office after classes begin.</td>
</tr>
<tr>
<td>Federal Work-Study</td>
<td>No</td>
<td>Paycheck</td>
<td>Must apply for a student job through OU Employment and Compensation Services and be hired. Amount of pay and receipt of paycheck depend upon when work is performed. The Federal Work-Study award appearing on the OU-FAN represents the gross (100%) amount of earnings, which can be covered by Federal Work-Study. The amount on the OU-FAN includes both the Federal Work-Study and the departmental contribution to the student’s earnings. Any earnings in excess of the FWS award are paid 100% by the employing department.</td>
</tr>
<tr>
<td>Federal Perkins Loan*</td>
<td>Yes*</td>
<td>Credit to student account at Bursar</td>
<td>Must complete pre-loan interview form and return to bursar now; must sign promissory note at time of disbursement.</td>
</tr>
<tr>
<td>Direct Subsidized Stafford Loan</td>
<td>Yes</td>
<td>Credit to student account at Bursar</td>
<td>Refer to information about the Direct Stafford Loan Process on the OU-FAN.</td>
</tr>
<tr>
<td>Direct Unsubsidized Stafford Loan</td>
<td>Yes</td>
<td>Credit to student account at Bursar</td>
<td>Refer to information about the Direct Stafford Loan Process on the OU-FAN.</td>
</tr>
<tr>
<td>Direct Parent PLUS</td>
<td>Yes</td>
<td>Credit to student</td>
<td>Refer to information in Ask the Sooners regarding Direct</td>
</tr>
</tbody>
</table>
### Loan Rates

<table>
<thead>
<tr>
<th>Loan Type</th>
<th>Interest Rate</th>
<th>Account at Bursar</th>
<th>PLUS Disbursement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Graduate PLUS Loan</td>
<td>Yes</td>
<td>Credit to student account at Bursar</td>
<td>Direct Graduate PLUS Loan</td>
</tr>
<tr>
<td>OU Institutional Loan Programs</td>
<td>Yes</td>
<td>Credit to student account at Bursar</td>
<td>OU Institutional Loan Programs</td>
</tr>
</tbody>
</table>

Refer to information in Ask the Sooners.

Must complete pre-loan interview form, certification form, and return to bursar; must complete a notarized co-signer statement and must sign promissory note at time of disbursement.

*If a student completely withdraws from the university, Federal Pell Grant, SEOG, ACG, SMART, or TEACH funds may be subject to immediate repayment. Refer to the University of Oklahoma Refund Policies in the current OU Class Bulletin.

**Oklahoma Tuition Aid Grant (OTAG)** - an OTAG award is considered an estimated award. Your official enrollment for OTAG is verified immediately after add/drop. You must be enrolled a minimum of 6 hours per semester as an undergraduate to receive the OTAG award. OTAG is not available to graduate students.

**Sooner Promise** – students selected for the Sooner Promise Program are notified of their eligibility in the spring or summer prior to the freshman year. An Information Guide is sent to students after their OU-FAN is processed. Type Sooner Promise in the Ask the Sooners search for more information about this program.

**Taxability of Aid** - Federal Work-Study earnings are subject to federal and state income tax, and students receive W-2 forms. Grant and scholarship aid (including Pell Grants, SEOG, and OTAG, etc.) may be taxable. FAS recommends that students obtain IRS Publication 970 “Tax Benefits for Higher Education” for specific guidance about the tax obligations of grant and scholarship recipients as well as tax credits for educational expenses. Contact your tax preparer, the IRS at 1.800.829.1040 or visit the IRS website at [www.irs.gov](http://www.irs.gov) for more information.

**Note:** Financial Aid Advisors cannot advise about the taxability of aid.

**Book Vouchers** - may be available if your financial aid application is complete and your funds are not yet available at the start of the fall, spring, or summer semester. Book Vouchers can only be used to purchase books and required supplies at the University Bookstores. Additional information can be found in Ask the Sooners.

**Short Term Loans** - may be available if your financial aid application is complete and semester aid has not yet been disbursed. Funds may not be advanced from a future semester financial aid. Additional information can be found in Ask the Sooners.

### University Services

- Office of the Bursar, 325.3121, [bursar.ou.edu](http://bursar.ou.edu) - Personal account information, debt counseling & Perkins Loan exit interviews, payment plan options.
- Project Threshold, 325.6261 - [www.ou.edu/threshold](http://www.ou.edu/threshold) - Academic advising and tutoring services.
- Center for Student Life, 325.6873, [studentlife.ou.edu](http://studentlife.ou.edu) - Academic Support Services (including Test Files), Orientation Programs, Scholarships.
- Career Services, 325.1974, [www.ou.edu/career](http://www.ou.edu/career) - Internships & co-op employment.
- Human Resources, 325.1826, [hr.ou.edu](http://hr.ou.edu) - On & off-campus employment.
- University College Assessment & Learning Center, 325.4336, [www.ou.edu/univcoll](http://www.ou.edu/univcoll) - Math, writing and reading skill placement tests.
- Writing Center, 325.2936, [www.ou.edu/writing](http://www.ou.edu/writing) - Free confidential writing assistance.
- Housing Learning Center, 325.6952, [www.housing.ou.edu](http://www.housing.ou.edu) - Tutoring available.
Helpful Websites
- Federal Student Information Center, 1.800.4FEDAID (1.800.433.3243) - federalstudentaid.ed.gov - Information about aid programs, eligibility requirements, etc.
- fafsa.ed.gov - On-line submission of and corrections to the Free Application for Federal Student Aid (FAFSA).
- nslds.ed.gov - National Student Loan Data System, information about your student loan debt, links to lenders and guarantee agencies.

Contacting Financial Aid Services
Financial Aid Advisors are available weekdays from 8:00 A.M. to 5:00 P.M. excluding university holidays.

Phone: (405) 325-4521
Email: Use the Ask a Question tab in Ask the Sooners at financialaid.ou.edu. OU students are to email FAS using their OU email account. Parent emails must contain the name of the student and must include the OU Student ID number in the email.
In person: Advising is first come, first served. Lines are typically shorter in the morning and longer at lunch and in the afternoons. Due to space limitations, our advisors do not have guest chairs. Accommodations can be made on the basis of disability by contacting our office in advance.

University College Enrollment Program - Incoming freshman and those signed up for the University College Enrollment Program receive additional financial aid and payment information during the orientation session. There is usually an opportunity to meet with an advisor later in the day if needed. FAS requests that only one member of the student’s family wait in line to visit with the advisor (chairs are available in the hall). If a currently enrolled student has a quick question, please allow the student to pass to the front of the line so they will not be late for class.

Parents must have the OU Student ID number (found on the OU Student ID card) when requesting a status check of their student. Students should have their OU ID card or a photo ID ready to present to the advisors. Additional information may be required.

Limited scheduled appointments may be requested for those with extenuating circumstances. Appointments are not available during the lunch schedule.

Most financial aid communication is sent to the student’s OU email address. FAS does not recommend forwarding your email to another account as you may lose out on important financial aid information which can result in a loss of aid. Keep your address and phone updated at all times through oZONE.

Visit Ask the Sooners at financialaid.ou.edu to find answers to your most frequently asked questions about financial aid, billing, admissions, records, online enrollment, and degree navigation.

Please contact us for accommodations on the basis of disability.
The University of Oklahoma is an Equal Opportunity Institution

We wish you a successful year at the University of Oklahoma!