Cross-Cultural Competence

Course Description: This Level One course challenges workers to examine and better understand their own culture, norms, preconceptions, values, and belief systems and to explore the myriad of ways these filter and impact their perceptions, reactions, and interventions in Child Welfare situations. Participants will explore communication across cultures, cultural humility, diversity, cultural dissonance, and tools for achieving cross-cultural competence with families. Workers will learn ways to acquire cultural knowledge, recognize cultural differences, achieve linguistic consensus to describe client families’ experiences, and locate/access culturally appropriate services where indicated. Participants will learn to utilize a trauma lens to examine stereotypes, prejudice, oppression, economic stratification, and behavior within the context of culturally-informed, non-judgmental conversations. Workers will institutionalize culturally competent data into OKDHS systems of service and care.

Training Group: This workshop is mandatory for new workers who have completed CORE Training. Workers are enrolled in this training by the CW training section. If there are available slots, the workshop will be unrestricted for additional enrollment two weeks prior to the workshop.

Credit: Participants are reminded that anyone missing more than 30 minutes of a workshop may not receive full credit or may be sent home.

OKDHS Dress Code: Business casual / work attire.