**Course Description:**
This Level One course challenges workers to examine and better understand their own culture, norms, preconceptions, values, and belief systems and to explore the myriad of ways these filter and impact their perceptions, reactions, and interventions in Child Welfare situations. Participants will explore communication across cultures, cultural humility, diversity, cultural dissonance, and tools for achieving cross-cultural competence with families. Workers will learn ways to acquire cultural knowledge, recognize cultural differences, achieve linguistic consensus to describe client families’ experiences, and locate/access culturally appropriate services where indicated. Participants will learn to utilize a trauma lens to examine stereotypes, prejudice, oppression, economic stratification, and behavior within the context of culturally-informed, non-judgmental conversations. Workers will institutionalize culturally competent data into OKDHS systems of service and care.

**Training Location:**
Sooner Legends Inn & Suites
Training Room - Sooner
1200 24th Avenue SW
Norman, OK 73072
(405) 701-8100

**Lodging:**
Sooner Legends Inn & Suites
1200 24th Avenue SW
Norman, OK 73072

Call 405-701-8100 to make your lodging arrangements. When making reservations please indicate that you are with the OKDHS Cross-Cultural Competence Training. A block of rooms will be reserved for training participants until 11/18/15 and will be direct-billed to CCAN.

- If you make a reservation after this date has expired, you will be expected to pay for your room and apply for reimbursement through OKDHS.
- For individuals traveling in excess of 120 (map) miles one way, lodging is available the night before.

**Cancellation:** If you find you cannot attend after you have registered please have your Supervisor email childwelfare-training@okdhs.org

**OKDHS Dress Code:** Business casual / work attire.

Have Questions? Visit our website: [http://www.ou.edu/cwtraining](http://www.ou.edu/cwtraining)