Course Description: This Level One course challenges workers to examine and better understand their own culture, norms, preconceptions, values, and belief systems and to explore the myriad of ways these filter and impact their perceptions, reactions, and interventions in Child Welfare situations. Participants will explore communication across cultures, cultural humility, diversity, cultural dissonance, and tools for achieving cross-cultural competence with families. Workers will learn ways to acquire cultural knowledge, recognize cultural differences, achieve linguistic consensus to describe client families’ experiences, and locate/access culturally appropriate services where indicated. Participants will learn to utilize a trauma lens to examine stereotypes, prejudice, oppression, economic stratification, and behavior within the context of culturally-informed, non-judgmental conversations. Workers will institutionalize culturally competent data into OKDHS systems of service and care.

Training Group: This workshop is mandatory for new workers who have completed CORE Training. Workers are enrolled in this training by the CW training section. If there are available slots, the workshop will be unrestricted for additional enrollment two weeks prior to the workshop.

Credit: Participants are reminded that anyone missing more than 30 minutes of a workshop may not receive full credit or may be sent home.

Cross-Cultural Competence Workshop Hours:
- Registration: Begins at 8:30am
- Class: 9:00am to 4:00pm

Training Location: Tulsa Technology Center Training Room - 9
3638 South Memorial
Tulsa, OK 74145
(918) 828-5400

Lodging: Fairfield Inn Tulsa SE
9150 S 102nd East Ave
Tulsa, OK 74133
Call 918-994-4700 ask for the front desk to make your lodging arrangements. When making reservations please indicate that you are with the Child Welfare Training—OKDHS Cross-Cultural Competence Training. A block of rooms will be reserved for training participants until 4/24/16 and will be direct-billed to OU.

- If you make a reservation after this date has expired, you will be expected to pay for your room and apply for reimbursement through OKDHS.
- For individuals traveling in excess of 120 (map) miles one way, lodging is available the night before.

Cancellation: If you find you cannot attend after you have registered please have your Supervisor email childwelfare-training@okdhs.org

OKDHS Dress Code: Business casual / work attire.

Have Questions? Visit our website: http://www.ou.edu/cwtraining

Presented By:
Tracy Wilke
Has worked with or for children her entire career, from residential juvenile treatment facilities in Indiana, Kentucky and Minnesota, to family preservation and child welfare services with the Absentee Shawnee Tribe of Oklahoma and the State of Oklahoma OKDHS CWS. She was also a Forensic Interviewer at the Mary Abbott Children’s House Child Advocacy Center in Norman until 2006, when she began training child welfare workers for OKDHS in interviewing skills, engagement, investigation, field work/skills, and cross-cultural competence.