

**PRESENTED BY:**

**Noel Landuyt, PhD, MA** - is a Research Associate at the Center for Social Work Research and a Lecturer for the School of Social Work at UT Austin. He coordinates various research projects in the area organizational development, customer/client services, leadership and supervisory effectiveness, and employee attitudinal assessment.

**TRAINING SITE:**

OU / DHS Training Center  
617 W. Rock Creek Road  
Norman, OK 73069

**TRAINING GROUP:**

This training is for Child Welfare Supervisors, County Directors and Child Welfare Field Liaisons and is limited to 40 total participants.

**COURSE DESCRIPTION:**

Employee feedback is often used in organizational assessment and development. The challenge for leadership is to get beyond just collecting data and to begin using the feedback process as a catalyst to enhance outcomes. This workshop will focus on a leader's use of employee organizational assessment to create a motivating and dynamic learning organization. Agency specific data and public agency best practices will illustrate the use of employee feedback as an organizational development tool.

**HOURS:**

Registration at 9:30 a.m.

**Day 1:** 10:00 a.m. to 5:00 p.m.

*Participants are reminded that anyone missing more than 30 minutes of a workshop may not receive full credit for the workshop.*

**CANCELLATION:**

***PLEASE DON'T BE A NO-SHOW.***

If you cannot attend after you have already registered, please e-mail [CW.CPMtraining@ou.edu](mailto:CW.CPMtraining@ou.edu) immediately.

**LODGING ACCOMMODATIONS:**

All participants qualified for lodging will automatically be booked a room. Lodging is ***Sooner Legends Inn and Suites, 1200 24<sup>th</sup> Avenue, Norman 73072.*** A verification e-mail will be sent out three weeks prior to training. A confirmation number will be sent to you a week prior to training.

If lodging is not needed, please contact [CW.CPMtraining@ou.edu](mailto:CW.CPMtraining@ou.edu) and your room will be cancelled.

*In the event you must cancel within 24 hours of your check-in date, you must contact the hotel directly for cancellation or you will be responsible for the room cost.*

**►For individuals traveling in excess of 130 miles one way (map miles), lodging is available the night before.**

**\*OKDHS DRESS CODE IS ENFORCED DURING TRAINING\***

