Minutes from I.T. Council meeting 9/18/2017
Travis Conference Room, Bizzell Memorial Library

Attendees

Patrick Livingood, Co-Chair – Anthropology
Ron Fellhauer – IT
Burr Millsap – Administration & Finance
Aaron Biggs – Provost Office
Eddie Huebsch - IT
Boris Apanasov – Mathematics
Chris Cook – CAPS
Andrew Fagg – Computer Science
Nick Key - IT
Sunny Lee - Communications
Jeff Boles - OUHSC

Meeting called to order by Patrick Livingood at 10:30

• Previous meeting minutes approved
• Introductions
• Eddie Huebsch - “The CIO Agenda - Connecting Campus”
  • We are at a great time for the University. Listed off all of the recent awards.
  • Roles of the Office of the CIO
    • Business Partner
      • Collaboration is key
    • IT Support Provider
      • Classic role of IT. Support for classroom, labs, etc.
      • Huge scale: 190 classroom and labs, 4100 wireless access points, 1800 video camera, 1300 switches
      • 4.5 million HPC processor hour consumed
    • Contact Oversight
      • 180 contacts and annual renewal
      • 34 SLA/partnerships
      • 22 IRADS and CANRAD clients (weather data services)
      • 20 Supplier Contracts
      • 16 Cell Tower Leases
      • 7 SOWs
    • IT Strategist
      • IT Responsibilities of data governance
        • Data stewardship
        • Data provisioning and security
        • Account creation and maintenance
        • Information provider
      • Managing growth
    • Integrator
      • Internal system-to-system and system to cloud feeds
      • State and federal governments
      • 1000 integrations
      • 300,000 process and job monthly
• IT Educator
  • Evangelist for digital innovation and understanding
  • Promotion technology
    • Lynda, NY Times, Dropbox, Cloud
  • Mentoring and student workforce development
    • Job training and events
• Profession Advocate
  • Represent OU in local, regional and national communities
  • Engage locally
  • Resources to stay information of national trends
    • EDUCAUSE, Gartner, EAB, Bigg 12 CIOs
• On the Horizon
  • Promoting excellence and Agility
  • Geocarb - HPC opportunity
  • Campus security awareness
  • Marketing/Branding IT
  • Cloud/Private Cloud
  • Data Provisioning
  • Network Growth
  • Innovation - OUX
    • Amazon Roadshow in October
    • Computer Sciences Hackathon
    • Accenture partnership
    • Salesforce (CRM and outreach)
• Eddie Huebsch - Office 365 Data Breach Report
  • Happened June 14
  • Specific to Delve and SharePoint
  • OU IT got a call of attorney that specialized in FIRPAA
  • OU Daily reporter used Delve to search for student data
  • Buchanan Hall had mis-configured SharePoint share. Open to all OU users.
  • OU Daily did not contact OU IT or Buchanan. Wrote article instead.
  • OU IT removed Delve access completely as soon as article was posted
  • Delve sharing permissions were confusing. Too easy to share to all OU users.
  • OU Daily reporters got stern letters from OU
  • OU IT Data Matrix with cloud providers and what type of storage you can store there
  • OU IT has turned in all information to Department of Education
• Nick Key - One Portal Update
  • Nick thanked the ITC Committee for their help in the process
  • Completely rolled out June 2 with shutdown of June 2
  • Numbers for August
    • 2 million page views
    • 554,000 sessions
    • Average session is 4.5 minutes
  • Total number since June 2 launch
    • 4 million page view
    • 1.1 million sessions
    • Average session is 4.5 minutes
  • 75 tickets in 100 days
    • Very intensive quality assurance
    • Heavy user involvement in the development
Post-launch
- Continue bi-weekly deployment
- Accessibility
  - ADA Compliance
  - Accessibility Interface “Design”
- Data quality and presentation
- Clean up
- Technical Architecture
- Strategic planning

For every Sooner, a unified experience that inspires lifelong engagement with the University of Oklahoma

On the Horizon
- Dashboard redesign
- Primary navigation
- Information architecture
- Notification and communications preference
- Digital Degree Sheet Exploration

Reduce Complete Interfaces through consolidation and product design
- Account page
- The Book
- Course Search
- Advising fools
- Apply design system to partner applications

Develop product plans for extended personas
- Researcher
- Employee
- Alumni
- Parent

Explore deeper, in app integration
- Filter on student search / course search
- Communication and notification option between personas
- Presentation of Banner functions in-portal
- Deeper links into source systems
- Deliver detailed roadmap for each product

ITC Discussion - Plans for the Year
- Patrick will send out email request