Newsly admitted students must log on to the University of Oklahoma's official email system and online services with the four steps listed on the left.

Course enrollment, tuition payment and accessing your grades are all accomplished online using your OU Net account. Many university departments and organizations (such as financial aid, student organizations, etc.) send important information to your OU email account. Your OU Net account is created for you automatically after you are admitted to OU. Now, you just need to access your account!

Quick LINKS -->
- OU Mail: oumail.ou.edu
  - check your ou email
- IT Store: itstore.ou.edu
  - recommended computer systems and software discounts
- Student Portal: Hub.ou.edu
  - online student community
- Support: support.ou.edu
  - technology questions

Access your account

1. Go to account.ou.edu
   Click on "New Users: Activate your account here."

2. Enter your OU Net ID (4+4): The first four digits of your last name (lowercase) plus the last four digits of your OU ID number.
   Example: if your last name is Sooner and your 9-digit OU ID number is 123456789, then your OU Net ID is sooner789.

3. Enter your Date Of Birth (MM/DD/YYYY).
   Answer the five password questions.
   Create a complex password.
   Create a password that is between 8 and 127 characters long. It should consist of upper and lower case characters, and either a number or a special character. Disallowed special characters are @, !, ?, +, /, (space).

4. Log on to your email account with your User Name (your OU Net ID) and your password.
   Go to account.ou.edu to create or change your email alias (e.g. sooner@ou.edu)

   To purchase a
   - Recommended computer system
   - Enhanced Service Agreement
   - Software
   Visit itstore.ou.edu

Terms
OU ID
A nine-digit number given to you by the university.

OU Net ID (4+4)
The first four letters of your last name (lowercase) plus the last four digits of your nine-digit OU ID number.

Enhanced Service Agreements
Full service care for total coverage of your personal computer.

Password
If you forget your password, you can reset it online.
Go to account.ou.edu
Click on, "Forgot your password? Reset it here."
Answer the password questions to reset your password.

Email
Many departments and organizations on campus communicate important information to you via your OU email address.
It is important you check your OU email daily.
OU Mail.ou.edu

Anti-Virus Protection
Download free anti-virus software to be sure your computer is protected.
IT Store.ou.edu

Security Best Practices
Be sure your computer stays protected. Visit this site regularly for up-to-date virus and security information.
Security.ou.edu

Technology Questions
24/7 phone support (405) 325-HELP
24/7 online support support.ou.edu
24/7 walk-in support IT Service Centers
- Feltgar Hall, Room 310 (8am-5pm, M-F)
- Gould Hall, Room 264 (8am-8pm, M-F)
- Couch Residence Hall, Rm. W146 (24/7)

Student Online Community
Get a peak at life on campus through this website developed for students by students.
Hub.ou.edu

IT Information for Current Students
Read about everything IT offers to current students.
it.ou.edu/students

Visit it.ou.edu/newstudents
Information Technology (IT) at The University of Oklahoma is now offering its students a FREE online music service called Ruckus. Use your ou.edu email address to activate your account and start downloading today at www.ruckus.com.

University Sponsored Online Music Service
FREE for ALL Students
The University of Oklahoma provides a FREE online music service called Ruckus.

Ruckus gives you unlimited download access to over 1.5 Million Songs. New releases are added every Wednesday and albums download in under a minute.

It's legal, virus free, and spyware free.

Browse your “friends’” music libraries and download anything you like. You can start downloading music now, and once you’re at school you can sign up to download movies too.

Use your ou.edu email address to ACTIVATE YOUR ACCOUNT...
AND START DOWNLOADING TODAY at WWW.RUCKUS.COM