Spoons Is Here!

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Are you really a Vegetarian?
Grab Your Spoons!
Couch Rules!
And of course Your Comments:

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Our goal is 100% customer satisfaction.
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housing & food
CELEBRATE THAT GREAT FOOD GROUP WE KNOW AS CEREAL!
YOU WILL ALSO NOTICE, THAT THE BOOKMARK UPGRADED IT’S BACK CABINETS AND CONDIMENT COUNTERS OVER THE BREAK. IF YOU ARE LOOKING FOR FRESH-ENS IN CROSSROADS, YOU WILL FIND IT AS A NEW SERVICE FROM THE LAUGHING TOMATO. WE MADE THIS CHANGE TO MAKE ROOM FOR ANOTHER PROJECT THAT WILL OPEN AFTER SPRING BREAK.

LAUGHING TOMATO CONTIUES TO ADD GREAT PITA CREATIONS TO ITS MENU SO BE SURE AND GO BY LT TO FIND YOUR FAVORITE!

I'VE PRETTY SURE THAT COVERS THE NEW THINGS THAT TOOK PLACE OVER THE BREAK SO LET'S GET TO THE FIRST COMMENT OF THE NEW DECADE!

I've got a little beef with you...I am a vegetarian and I have the hardest time finding good, organic, healthy food to eat around campus...I know you will probably suggest the Laughing Tomato and the Vegetation Station in the caf, but I need more! I enjoy the diversity of the veg station, but I am looking for more organic, unprocessed options...I know I can't be the only student on campus that would like more healthy options. Luckily when I need something quick I can grab an Amy's lunch from Excetera, BUT have you ever noticed there is almost 800 mg of sodium in each one? I have seen that other schools grow their own produce and only buy local. Is this something we will ever do? How AMAZING would it be to have a salad bar of all natural and organic foods?!?!? I do appreciate that I can eat at other places in the caf, but I'm afraid they are still offering all the prepackaged and processed foods.. I also would like to ask for some sort of veggie option at Oliver's...If I purchase the combo with meat, I get two sides and it's only $6.50 and I get a drink... BUT of course I don't want meat, just veggies and they make me purchase each side seperately which is way more expensive if I want a drink too... What's up with that?? Again, I want to thank you for the options I do have!

I have to admit that I selected this comment as the first comment of the new decade because a vegetarian opened his/her comment by saying “I've got a little beef with you”. First of all what's a vegetarian doing with a little beef? I think this individual is going through a little identity crisis. You should have said “I've got a bone to pick with you”.........no that one doesn't work either. How about “I've go some leafy green issues with you”? Who knows that just might catch on in the vegetarian world. You know me well because I am going to suggest Laughing Tomato, the Vegetation Station and other restaurant concepts in Couch that can produce delightful vegetarian meals to order. The all natural and organic options are available but can be spotty in substance due to product availability and cost. We are always on the lookout to blend more of these products into our current services but we have to maintain our commitment to providing our customers maximum variety. Thank you for your comment of the NEW DECADE!

The Chick-fil-A's on campus are missing the new spicy chicken sandwich. This needs to change ASAP.

The Chick-fil-A spicy chicken sandwich is a great sandwich and I wish we already had it on campus however to bring that product on would require substantial investment in equipment. One of our locations is so packed with the standard equipment package it would really mess things up if we tried to carry this sandwich. As we continue to grow with this great franchise, I'm sure we will
Your Comments:

be in the Spicy Chicken Sandwich business in the near future.

I just wanted to thank Glenda and her crew for the excellent service we had during our recent 50th Anniversary celebration. Although we only got drinks for our 300 guests, Glenda did exactly what we requested and everyone thought the event was awesome. We love having the Cow in the NWC and hope that we can continue to help make the cafe a success. Nancy Campbell School of Meteorology

Way to Go Glenda and Cow Crew! If you have not been to the weather center recently, you owe it to yourself to visit the National Weather Center for Lunch. We have expanded our menu and enhanced our services at the Flying Cow Café.

Hi Chuck, This comment is really for all the operations, I just chose Couch because it has the most fountain machines. I recently made the switch to diet sodas, but I don't like Diet Coke, unfortunately it seems to be the only diet soda on campus, except Coke Zero which is only slightly better. Would it be possible to get some Cherry Coke Zero or Diet Coke with Lime at any of the restaurants. Or, and I may just be dreaming here, Diet Mr. Pibb?

Yep, it’s Spring Time. This is the time of year we are starting to think about squeezing into our Speedos and diet sodas become the drinks that help make it happen. I’ll see what we can do.

Dear Crossroads customers, as a friendly employee of your favorite restaurant, I have one little request for you. Please stop stealing each others’ food. If you pick up another order by mistake, then tell us. I promise, we won't be mad. It's much better than having someone stand around for ten minutes waiting for food that we already made. If there was no mistake and you just picked up an order because it looks better than yours, then shame on you and cut it out.

It is always a good idea to check your order before you take it from the counter. We may need to change the way we deliver the order if this keeps happening.

The best Cheeseburger lives at Crossroad, you've got to respect the classics made right everyday.

Thanks for the compliment! The Crossroads staff works really hard to make it the best and they are very proud of their signature creations. Way to GO!

The question of the day is where is the best French Toast on Campus, so far I only know of three restaurants that serve it Crossroads, Oliver's, and Couch Restaurant. There are probably more restaurants, but which one sells the best French Toast?

Oliver’s…..unless you catch Couch on the days of it’s French Toast Bar with multiple breads and Toppings. (Just don’t let the Waffle Man know that we serve French Toast).

Couch Restaurant/The Cafe has the largest variety of food on campus that changes everyday, I guess that’s why their number one in the country.

Number One in the whole country. Well if the shoe fits………

Thank you!

1. Can you please stock the real soy sauce again? The "less salt soy sauce" is not the same. 2. Half-gallon Cartons of mild from Xcetera would be much needed because a gallon is too big and a quart is too small. Thanks!

We do stock both kinds of Soy Sauce. Sometimes it makes it’s way out to the tables and is not returned to the common area leading you to believe we are out of it. We will get more bottles in the system to cover this. If you find yourself in that situation again, please ask a Couch employee to assist you.

Now about your 1/2 gallon of mild. I can get you 1/2 gallon of smooth or soft but they don’t make mild in 1/2 gallons. Mild only comes in 1 gallon or one quart containers. Ohh….you probably mean 1/2 gallon of MILK! That I can get but I will have to use up all those 1/2 gallons of soft first.

While was eating and looking over homework for my next class one of the servers kept yelling out orders at the top of her lungs. felt that she was angry kept disrupting my train of thought. Eventually put head phones on so I could play some music to compensate for the noise and I could still here her. I feel that this was uncalled for as many of the other occupants where looking at her some even left.

Primal Scream Therapy (PST) …….you should try it. It helps you concentrate on your studies after you release all of that pent up frustration and anger.

Dear Chuck, I stopped in at O’Henry’s today after the usual lunch crowd and was very frustrated that I had to wait about 20 minutes for my sandwich and salad. There was no line and there was kind of a lull in business and it still took forever to get my order out. There were only 2 people making sandwiches and one of them was talking to a friend the entire time. Now I have worked in the food service industry before, in a sandwich shop in fact, and I understand the demands of working and
More Comments:

wanting to just take a minute to breathe after a lunch rush, but it should NOT take 20 minutes to make 1/2 a sandwich. In fact there were 2 orders of the hot sandwiches (that usually take a while to cook) that were ordered after mine that came out first. When my order was finally ready they had forgotten my salad and gave me a side salad instead of a regular one (I ordered a #3). By this time I was already running late so I just left. But I think it is unacceptable to have to wait that long just to receive the wrong order. I have been impressed with the service and quality of O'Henry's this year until now. I appreciate your time and your concern for customer satisfaction, but I was not a very happy customer today. I'm sorry.

I am sorry about that. Sometimes we loose our rhythm of production during the slower times. You are right we need to keep up the pace and go full speed all the time.

WE WANT SLICED AVOCADOS AT THE SALAD BAR!!!!!! AND PEANUT BUTTER!!! PESTO TOOO!!! thank you :)

We have peanut butter.......can do on the pesto..........sliced avocado on the salad bar? Only if you are related to Rudolph Hass.

Dear Chuck: I love eating at Couch Cafeteria but EVERYTIME I have hunt down ketchup, A-1 sauce, mustard etc. Can you please put in satellite carts that are loaded with condiments? It would make my life a lot easier which I know is your top priority. Sincerely Condiment deprived

I think that is an excellent idea.

Hey there! I'm back from Winter Break and discovered that the hot sandwiches from O'Henry's still do not have their nutrition information available online. They also still take forever to receive, even with short lines. I guess nothing has changed in the regard... On a happier note, the Sooner Smokehouse has been doing a great job! They seem faster than last semester.

Look for that nutritional information real soon. Thank you for your patience. Sooner Smokehouse is rock'in with new burgers and grilled sandwiches. I am glad you are enjoying the service.

I appreciate the effort of having Cucina's instead of Cinnabon, but the mediocre caf pasta and pizza constantly landed on by flies aren't really appetizing. I realize space in that venue is pretty limited, so I can't for the life of me think of anything better to go there...but can you? Secondly, I noticed that O'Henry's pretty consistently has 4 people in the front standing there, with maybe one of them working on a sandwich. This is probably because a lot of people get hot sandwiches, but couldn't the capacity to produce the hot sandwiches be increased somehow so that we are served quicker and they don't just stand there and do nothing? Lastly, I noticed that a lot of the Cate employees have to yell order numbers at the top of their lungs so people will come and get their food. I really appreciate the effort they give so that people can get their food fresh, but shouldn't some responsibility lie with the patron that ordered? I mean, it seems wrong that the workers have to go hoarse just because someone walked all the way to the tv/videogame area instead of waiting near the register like most people. It is also startling to hear ORDER NUMBER 87!!! for the 6th time while dining with friends.

We never found Mr. Number 87. If you know him tell him his order is ready! We made a few changes in the old Cinnabon area and introduced a more popular option of pasta and pizza. We do need to work on our consistency in order for this concept to take hold. It is not the perfect environment but is certainly a workable space. Lastly, our employees at O'Henry's produce hundreds of sandwiches per day. You may want to cut them some slack during the little downtime they have.

Hey Chuck, what's up dude? Love the food and stuff bro, but what's up with Xcetera Yo? I totally dig it man. Love the cereal bar. And the bucket deal, I love it. Peace out. Keep fresh.

It's called Spoons dude and I am glad you are such a huge fan. I can't wait to hear all the different blends of cereals and toppings that are created with the variety we have. Thanks.

It would be nice if there weren't so many TVs. It can be really distracting and prevent good conversation. Good background music, maybe live from time to time, would be a nice alternative.

Couch is designed to create space with different looks and feels. The quiet and more intimate tables are behind the front cashier and extend to back cashier (no TV's). The Sizzle Area (eastern 1/3rd) has a few monitors and is a little more noisy. The View Area is TV heaven with individual monitors, large monitors and a giant theater screen! Tables in the view are rowed to accommodate large groups. I know Couch may get a little loud from time to time but we are trying to appeal to a wide range of dining preferences.

Dear Chuck, The quality of the cookies has been on the decline since last semester. They used to be the strenght of O'Henry's (and the best part of Cate Foods). Could you do something to change this? Also, can you bring back the macadamia nut cookies?

Macadamia Nut is my favorite! We need to have that one. I don't think we have changed cookies so I don't know what could be going on with the quality. I'll look into it.