Dear Colleagues,

I hope you’ll find this month’s newsletter especially interesting. Cheryl Waldeck’s reports on the Summer Institute and Lean training, recognition news and photos, and other announcements are included. We’ll continue working to make the Update an efficient way to keep you informed. Just a quick note below:

Recently, Ron Saizow and the Resident and Students Affairs team created a database to track graduating residents. The database now includes two years of data revealing that two-thirds of our graduating residents (40 a year) stay in Oklahoma to practice and two-thirds of these practice in northeast Oklahoma. Nine of last year’s 60 graduating residents continued into fellowships, four going to Oklahoma City. These numbers indicate that the School of Community Medicine is fulfilling its mission of providing health care professionals for Oklahoma.

Share any other news you may have with Karen or me. As always, we appreciate your efforts!

Sincerely,

Daniel Duffy, M.D.
Dean

SUMMER INSTITUTE

By Cheryl Waldeck

The fourth annual School of Community Medicine Summer Institute provided a patient’s perspective on health care to 122 participants in a week-long experience from July 31 through August 5. This unique educational program set the stage for reflective, experiential service learning and action research as the basis for medical education and engaged participants in an innovative curriculum that included deep exposure to the principles and practices of community medicine.
Students from Medicine, Pharmacy, Social Work, Nursing, Public Health, Occupational Health, Human Resources, Urban Design and the Physician Assistant program had the unique opportunity to learn alongside faculty members and forge inter-professional relationships. Along with a sampling of community leaders, this interdisciplinary group developed a greater understanding of the effects of the social determinants of health. Participants interacted with patients from our OU clinics, experienced direct, in-depth and one-on-one interaction with community members and developed a comprehensive understanding of community medicine. Prototype projects, presented and evaluated by peers, provided solutions to problems identified throughout the week and will continue as research projects during the coming year.

For photos of the Summer Institute, I encourage you to explore our web site at: http://www.ou.edu/content/tulsa/community_medicine/2011.html.

Many thanks to members of the Planning team who contributed four months of their time and talent to orchestrate a seamless experience.

<table>
<thead>
<tr>
<th>Event</th>
<th>Participants</th>
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<tbody>
<tr>
<td>Sunday Night Orientation</td>
<td>Toni Hoberecht and Mike Weisz</td>
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<tr>
<td>Anchoring Lectures</td>
<td>Julie Miller-Cribbs and Mark Fox</td>
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<td>Community Interviews</td>
<td>Cortney Dennis, Josh Davis, Ricky Munoz and Alice Kirkpatrick</td>
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<td>Poverty Simulation</td>
<td>Betsy Martens, Michelle Lamb, Lynn Yeager and Ricky Munoz</td>
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<td>Wednesday Night Social</td>
<td>Kevin Taubman</td>
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<td>Student Recruitment</td>
<td>Meredith Talley and Tom Medford</td>
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<td>Bedlam Experience</td>
<td>Laura Dunn and Jennifer Withrow</td>
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<td>Prototype Projects</td>
<td>Justin Van de Wiele</td>
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<tr>
<td>Project Management</td>
<td>Cheryl Waldeck and Lorilee Colon</td>
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**LEAN CHAMPIONS**

By Cheryl Waldeck

Congratulations to the following newly certified LEAN Champions:

Angie Childers, Renda Chubb, Mark Crowl, Melodie Frederick, Kathy Frost, Janice Guy, Chris Loney, Paula Lowrance, Barbara McCoy, Tom Medford, Karen Mulkey, Charla Rae, Glenda Silvey, Amanda Smith, Susan Spooner, David Stacy, Ginger Sutton, Jonna Vaught, Cheryl Waldeck and Jennifer Withrow.

This group of campus leaders completed 57 hour of classroom training in a program sponsored by Tulsa Tech and passed the program assessment. Training included an introduction to LEAN thinking and facilitation skills, how to measure success, information communication, visual controls, value stream mapping and waste elimination, collaboration across teams, and change management.

These Champions continue their training in project work designed around value stream mapping. LEAN projects currently underway include: Clinic Referral Process, Unbilled Tickets, Training of Clinic Staff, Scheduling a Meeting, Sustainability, and Incomplete Medical Records.
A second cohort of LEAN Champions is being developed now. If you are open minded with a willingness to learn and share new material, have the potential to facilitate and lead groups in additional trainings, and would like to work on projects that would benefit from LEAN efficiencies, please contact Barbara Abercrombie in the Human Resource department.

Again, congratulations to OU-Tulsa’s newly certified LEAN Champions!

**SCM PEOPLE NEWS**

**New Employees:**

**Katrina Boggs** is director of Patient Accounts for OU Physicians Central Billing. Katrina has more than 14 years of experience in health care accounting. Most recently, she was the business manager for Tulsa Bone and Joint Associates. Katrina holds a Bachelor of Business Administration in accounting from OU.

**Kodi Herman** is the new program manager for the OU Center for Palliative Care. Kodi completed her bachelor’s degree at OU, a master’s degree in health administration at OU College of Public Health, Oklahoma City, and an administrative fellowship at Michael E. DeBakey VA Medical Center in Houston, TX. Prior to joining OUSCM, Kodi worked for the Jack C. Montgomery VA Medical Center in Muskogee in financial operations.

**Ryan Messiner, D.O.**, a vascular and endovascular surgeon, has been appointed Assistant Professor in the Department of Surgery. Ryan completed his Doctorate of Osteopathic Medicine at Nova Southeastern University College of Medicine, Fort Lauderdale, Florida; surgical residency at University of Florida, Jacksonville, and his vascular surgery fellowship at Milton S. Hershey College of Medicine, Pennsylvania State University, Hershey, Pennsylvania.

**Cassandra Nichols** joined OU Physicians Family Medicine as a registered medical assistant. She moved from Chicago to Tulsa and completed her medical assistant and phlebotomy education at Tulsa Community College.

**News about other members of our community:**

Kevin Donovan, interim chair for Pediatrics, is pleased to announce, “After an exhaustive search for a Medical Director for our pediatric clinic, **Paulette Bennett, M.D.**, has accepted the position, and **Jeanne Hayes, M.D.**, has accepted the position of Associate Director. We are fortunate to have a team of our faculty physicians take on these important roles. Those of you who have been working with Paulette will not be surprised to learn why I have asked her to take the job on a permanent basis. She has shown great leadership and knowledge of what is needed, with a vision of
continued improvement in a post-CEIP era. The job is daunting, but Paulette will be ably assisted by Jeanne.”

**RECOGNITION**

For the past several months this central billing team (pictured) focused relentlessly on decreasing the “over 90 days due” category to less than three percent of total due from Medicaid. Normal “due” is considered good at 10 to 12 percent of total. This is a phenomenal effort!

Pictured: Gail Masuda, Michelle Grayson, Patty Boos, Janet Battles, Katrina Perciful

Thanks to Renee Engleking, the new **OU Physician Shining Stars** bulletin board hangs in the Schusterman Center Clinic across from the staff elevator. Tributes to several members within OU Physicians are displayed: Spyros Marinis, Anna Doyle, Pediatrics Diabetes team and David Jelley. If you have a minute, go by and check out the good news. Please forward comments to Renee Engleking for posting.

Congratulations to those involved in the accreditation of our **Internal Medicine Residency Program** and **Sports Medicine Fellowship**. The Internal Medicine Program received accreditation for three years and Sports Medicine Fellowship for five years.

The Clerkship Directors in Internal Medicine (CDIM) Awards for Excellence recognize outstanding contributions by CDIM members in the areas of educational programs, educational research, and administrator and physician service to CDIM. We congratulate Laura Dunn, Education Coordinator from the Dean’s Office and Director of Operations/Education for SCOUT on her selection for the 2010 CDIM Linda J. Marts Administrator Service Award. Laura will receive her award during the 2011 CDIM National Meeting, held as part of Academic Internal Medicine Week 2011, October 19-23 in Anaheim, CA.

**OTHER**


Other coverage included: Life’s Vintage News Magazine, Tulsa World, The Journal Record and KWGS (NPR affiliated in Tulsa)
Pictured: **John Carment, David Adelson, Gerry Clancy, and Jim Jakubovitz.**
