

Information Technology Council Meeting

10:30 am, Thursday, September 10, 2009

Jacobson Hall, Room 206

Recorded by Jeff Boles

Members Present: Dennis Aebersold, Jeff Boles, Loretta Early, Stefan Ice, Suleyman Karabuk, Robert Kelly, Nick Key, Tammy McCuen (Chair), Burr Millsap, Sarah Robbins, Xiangming Xiao

Members Absent: Colin FitzSimons, Nicholas Hathaway, Chung Kao, Todd Stewart

Guest: Alisa Burris (Course Capture initiative)

- I. Welcome and Introductions - Introductions of everyone around table
- II. IT Updates – Nick Key
 - A. oZone Update
 - 1) General Overview for new members, all University business and academic systems through one central portal, with 24/7 access, and single sign on, a complete replacement of existing services
 - 2) Key Dates for “conversion week” – September 18th – 28th, 2 million student records will be converted; CICS will be shut down during the period. There will only be limited access for faculty and staff during the week. Enroll will be in guest mode, Bursar and pay.ou.edu will be down, and financial will be down.
 - 3) Critical information for oZone is available at <http://www.ou.edu/ozoneinfo>, and targeted communications (Ozone alerts) have been going out to various groups on campus.
 - 4) Desire2Learn and the campus email system will function normally during all conversions.
 - 5) Areas of suggested concern – pre-advising could be affected. Enroll and CICS are read-only mode.
 - 6) Sept 28th oZone goes into full production mode. All campus services will be through oZone every the pay.ou.edu system, which will migrate on January 4th.
 - 7) IT is working on having Desire2Learn notices show up within the oZone portal system.
 - 8) All Spring 2010 business should be conducted in oZone, while Fall 2009 business will still be in CICS and current systems.
 - 9) Other discussion – Question asked about if click-through to webmail will bring up public or private mode (not answered yet). Further discussion about how this change for the University to this system is a revolutionary change, providing a springboard for many new functions and options in the future. Allows better access to the data.

B. Exchange 2010

- 1) In October campus is migrating to a new version of Microsoft Exchange Server, from 2007 (the current) to 2010. OU is in the early adopter program with Microsoft, so we often get new software earlier than it is generally released.
- 2) The software is already being used with great success for a growing number of test users both within OUIT and across the campus.
- 3) Several new features, but the main improvements will be a greatly improved fully cross-platform webmail system. It will now work with Safari and Firefox with the full interface and not a reduced feature set. There is also the ability to view conversation threads in a way similar to gmail. For some of the features to arrive at the desktop level, the new client (Outlook 2010) will be required which is not yet out of technical preview. There are also said to be distribution group management improvements.
- 4) Three groups of users have to make changes due to this update and will receive targeted communication:
 - a. Entourage Users (Mac OS) – Need to update to Entourage 2008 12.2.1 Web Services before the change.
 - b. Outlook Users (Windows) – Need to have most recent updates in place
 - c. Users who have not updated their settings on the accounts page.
- 5) Blackberry users will not be migrated at present due to delays from RIM.
- 6) OUIT is updating all the documentation for the new systems.
- 7) October 4th they switch the front-end servers and the new Webmail system comes online. They will begin migrating mailboxes in late October, continue to do so until the enroll period, take a break and then continue again over Christmas break.
- 8) iPhone and Windows Mobile phone users should experience no interruption.
- 9) Users can be migrated earlier by contacting Nick or exchange@ou.edu.

C. Copyright Updates – The college opportunity and affordability act

(<http://www.govtrack.us/congress/bill.xpd?bill=h110-4137>) requires both specific and vague steps to deter illegal downloading. IT has partnered with Legal and the Office of Student Conduct to come up with a solution. OU has made a commitment to be compliant with the law. The plan is to have a full initiative:

- 1) There will be an educational and awareness campaign targeted for next month (cyber-security month). Advertising will be placed in high student traffic areas.
- 2) The focus will be to communicate what the laws are and the consequences for downloading illegally. It will also communicate the robust legal alternatives for downloading music.
- 3) NetReg changes for housing will require students to both register and answer questions on a quiz regarding issues such as copyright law. This allows campus to know who is on any given IP address, and that they have been educated on the issues of misuse of their connection. Format of quiz still being decided, but around 5 questions. If a violation occurs, you can re-activate your account by

going through the quiz again, reducing increasing paperwork requirements on campus. This will only be for housing at present.

4) OUWIFI will require this netreg feature as well.

5)The number of complaints campus received last yet was 1500, each requiring a form to be signed. We are already at 1200. Each case has been taking 10-20 minutes. This process will greatly automate the problem.

6)Campus will start blocking peer to peer traffic for housing and wireless. They will provide an exemption process with an academic sponsor. BitTorrent will still be allowed from campus housing. This change will take place October 25th.

D. Campus VPN – a new 64-bit client will be available, which has not been an option in the past. The 32-bit client will remain, though a newer version will be made available.

E. Laptop encryption:

1)Big initiative for university to provide full disk encryption for systems on campus, primarily for laptops.

2)If system is stolen, it is impossible to access the data.

3)Will be available from OUIT store for a price around \$100 per system.

4)Concerns raised about export control and the level of encryption, and it is recommend that if laptop is leaving country OUIT be consulted.

5)Systems must be connected to the SOONER network for the software to be used, so non-SOONER domains are not able to use the solution at present.

F. Desire2Learn – An upgrade is being installed on September 18th that will provide IE 8 compatibility with the site.

G. Other questions – A question asked about issues with the class roster not showing up correctly on the ithink website. Nick said he would look into it.

III. Course Capture Initiative – A new lecture capture project, being led by Alicia Burris (guest), to create a cooperative effort to focus on the best technology solutions and specific needs of the campus community. The effort is partnered with the Writing Center and the Center for Learning Technology. They are interested in having the ITC involved, and want to get faculty and administrative input on who would benefit from it and what they need.

A. The current plan involves demos of 8 products identified by campus users as the best of breed possible solutions. A vendor demo will be followed by a hands-on demo. The vendor demos will be 30 minutes and allow no sales pitches. Work needs to be done on developing the evaluation process.

B. The products currently considered:

1)Panopto

2)Echo360

3)Tegrity

4)Sonic Foundry

5)Wimba

6)Accordant

7)Illuminate

8)Mediasite

- C. After some discussion in the committee, Jeff Boles recommended two additional products be considered:
 - 1)Adobe Connect Pro
 - 2)Cisco WebEx
 - D. Some of the concerns are to make sure whatever product is considered for broad campus adoption has full support in Desire2Learn and work well with our current infrastructure. Possibly OUIT could provide support and management of an agreed solution as a central service.
 - E. Question is asked whether a subcommittee for the ITC should be created to handle this new area of interest, to allow for further meetings and discussion. Discussion is tabled until further information becomes available, as the majority of the committee is interested.
- IV. Close of meeting. Next meeting set for October 8th at 10:30am at same location. The chair requests any agenda items for next time or specific areas of discussion be sent so a new agenda can be prepared. Meeting closes.