

## **Information Technology Council Meeting**

10:30 am, Thursday, March 11, 2010

Jacobson Hall, Room 206

Recorded by Jeff Boles

**Members Present:** Jeff Boles, Colin FitzSimons, Todd Stewart, Suleyman Karabuk, Robert Kelly, Nick Key, Tammy McCuen (Chair), Burr Millsap, Sarah Robbins, Dennis Aebersold, Xiangming Xiao, Loretta Early, Stefan Ice, Chung Kao

**Members Absent:** Nicholas Hathaway

**Guest:** Eddie Huebsch, Mike Sewell, Matt Singleton

- I. Call to order, Minutes from February 11, 2010 approved
- II. IT Updates
  - A. Lecture Capture – Matt Singleton reported that IT is working with vendors, attempting to gather requirements and specifics. The plan is to do an RFP for a campus solution, but the requirements are diverse. This would be a pay-as-you-go service IT would provide through the RFP. It is likely multiple vendors would receive awards.
    - 1)Future demonstrations will be planned. Input back from the campus is critical.
    - 2)Basic requirements are compatibility with pre-existing systems, such as D2L and infrastructure.
    - 3)Loretta: The goal for IT to provide a guide to campus, giving different options, working with faculty members, to find the best match of possible vendors for the lecture capture needs of each area.
    - 4)Matt: The other benefits of having a centralized RFP process will be the price protection, support requirements and legal requirements being met, where currently some units have done extremely varied ways of purchasing similar solutions.
    - 5)Robert: Question asked about concern over possible pushback from faculty on lecture capture? The process will always be an option and not a requirement. There is no wish to create a surveillance culture where all classes are mandated to be captured.
  - B. iTunes U –
    - 1)iTunes U is a Content Distribution Service, not a content creation tool. It provides a means to push content out to students and beyond both through a special section of the iTunes Store and through a web-portal.
    - 2)IT is setting up a project tracking page to keep all interested users apprised of the status of the project.

- 3) This will serve as a secondary location for content compared to the public YouTube presence OU has created. It is perhaps more suitable for audio materials, and to make resources easily accessible to students.
- 4) There are several issues, including accessibility, fair use, copyright and other concerns that have to be resolved and communicated to the users of the system.
- 5) There is a hope students can help faculty bridge the gap between wanting to put content up and digitizing/capturing content.
- 6) Timeline – the planned rollout of the service is between now and summer.
- 7) Other possible benefits appear to be high amount of inexpensive space. School of Music has an extensive library of student created content they would love to make available through the system.

C. IT Website – The OU IT Website is very close to being moved into the new CMS system (beginning of May). The goal is to a better organized site that provides better information and clarity. A mockup has been created with fake content to demonstrate the information architecture of the site. The address will be sent out to the group for feedback, possibly tomorrow or next week.

D. Copyright- (Mike Sewell)

- 1) Update: As reported last month, there has been a huge drop-off in the number of copyright complaints against the University. The technology changes to the wireless and residence halls have blocked the largest amount of P2P technology and other items that were used to illegally download. At this time last year there had been over 240 complaints; this year there are as few as 30.
- 2) Due to the decrease, it has been possible for campus to investigate further on the complaints as they come in, and even determined a few that were bogus.
- 3) They are actually about to better protect the student populace than merely fight constant fires.

E. Security Risks (Mike Sewell)

- 1) New wave of security risks. The numbers are not bad, but the actual nature of the risks is cause for great concern. Unlike past attacks there were noisy and interfered with a computer's functioning, but not more insidious. Once on a system, they are quiet and merely interception all web posted data, specifically watching for financial info.
- 2) The attack vector is ads on legitimate websites. Specifically go after inserting bad ads on a site.
- 3) This attacks no longer target vulnerabilities in the web browser or operating system, but 3<sup>rd</sup> party programs that are less likely to be patched or up to date. This includes Flash Player, Acrobat Reader and QuickTime. Campus specifically recommends users make sure all of these programs are kept updated.
- 4) IT has a system that can help to patch 3<sup>rd</sup> party apps, but is still investigating how best to deploy it. Normal Microsoft updating systems (Windows Update) do not patch 3<sup>rd</sup> party applications.

5) As a last recommendation, please ensure that you have the newest AV and current definitions.

F. iPhone Application (Matt Singleton):

1) Last summer IT brought in Interns to develop the OU2GO project for the iPhone with great success. They trained them and then supervised them in software development. Due to the success of the project, planning to again this summer bring in student interns to develop a 2.0 version.

2) This is a joint program with 16 different departments involved.

3) A 2<sup>nd</sup> application is being considered called OU4U. It will be focused toward internal students, with possible access to D2L and oZone. OU2GO has more general campus info, and is more an internal/external applications.

III. Procedural: A new chair must be selected for the 2010-2011 term. Only faculty appointees can be chair, not staff. Tammy requests interested parties (or people who want to nominate someone else) contact her before the next meeting. The election will be at the next meeting.

IV. Close of meeting, next meeting scheduled for April 8, 2010 @ 10:30am.