Notes from I.T. Council meeting 9/22/14

Faculty Senate conference room

Attendees

Al Schwarzkopf, Chair – Business Lance Drege – Music Carl Grant – Libraries Mark Jones – Budget Office Patrick Livingood – Anthropology Jiening Ruan – Education - ILAC Boris Apanasov- Mathematics
Jonah Duckles – Ctr for Informatics
Eddie Heubsch – OU I.T.
Robert Kelly – Provost Office
Mark Morvant – Ctr for Teaching Exc.

Chris Cook – CAPS
Loretta Early – OU I.T.
Dean Hougen – Computer Science
Nick Key – OU I.T.
Elizabeth Pober – Architecture

Meeting start: 10:34 a.m.

- Chair Schwarzkopf encouraged the members to introduce themselves and offer any agenda items for
 consideration by the committee during the upcoming academic year. A few items mentioned include: the
 Innovation Hub with a target opening in September 2015; concern about core services; videos at
 mymedia.ou.edu; online, blended, and traditional forms of teaching; I.T. services including help desk and call
 center; student experiences; identity management; shared services initiative; campuswide cloud services;
 D2L; FERPA training; campus communication efforts.
- **Updates from Mark Morvant**. D2L will be the campus system for at least 2 years. FERPA training is important for all faculty and staff and the OU HSC has such training online. Online course guidelines/policies for traditional online, flipped classes, open, and blended classes. PACCK standards.
- Discussion and updates by I.T. staff including Loretta Early, Nick Key, and Eddie Heubsch. The OU email system was compromised because of spam issues, delays, and some emails were blocked. OU I.T. is seeking to increase its inbound spam sophistication level, recruit more email professionals for operations, and is reviewing an RFP to review all possible solutions. Several initiatives for data collection, management, and governance may appear to be unconnected, but there are variables for making the data more consumable to various campus groups and their particular needs. Other I.T. actionable items includes Mobile OU, a pilot program for Dropbox for Business, financials upgrade, I.T. Laserfiche FTE need, Banner architect consulting engagement, redesign of Oracle for administrative systems, scholarship system to match students with available scholarships, degree audit study, paperless HR, Lynda.com or a video-based skills training for all students, faculty, and staff.
- **I.T. Council web site**. Carl Grant mentioned he would work with Robert Kelly in updating and maintaining the web site.
- The committee will consider **establishing subcommittees** to be assigned tasks and review policies for development and review
- Next meeting October 20.

Meeting end: 11:37.