

INFORMATION TECHNOLOGY COUNCIL

Minutes from I.T. Council meeting 11/16/15

Travis Conference Room, Bizzell Memorial Library

Attendees

Patrick Livingood, Co-Chair – Anthropology

Loretta Early – OU IT Chris Cook – CAPS

Aaron Biggs – Provost Office

Boris Apanasov – Mathematics

Elizabeth Pober – Architecture Sunny Lee - Communication

Mark Morvant – Ctr. For Teaching

Excellence

Eddie Huebsch – OU IT

Stephen Crynes - University College

Dimitrios Papavassiliou -

Engineering

Burr Millsap - Assoc VP for Admin

and Finance

Lance Drege - Music

Meeting start: 10:30

- Meeting minutes of the last meeting were approved

- Introductions

 Aaron Biggs was introduced as the new ITC member representing the Provost Areas. Robert Kelly has accepted a position with IT and will be working on the new Portal project.

Password Policy

- Patrick Livingood gave an update on the password change policy. Faculty Senate Executive
 Committee has been briefed on the policy, which would include an annual password change.
- Patrick Livingood will be researching answers to some of the questions that were raised and will re-visit at the December Faculty Senate Meeting. Question include improved password management process and two factor authentication progress. The goal is to have a final vote of the Faculty Senate in February.

- Office 365

- o Eddie Huebsch gave an update on the Office 365 email migration.
- Faculty/staff migration is on-going on a college by college basis. So far the migrations have gone very well with limited impact to the users. It was noted that the lunch and learn and video that Tony Naranjo did for Architecture was very helpful.
- o IT is committed to providing additional resources to each college as they migrate.
- Students are slated to migrate beginning Dec. 19th. The entire student migration process should take about a week. Each student may notice 1-5 minutes of downtime during cutover. There is a luncheon for Administrative Assistants today to inform them about the upcoming departmental migrations.

Ozone/Portal Update

- Eddie also gave a portal update. The very first consulting engagement will be conducted this
 week. The initial focus is on the student user experience and replacing oZONE functionality.
- We will be working directly with students conducting interviews to understand their needs going forward. The goal is not to simply re-skin oZONE but to use this as an opportunity to dramatically improve the user experience by focusing on personalization. The system should be informational, highly functional and timely to increase student's access to OU resources and programs with the goal of saving them time and keeping them on pace to graduation. The project scope will ultimately include updating the faculty, advisor and staff user experience as well. We will conduct similar focus groups with each user community in turn.
- o Patrick asked that we keep the ITC group informed as we have project deliverables.

- IDM Initiative

o The committee asked that Dave Shields give an update on his IDM initiative at the next meeting.

Other discussion

- Sophos is causing up to 75% slowdown on Macs. Campus needs to be aware. Many Mac users are choosing to simply use the Mac provided AV.
- We need to define a new group of user roles on Ad Astra for departmental users. Setting up filters takes too long, Eddie committed to researching the options with Breck.

Meeting end: 11:00