



## **Minutes from I.T. Council meeting 1/25/16**

Digital Scholarship Lab Conference Room (121E), Bizzell Memorial Library

### **Attendees**

Patrick Livingood, Co-Chair – Anthropology	Chris Cook – CAPS	Mark Morvant – Ctr. For Teaching Excellence
Carl Grant, Co-Chair – OU Libraries	Aaron Biggs – Provost Office	Eddie Huebsch – OU IT
Loretta Early – OU IT	Boris Apanasov – Mathematics	Stephen Crynes – University College
Dave Shields – OU IT (Guest)	Elizabeth Pober – Architecture	Lance Drege - Music

*Meeting start: 10:32 am*

- Minutes approval first/seconded and then by unanimous vote.
- Patrick reported the password policy submitted to the Faculty Council. Numerous questions were raised. Patrick seeking IT team members to help him answer the questions and hopefully join him in the February Faculty Senate meeting where the hope is the policy will be passed.
- A faculty rep is being invited to sit on DART (Data Access and Reporting Team) member to appear on Data Governance. DART replaces ODS going away and DART replaces it.
- IT updates (Loretta / Eddie)
  - Payroll being brought to local colleges as State didn't want to assume liability. Migration appears to have gone smoothly at OU.
  - Support Service Center - launched a mobile chat feature. Windows may pop up offering help. Gives more visibility in call volume. Will be promoting this more. Want to make people more aware of it Focused on help desk type issues.
  - Fiber master plan is being implemented across the campus. Evans, library, (others). Distribution node will be on LL2 of Library. Work will continue for next 12-24 months.
  - Office 365 migration well underway. 65% (?) of mailboxes have been migrated. Targeting completion in April 2016.
  - Hosted Academic Tech expo. Lessons learned will be gathered and applied to next year.
  - Ozone portal is underway. Steering Committee has been formed and prototype. Next ITC will show us some mockups. Should offer a great mobile experience. Guided access will be part of this, help with order, status of steps.
    - Discussion about user cases. Patrick asked that some levels of this get shared with ITC. Adam said they are building framework.
  - There have been some personnel updates. Robert Kelly moved, to a new position. Aaron Biggs has taken over for Robert. Chris Kobza is now Executive Director for Campus and Community Engagement. Ken Kurz has resigned for family reasons. Anna Biggers is to provide leadership/direction for the team for now.
  - Computer Lab in Couch has been remodeled.
- Identity Access by Dave Shields
  - (Dave's presentation is fully available on slides which he will provide)
  - PeopleSoft present for employees, Banner for students, this feeds into IAM . Active Directory, OSCER, O 365, LaserFiche, File share, Doors all pass through IAM.
  - Eventually will take over account creation, SoonerID's 4x4's.
  - Will simplify access and access approvals
  - Will also allow IT to step users through workflows to perform tasks with accounts/permissions.

- Allows us to use “guest” credentials such as FB, G+ to grant external users access to Library resources, OSCER, etc.
- Reduce risk of allowing audit/attestation of access.
- Simplify new accounts, permissions changes, etc.
- When? Phased implementation plan.
  - POC starts Feb 1s.
  - If POC is good, start in June/July
  - Basic provisioning in Fall.
- Started an IAM roundtable. a think-tank. Open Forum Rm 1012, 4PP. No decisions made without majority vote.
  - 46 use cases developed for POC
- Phased implementation.
- NetIQ scored highest. Courion and SailPoint also in final three. Doing NetIQ via approved vendor IDMWorks.. Doing evaluation of NetIQ on use cases and will see how they do. If not well, will move to vendor #2.
- Working with IT Studio to implement SSO
- Already working on multi-factor authentication.
- Developing an adaptive Security Awareness training program to improve IT security at OU.
- Q&A
  - Concerns expressed about extent of use cases.

#### **Action Items**

- IT asked to provide a copy to ITC for review
- Anyone want to serve on IAM think tank should send an email to Dave Shields (or email list)

*Meeting end: 11:00*