

Group: Information Technology Council 2020-2021
Subject: Minutes for the ITC Monthly Meeting
Date: Monday, October 18th, 2021, 9:00-10:00am
Location: Zoom

Recorder: Andy Fagg

Attendees: Andy Fagg (Computer Science), Aaron Biggs (Provost Office), Nick Key (OU IT), Aaron Baillio (IT), Edward Reali (SGA), Daniel Deering (VPR), Ross Mehl (Extended Campus), Jenel Cavazos (Psychology), Richard Sprecker (Drama), Sean Burrage (President's Office), Eric Zemke (Libraries), Chris Kobza (IT), April Dickson (IT)

Review of Minutes: Andy Fagg

Changes to IT Foci: Nick Key

- Higher education in general is behind on addressing cybersecurity
- Oklahoma Regents asked for 5 meetings with OUIT over the last six months
- OUIT supports 10,000 endpoint devices
- Distributed IT (unit employees who provided IT-type services)
 - Focus on: device management, application support, hardware repair, software management, systems administration
 - Some do not provide cybersecurity services
 - These employees support another ~10,000 endpoint devices. But, we really don't know the count
- High-level goals:
 - Hire new staff for cybersecurity. Vulnerability scans, patch management
 - Device lifecycle management
 - Asset management: want to have system-wide reporting on what is on the network and what the devices are doing
 - Management of endpoint devices:
 - Patch management
 - Computers joined to the OU domain (this needs to be defined)
 - Antivirus scans
 - Standard mission-specific images
- The Plan:
 - Centralize 40 (of the ~225) departmental staff
 - Not moving these individuals out of their units
 - Allocate start-up funds to build a central device team
 - Chris Kobza: director of mission support
 - Need to define the funding model for this
 - FTE charges by department?
- Approach Phases
 - Build service offerings
 - Hire staff

- Departmental leadership
 - Map device needs
 - Plan transition
 - Funding plan
 - Transition endpoint devices
 - Decommission departmental tools
- Eric: What about infrastructure support (e.g., network bandwidth to support these distributed services)
 - Not part of the endpoint mission (this is a concern!)
- Edward: what endpoint management system will be used?
 - SCCM: Windows
 - JAMF: OSX
- Software install restrictions
 - This is a huge concern
- Communication process
 - Working with core admins at this time
 - Not yet talking to individual staff members, but coming soon
 - Retention of staff is a priority

10am: Meeting end