

Group: Information Technology Council 2020-2021  
Subject: Minutes for the ITC Monthly Meeting  
Date: Monday, November 15th, 2021, 9:00-10:00am  
Location: Zoom

Recorder: Konstantinos Karathanasis

Attendees: Andy Fagg (Computer Science), Aaron Biggs (Provost Office), Nick Key (IT), Aaron Baillio (IT), Edward Reali (Student Government Association), Ross Mehl (Extended Campus), Jenel Cavazos (Psychology), Richard Sprecker (Drama), Eric Zemke (Libraries), April Dickson (IT), Chris Gillett (Sooner Card), Char Eby (Computer Science), David Horton (IT), Konstantinos Karathanasis (Music), Rin Ferraro (Graduate Student Senate), Kevin Buck (IT), Justin Davis (IT)

### **Review of October Minutes: Andy Fagg**

Passed

### **SoonerCard: Chris Gillett**

- Transition to Mobile ID from physical IDs. This year's new class is being told that physical IDs are optional
- Chris Gillett: IDs are required for entry to some classes (especially exams). Some faculty are not accepting the Mobile ID: students are asked to get a plastic card or get a 25% grade reduction on the exam.
- What do we need to move forward in digital ID on campus?
- Javel Cavazos: what prevents students from getting a snapshot of their ID and giving it to others?
  - Gillett: The instructors/proctors need to make sure the photo corresponds to the holder. Could also do device authentication via Mobile ID, as we believe students won't share their smartphones.
- Not sure that there have been any discussions in Faculty Senate, Dean's Council on this issue since the intro of the digital ID.
  - Note: this has now been communicated to the FSEC
- Eric Zemke: Sometimes not everyone has a smartphone.
  - For example, University Libraries accepts both
  - Also, students can pick up packages in the post office with their mobile IDs.
- Gillett: Plastic ID won't be phased out
- Instructors / teaching staff could be issued scanners that are capable of identifying students with either smartphones or plastic cards. Classroom attendance could be counted and reported to our CMS system.
  - Jenel Cavazos: using Top Hat with GPS for this function
- Aaron: Teaching and Learning Committee could further contribute on the topic.
  - Also need to discuss with the Dean's Council & Directors.
- Note: No changes currently in access to buildings.

### **Student Worker Scheduling Tools: Nick Key, Kevin Buck, Justin Davis**

- Nick: There isn't a standardized tool. In the long term, we need to standardize it across campus.
- Kevin Buck (IT): Uses When-I-Work
  - Handles multiple locations
  - Attendance tracking
  - Reports data to time.ou.edu backend
  - Cost is per user
- Chris Gillett (Sooner ID): use Shifts within Microsoft Teams.
  - Worried about data being available to 3rd parties
- Eric Zemke: University Libraries is using When-I-Work
  - Costs are rising
- David Horton (via chat): We can add this to our radar for potential enterprise technologies to look for scale; we can also take a run at a single campus negotiation which is reasonably productive converting from departmental licenses to a single license.
- Edward Reali: Food services uses physical time clocks with Magsafe, requiring plastic IDs. Need to update their scheduling system.
- David Horton (via chat): Time clock integration is a big part of the payroll time and attendance systems, so that will be part of looking at that future consolidation across campuses that Nick was mentioning.
- Gillett: We are looking to integrate all places on campus with mobile ID.

### **Asset Management: Justin Davis**

- Andy: What tools are available campus wide?
- Justin Davis:
  - Asset Panda license through Oct 2022
  - Transitioning to Team Dynamics for all assets. Working on hiring to move quickly at some time next semester.
- Andy: What level of granularity to track devices?
- Justin: lab kits can be tracked as well. Assets owners assign assets to users.
- Nick: Journalism, Architecture, Library are already using asset management tools.
- Justin: Integrate with SSCM, JAMF.
  - Has various applications for ticketing, tracking, etc.
- David Horton (via chat): Having a robust asset management platform for IT / technology university-wide is an audit finding for us, and a best practice the regents have recently directed us to tackle and improve.

### **Research Computing Survey Jeremey Hessman**

- Kevin Buck: Will send a link to a summary of the Faculty responses.
- Will immediately start identifying needs, tech awareness. Interested to see how trends change between 2019-2020 and how we are doing Nationally.

- Jeremy Hessman is working on this along with Cory Helms. It will take them at least until the end of the semester. Most likely ITC will get an update in January.

#### **Computer Standardization Nick Key**

- Nick: Still working to resolve issues of incompatibility with security tools on M1 chips. There are options for exceptions for individuals not working on specific data types. Faculty need to reach Nick to address exceptions.
- Need to work closer with the warehouse, as sometimes computers arrive and no one contacts faculty. Will check the IT web site on the exceptions.
- April: Every exception is worked through a data risk analysis. We look for data regulation, classification.
- Nick (chat): \*Please be aware that requisitions for Apple standard computers with the M1 chip will be held at the IT Approval level until the M1 chip is able to be compliant with OU's network security policy.
- \*\*Apple standard computers with Intel chips must be downgraded to macOS Catalina in order to remain in compliance with security on OU's network. Big Sur does not currently meet OU network security compliance standards but updates are being closely monitored and this page will be updated accordingly.

#### **Preferred Names in the OU Systems: Nick Key**

- Will send an update on this. Certain applications are compatible, but we are working on making others compatible.

**End of meeting: 10:04AM**