Minutes from I.T. Council meeting 2/19/18
Travis Conference Room, Bizzell Memorial Library

Attendees

Patrick Livingood, Co-Chair – Anthropology
Carl Grant, Co-Chair – OU Libraries
Aaron Biggs – Provost Office
Eddie Huebsch - IT
Chris Cook – CAPS
Andrew Fagg – Computer Science
Carol Silva – Political Science

J. Quyan Wickham - VPR
Al Schwarzkopf – Price College of Business
Mark Morvant - Ctr Teaching Excellence
Burr Millsap – Administration & Finance
Anna Vakulick – IT Business Strategy
Elizabeth Pober – Architecture

Meeting called to order by Patrick Livingood at 10:30

No comments on minutes, approved.

Eddie Huebsch - WiFi Update
- WiFi Encryption/WPA2
    - o Some tests in production
    - o Hope to roll out in the fall with WPA2
    - o Need to update documentations and procedures
    - o Need to complete building upgrades
    - o Might cause issues with non-802.x compliant devices such as game consoles

Eddie Huebsch and Anna Vakulick - IT Communications Plan Updates
- Broad Communication
    - o Updating IT Security website (https://security.ou.edu)
    - o List of current policies
    - o Provide more tools to help with IT security audits
    - o Discussing consultation services we provide to units, esp those that have requests in audits
    - o Adding channel for OU members to report spam and bad practices
    - o Training awareness
    - o Adding feeds of current threats
    - o Provides discussion of security best practices
    - o Thinking about a dashboard of items from campus. Working with WebComm on this.
    - o First refresh targeted this spring
- Online Time
    - o New site to enter time for hourly employees
    - o Will have an affect on entire campus
    - o Coming out around May

- o Mark Morvant: We have a problem with systems being purchased by units that are not considering broader issues. ITC needs to be consulted before decisions on functionality are made.
  - o ITC discussed the role of new systems being deployed by units other than Central IT
  - o Perhaps a new role for OU IT to be able bring up for discussion any systems that are being discussed that might affect faculty
    - ▪ Part of the change management process
  - o Central IT has experience with rolling out systems, perhaps they should be advising units on how to deploy them, avoid common mistakes

Discussion About Communication and Other Issues
- Patrick Livingood - A good onboarding experience/website would be nice
  - o Should list available software and services for faculty
  - o Mark Morvant - Is faculty development (https://facultydevelopment.ou.edu) site a good place for this?
  - o Eddie Huebsch - Lots of onboarding conversations going on. We'll start exploring and aggerating the conversations.
- Discussion of where One Portal fits into communication strategies
  - o Have One portal team come back and give updated roadmap.
- Patrick Livingood – Where does ITC fit into Central IT's vision of governance and communication?
  - o Eddie - Lots of governance committees involved
  - o Example: IT Project Governance Board, Student System Board, etc...
- Eddie Huebsch - Outcome of IBM IT Report
  - o Need more high-level governance
  - o Better marketing and communications
  - o Instrastructure
  - o Ranked very high for a campus of our size
  - o Al Schwarzkopf - Would love to see the report.
  - o Outcome: Patrick will check to see if we can get a copy of the report.
- Andrew Fagg - Where are we in the Spectre/Meltdown?
  - o Eddie - We are monitoring and making changes and deploying patches. Working with vendors.
- Al Schwarzkopf - How are we protecting FIPAA data?
  - o Eddie – Most interesting discussions are about using the cloud - what is appropriate from legal and security standpoint?
  - o Use off-line backups

Action Items:
1. Co-Chairs will work on getting a copy of IT Audit to share with ITC
2. Eddie to check if Alexa's, Apple TV's will work with the new WPA2 encryption and report back.
3. Eddie to showcase new secure.ou.edu site when ready.