**OZONE FAQ**

**What did we do this summer?**

**Added Transfer Credit Details to The Big Page**

Transfer information that previously displayed on STEF in CICS is now in the Transfer Details tab in The Big Page in The Book. This includes:

- Transfer institution department, course and title
- OU equivalent department, course and title
- General Education indicators
- GPAs (retention, not cumulative)
- Remedial and PE Activity courses (not included in GPA)
- Academic Forgiveness (not included in GPA)
- Transfer Institution Degrees

**Expanded oZONE access to all OU employees.**

The process for feeding employee data in the Human Resources system to the oZONE system was completed. All OU employees can now use oZONE to pay their Bursar bill online.

**Restored override search by course, student or grantor.**

This feature was previously available to staff in the old online enrollment system.

**Replaced the Student Data Sheet print from DSPT.**

This is primarily used by University College, but is available to all the colleges.

**Developed a release screen for Enrollment Services.**

This allows staff in that office to release a student’s course that has been hung up in registration system due to a series of back

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**OZONE ALERT**

Volume 32 | August 23, 2010

**oZONE Phase II Update**

The oZONE team continues to work to improve the oZONE portal and all the functions that faculty, staff and students access through oZONE. Recent improvements are detailed below and in the oZONE FAQ column.

**OZONE PORTAL IMPROVEMENTS**

- Faculty and staff have a new **Faculty and Staff Business** channel on their Home tab which contains links to three of the most-used functions in oZONE.

- Students have a new **Student Business** channel on their Home tab which contains three major student functions. The **Personal Information** channel is also more prominent on the Home tab.

**Registration Processes and Reports**

- **Enrollment functions** - enrollment procedures are the same because we didn’t want to change practices in the midst of the fall semester add/drop period. Instructions for registration functions for faculty and staff are available through links on the F&S Help tab in oZONE and the **Faculty and Staff Training** page in the oZONE information site ou.edu/portal.
  - Course Overrides and the Registration Errors They Resolve
  - Issue Course Overrides
  - Remove Advising Flags
  - What Holds Hold (oZONE Alert Volume 27)
buttons, time conflict or other errors, and browser closings. Only a few students encountered this problem, but it kept the student from completing registration in that course.

**oZONE Phase II priorities published on the web.**
See the oZONE Phase II section of the **Faculty and Staff** page in the oZONE information site for a more complete list of work in progress.

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What happened to ithink.ou.edu?
The functionality that was previously in ithink was migrated to the Book in oZONE.

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**Enrollment reports** - the oZONE reporting team is making progress. A number of critical reports are now in production, and many more are in the final stages of testing and very nearly ready to go in production. Individuals with an existing Cognos License can access the Cognos Report system through the Cognos Reports link in the Academic Helpful Links channel on the Faculty and Staff tab in oZONE.

**LOOKING AHEAD**
In July and August the oZONE team tested the registration system upgrade that will allow us to provide students with the ability to create trial schedules and also present a newly released "look and feel" for the users. We tested for several weeks and encountered some significant issues:

- Search functionality did not allow a search by course attribute. This is a problem because our General Education courses are identified by course attribute, so students would not be able to search for General Education courses.
- Search functionality did not allow a search for a course that has spaces in the subject designator, such as Political Science (P SC), Human Relations (H R) or Industrial Engineering (I E). This was unacceptable for obvious reasons.
- The Advisement Indicator did not function. This would mean that students could enroll without first being advised.
- The new "look and feel" seemed to have been developed for only one browser, Internet Explorer 7. Anyone using Firefox, Chrome, IE8, Safari, or a Mac could not utilize certain functionality within the system.

The oZONE team is working with the vendor to correct these problems. Once the fall add/drop period is completed and the issues noted above are resolved, the oZONE team will conduct more testing of the registration upgrade, including a variety of focus groups to gather user feedback. The Executive Committee will not consider approving this upgrade to go in production until all the necessary functionality is achieved, so it remains to be seen whether or not this can be accomplished in time for advance registration for spring 2011.

oZONE will constantly evolve to meet the needs of students, faculty and staff and to be useful and informative. We will regularly release new oZONE channels, develop improvements within existing channels, partner with departments to enhance the personalized experience, work with students to increase our offerings, and measure available data to better serve our students and the OU community. Previous student systems and services did not start out fully developed. They improved over time, and oZONE will do the same.

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